



Legislation Text

File #: 18-353, **Version:** 1

TO: Mayor and Commissioners
FROM: Mickey Baker, IT Director
THROUGH: Mark R. Lauzier, City Manager
DATE: June 19, 2018

RESOLUTION NO. 75-18: A RESOLUTION OF THE CITY OF DELRAY BEACH, FLORIDA APPROVING AN AGREEMENT FOR SIXTY (60) MONTHS WITH SUPERION LLC FOR PROCUREMENT OF PUBLIC ADMINISTRATION SOFTWARE IN THE SUPERION CLOUD THROUGH CITY STANDARD IN AN AMOUNT NOT TO EXCEED \$460,000; AUTHORIZING THE CITY MANAGER TO TAKE ALL ACTIONS NECESSARY TO EFFECTUATE THIS AGREEMENT; AND FOR OTHER PURPOSES.

Recommended Action:

Motion to Approve Resolution No. 75-18 approving a sixty (60) month agreement with Superior LLC (Superion) for procurement of Public Administration Software, ASP in an amount not-to-exceed \$460,000.

Background:

The City of Delray Beach (City) has been utilizing a Land Management, Community Development, Permitting, Code Enforcement and Planning & Zoning solution from SunGard Public Sector since 1986 and has been upgraded and maintained for the last 32 years. At the time of purchase, the company was known as SunGard Public Sector which was bought out by Vista Equity Partners and became known as Superion in 2017.

The IBM AS400 and NaviLine versions of Sungard/Superion installed by the City are at the end of life and need to be migrated to an Application Service Provider (ASP) environment. Tyler New World was the intended replacement software program for Utility Billing and Energov for Community Development, but after initial review and evaluation by City Staff, City Staff is not recommending migrating to New World Utility Billing or Energov at this time. Since the City's existing version of Superion is no longer viable after October 1st, City Staff is proposing to upgrade its version to a Superion hosted, internet browser-based with Graphical User Interface. The move to the hosted environment will allow the City to maintain a fully functioning Utility Billing system, continue without interruption Community Improvement operations and retire the IBM iSeries and AS400. The City staff is well versed in the NaviLine system, so the proposed change to the hosted solution would be a simple migration with very little training required. Future upgrades to the browser interface will follow the same screens as currently used.

Utility Billing currently bills out in excess of \$3,000,000 per month in Utility Services through this system, which any downtime to this application would be catastrophic for the City's water and sewer users. The hosted environment will also serve as a hot site for disaster recovery with 99.9% availability. The intent to migrate to a hosted environment and upgrade to NaviLine Select will occur

under an annual maintenance contract while City Staff can continue to evaluate our options to continue the relationship with Superior or expand our software search to other avenues.

Attachments:

Memo - City Standard Approval
Resolution No 75-18
Legal Review Checklist
Superior ASP Signed agreement
SunGard Contract 2015
Superior Formation Letter
Superior Invoice

Financial Impact:

The maintenance and support on the current modules used in the on-premise system is \$14,828 paid quarterly which results in a \$59,312 annual cost. However, Superior has advised the City that it will no longer support the current modules in the format that the City is using so mitigation is required.

This new Superior agreement is a replacement of the existing agreement and includes a \$10,000 start-up fee, training, maintenance and support on hosted modules and an annual access fee to the Superior hosted environment. The first year fee is \$80,070 and each additional year is a standard five percent (5%) increase. The Superior modules that the City currently utilizes includes Finance Cash receipts, Utility Billing, Land/Parcel Management, Building Permits, Code Enforcement, Planning & Engineering, Voice Response, Click 2 Gov Business Licenses, Cash Receipts lock box and Credit Card interfaces.

The move to the hosted environment will also eliminate current payments made for IBM iSeries support, Iron Mountain backup tape storage and SPS Var disaster recovery solution for a savings of \$13,821.

Purchasing Policy:

City Standard Acquisition

City Attorney Review:

Approved as to form and legal sufficiency.

Funding Source:

001-16-000-516.46-40 Repair and Maintenance