

## **211 Awareness Week Proclamation**

**Whereas**, 211 HelpLine has answered over 3 million calls since its inception in 1971. Tens of thousands of people continue to reach out to 211 for help each year; and

**Whereas**, during these challenging times that seem increasingly uncertain, 211's highly trained and accredited staff continue to be frontline responders available 24/7; and

**Whereas**, 211 is that central access number where individuals and families- people of all ages and walks of life can find life-saving crisis support, and guidance. 211 continues to be that beacon of HOPE; and

**Whereas**, people have expressed growing struggles with mental & emotional health, addiction, and the ability to meet their basic needs of housing, utility payments, food and other concerns- 211's caring staff listen to each and every person to provide available resource options and to help them strategize and problem solve and;

**Whereas**, 211 also has specialized advocacy and support programs for the community that include Caregiver Support, Help Me Grow, Elder Crisis Outreach and 211's life-saving "Sunshine" daily calls for lonely and isolated seniors and caregivers; and

**Whereas**, 211 is also the infrastructure and responder for the 988 Lifeline number and additional support lines that include First Responders and MYFLVET for veterans with peer-to-peer support and assistance for these specialized groups and their families.

**Now, Therefore**, I, Thomas F. Carney, Jr., Mayor of the City of Delray Beach, Florida, on behalf of the City Commission, do hereby proclaim February 11-17, 2025 as:

### **211 AWARENESS WEEK**

in the City of Delray Beach and urge all citizens to be aware that if they are overwhelmed and in crisis or just need to talk...211 is available any time of day or night. 211 staff can also provide referrals for Mental Health Counseling, Substance Abuse, Health Care, Employment, Food Assistance, Day Care, Support Groups, Volunteering, VITA free income tax preparation and so much more...

**In Witness Whereof**, I have hereunto set my hand and caused the official seal of the City of Delray Beach, Florida, to be affixed this 4<sup>th</sup> day of February, 2025.

---

THOMAS F. CARNEY, JR.  
MAYOR