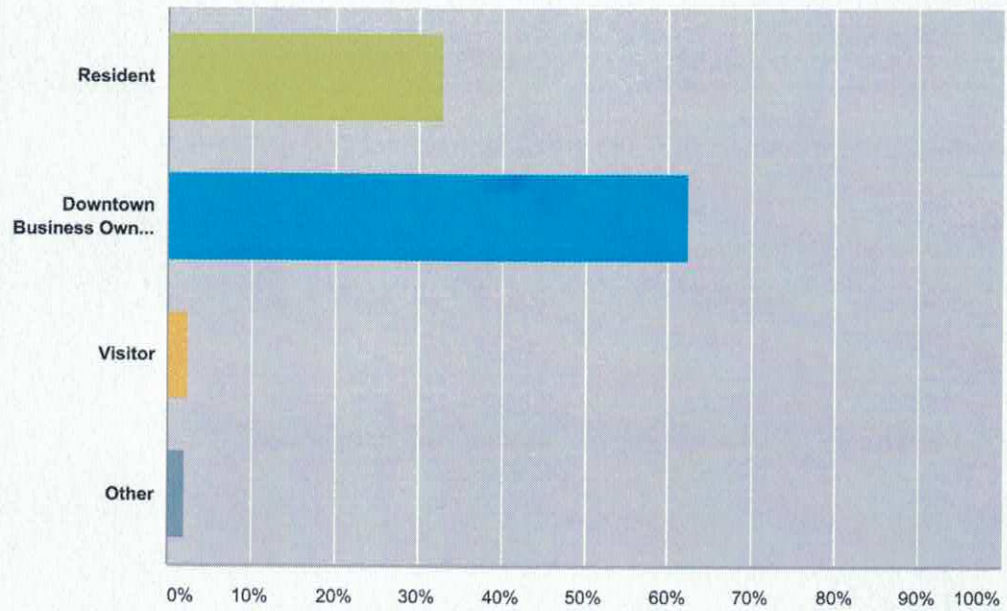


Security Ambassador Survey

Q1 Please indicate whether you are a:

Answered: 200 Skipped: 0

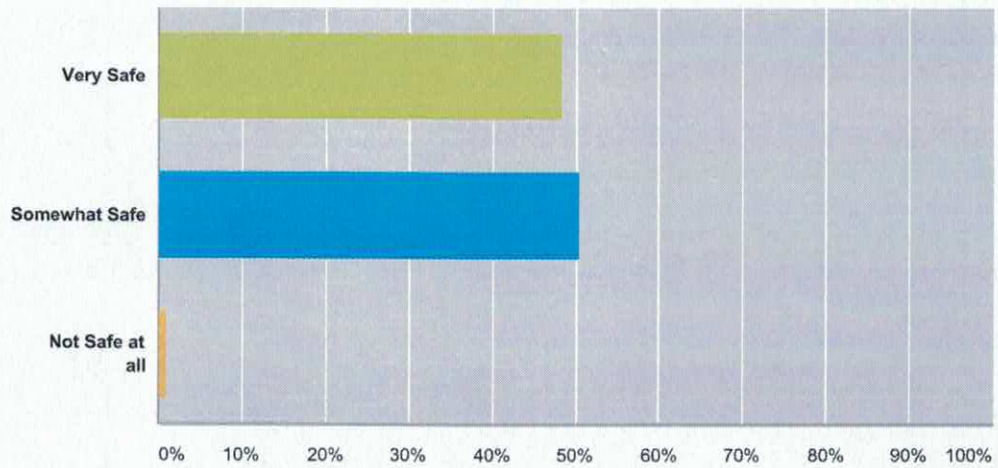


Answer Choices	Responses	
Resident	33.00%	66
Downtown Business Owner or Employee	62.50%	125
Visitor	2.50%	5
Other	2.00%	4
Total		200

Security Ambassador Survey

Q2 How safe do you feel in Downtown Delray Beach?

Answered: 198 Skipped: 2



Answer Choices	Responses
Very Safe	48.48% 96
Somewhat Safe	50.51% 100
Not Safe at all	1.01% 2
Total	198

Security Ambassador Survey

Q3 What is the greatest quality of life issue or challenge that Downtown Delray Beach is facing?

Answered: 164 Skipped: 36

#	Responses	Date
1	people sitting outside restaurants that are not purchasing anything from that establishment.	5/19/2017 3:11 AM
2	Homeless	5/18/2017 3:00 PM
3	Homeless and Drug Addicts	5/18/2017 1:26 PM
4	lack of lighting on the side streets	5/18/2017 12:46 PM
5	homeless people	5/18/2017 12:41 PM
6	parking - too pricey and not enough spaces	5/18/2017 12:38 PM
7	theft	5/18/2017 12:37 PM
8	parking	5/18/2017 12:36 PM
9	Affordable safe housing	5/18/2017 9:19 AM
10	less parking	5/18/2017 6:22 AM
11	Theft	5/18/2017 6:21 AM
12	parking situation- too pricey and not enough spaces	5/18/2017 6:20 AM
13	homeless people	5/18/2017 6:18 AM
14	Homeless	5/18/2017 5:26 AM
15	No places to buy. Only rent. So everyone is transient.	5/18/2017 5:01 AM
16	Parking near to where I want to go.	5/18/2017 2:57 AM
17	overbuilding and parking	5/18/2017 2:25 AM
18	Vagrant rehab persons who are looking for a way to get money, and sometimes commit crime to get money. The other criminal is looking for easy access to po people who are walking around with money and don't suspect anyone stopping them because they know routine of police officers rounds and where there's easy potential to commit crimes	5/17/2017 2:22 PM
19	too many sober homes	5/17/2017 11:28 AM
20	are too many sober home facilities	5/17/2017 11:27 AM
21	rehab centers or the drug problem	5/17/2017 11:25 AM
22	drugs	5/17/2017 11:21 AM
23	all the development and drug problems	5/17/2017 11:18 AM
24	too many rehab	5/17/2017 11:17 AM
25	It seems like it's getting more and more crowded downtown.	5/16/2017 6:21 AM
26	The negative perception of safety because of individuals implicit biases regarding race, class, etc.	5/16/2017 5:19 AM
27	Creating a seamless connection between the areas east and west of Swinton Avenue.	5/16/2017 1:03 AM
28	Opiate addicts wandering around like zombies	5/15/2017 3:14 AM
29	The sell of drugs!!!!!!!	5/9/2017 6:47 AM
30	Robbery and drug paraphernalia	5/9/2017 2:57 AM
31	get rid of them	5/8/2017 3:42 PM
32	Drug dealers and drug addicts	5/8/2017 2:15 PM

Security Ambassador Survey

33	Sober homes	5/8/2017 1:08 PM
34	Affordable housing	5/8/2017 10:57 AM
35	Too many homeless people of all ages!	5/8/2017 2:34 AM
36	Proximity of drug rehabilitation facilities.	5/8/2017 1:59 AM
37	Homeless/Vagrants/Theft	5/8/2017 1:51 AM
38	Parking during Snowbird Season	5/8/2017 1:49 AM
39	Too many drug addicts	5/8/2017 1:46 AM
40	Stores are closing. Quality of stores are not the same and bringing in different clientele.	5/8/2017 1:43 AM
41	People in recovery	5/8/2017 1:41 AM
42	Drainage System	5/8/2017 1:38 AM
43	Traffic	5/8/2017 1:37 AM
44	Drug Addicts	5/8/2017 1:36 AM
45	Homeless People	5/8/2017 1:34 AM
46	Parking	5/8/2017 1:34 AM
47	Drugs	5/8/2017 12:06 AM
48	If there is an issue with squatters usually they are simply asked o leave... then I see them again & again.	5/8/2017 12:04 AM
49	Treatments house, homeless	5/8/2017 12:01 AM
50	Pedestrians not waiting for cross walk signal	5/8/2017 12:00 AM
51	homelessness, drugs, rehab, sober homes --> increased crime	5/7/2017 11:58 PM
52	Lots of people, great shopping - challenge homelessness, drugs	5/7/2017 11:55 PM
53	homeless & drug use	5/7/2017 11:50 PM
54	People on drugs	5/7/2017 11:49 PM
55	Too much Downtown development	5/7/2017 11:47 PM
56	The Homeless	5/7/2017 11:45 PM
57	parking	5/7/2017 11:44 PM
58	none	5/7/2017 11:42 PM
59	Parking	5/7/2017 11:40 PM
60	the general drug problem - situation it has created, sober house and close proximity surrounding Delray Beach	5/7/2017 4:01 AM
61	parking	5/7/2017 3:57 AM
62	homeless and addiction	5/7/2017 3:53 AM
63	panhandling and homeless	5/7/2017 3:52 AM
64	parking	5/7/2017 3:51 AM
65	drugs and homelessness	5/7/2017 3:49 AM
66	perpetuating a strong local economy	5/7/2017 3:47 AM
67	rehab centers, homelessness due to rehab	5/7/2017 3:45 AM
68	vagrancy, sewer gas, bars/night spots - too many	5/7/2017 3:42 AM
69	homeless and overdoses	5/7/2017 3:41 AM
70	overdevelopment	5/7/2017 3:39 AM
71	parking and homeless population	5/7/2017 3:38 AM
72	homeless people and drunk people	5/7/2017 3:37 AM
73	over population, parking rising costs by landlord rents	5/7/2017 3:34 AM

Security Ambassador Survey

74	walking to the car at night	5/7/2017 3:33 AM
75	lack of parking garages	5/7/2017 2:23 AM
76	sober home issues and parking	5/7/2017 2:22 AM
77	growing homeless and overdoses	5/7/2017 2:20 AM
78	homeless and recovery community	5/7/2017 2:18 AM
79	traffic congestion with ipic and atlantic crossing	5/7/2017 2:16 AM
80	rehab and vagrants	5/7/2017 2:14 AM
81	parking and traffic	5/7/2017 2:12 AM
82	the drug addicts that have been kicked out of treatment and they are stealing from our businesses and exhibiting sketchy behavior on our streets	5/7/2017 2:10 AM
83	parking and homeless	5/7/2017 2:07 AM
84	sober houses and vagrants	5/7/2017 2:06 AM
85	too much growth leading to traffic gridlock	5/7/2017 2:04 AM
86	trying to save enough money to pay my taxes in Pineapple grove	5/7/2017 1:59 AM
87	lack of parking in pineapple grove area	5/7/2017 1:57 AM
88	vagrants	5/7/2017 1:53 AM
89	Homeless, traffic, lack of parking, too many new residents	5/7/2017 1:49 AM
90	Pricing out the smaller businesses	5/6/2017 9:42 AM
91	Keeping the area crime free	5/6/2017 1:06 AM
92	getting away from private car dependency.	5/5/2017 6:40 AM
93	Too many Sober Homes	5/5/2017 4:57 AM
94	Homeless population	5/5/2017 3:51 AM
95	Too many rehab participants on the streets that look threatening; too much traffic; no parking downtown and the anticipated horror of the new developments - IPIC Theaters and Atlantic Crossing...abominations and will only diminish the "quality of life" in Downtown Delray	5/5/2017 3:26 AM
96	traffic on Atlantic from 5th to Swinton - doesn't affect me as I can walk, but for visitors and other locals, it looks very very crowded. I must say, I don't see much honking or complaining about it, however.	5/5/2017 3:01 AM
97	Sober homes, they are everywhere and have had a negative impact on the neighborhoods. Second, would be creating a safe bike route to the beach and to downtown from the neighborhoods. Third, sound pollution from the sirens that go off all day long, loud motorcycles and cars, trains ect. I would say the Sirens are the worst, the ambulance sounds off this all day long, there has to be a better way. I	5/4/2017 1:06 PM
98	Too much traffic on Atlantic Ave.	5/4/2017 10:50 AM
99	Drug related petty crimes	5/4/2017 9:56 AM
100	increase in panhandling all over town	5/4/2017 9:36 AM
101	drugs, rehabbers, unscrupulous sober home operators,homeless population	5/3/2017 4:11 AM
102	1) Corrupt rehab facilities and 2) homo sapiens - too many of them	5/2/2017 6:00 AM
103	Rehabbers and the drug influx that has come with them	5/2/2017 6:00 AM
104	Drug abuse and the criminal bi-products of that toxic ecosystem	5/2/2017 5:57 AM
105	Dependence on automobiles for mobility	5/1/2017 6:47 AM
106	traffic	5/1/2017 5:13 AM
107	parking	5/1/2017 12:07 AM
108	Parking	4/28/2017 6:05 PM
109	Homeless population sleeping where they shouldn't and creating a nuisance.	4/28/2017 5:58 AM

Security Ambassador Survey

110	PARKING	4/28/2017 5:46 AM
111	Opioids, National chains	4/28/2017 3:41 AM
112	Supporting small business owners while further developing downtown/ high business turnover	4/26/2017 1:25 PM
113	Too many clearly homeless and often intoxicated men - teens to seniors.	4/26/2017 12:31 PM
114	Traffic	4/26/2017 10:57 AM
115	Attracting addicts and Heroin overdoses	4/26/2017 9:53 AM
116	Lack of affordable housing.	4/26/2017 8:14 AM
117	Parking and drugs	4/26/2017 8:01 AM
118	Nuisance issues. Panhandling sleeping in public etc	4/25/2017 11:35 PM
119	traffic congestion and crowds	4/25/2017 11:19 PM
120	Traffic	4/25/2017 11:01 PM
121	Traffic traffic traffic traffic	4/25/2017 10:27 PM
122	Pedestrians crossing the train tracks and drivers making U-turns in busy traffic.	4/25/2017 9:56 PM
123	Drug abuse and mental/behavioral health issues.	4/25/2017 8:01 PM
124	Crime from "Sober Home" residents.	4/25/2017 4:50 PM
125	Addicts, Homeless & ODs.	4/25/2017 1:19 PM
126	drug addicts/rehabbers on the streets/coffee shops	4/25/2017 9:21 AM
127	Traffic safety	4/25/2017 8:18 AM
128	Opium additions and sober home drug addicts.	4/25/2017 8:08 AM
129	The rehab business overloading the police and all the other businesses, some black market, that are preying on rehabbers.	4/25/2017 7:35 AM
130	The crowds, parking,	4/25/2017 7:14 AM
131	The success of downtown has lead to chain stores and restaurants squeezing out locally-owned independent businesses. Too much of that and Delray will lose what makes it special.	4/25/2017 7:12 AM
132	Inadequate parking	4/25/2017 7:09 AM
133	Over crowding the Avenue	4/25/2017 6:20 AM
134	Homeless people on benches sidewalks etc	4/25/2017 6:02 AM
135	Allowing expansion/growth while maintaining village charm and ease. Balance between family friendly and grownup nightlife Rehab homes	4/25/2017 5:42 AM
136	Petty and property thief, number of drug/rehab facilities	4/25/2017 5:40 AM
137	Young addicts and young people in recovery who are not from the area, don't respect the town or its residents, and don't seem to be employed.	4/25/2017 5:29 AM
138	Drugs	4/25/2017 4:22 AM
139	Cost	4/25/2017 3:07 AM
140	Homelessness and recovering drug addicted	4/24/2017 11:11 PM
141	The drunk and high people. It's not too bad I just don't want to see it get worse.	4/24/2017 12:11 PM
142	Lighting	4/24/2017 8:48 AM
143	Homeless/alcohol & drug abusers Sleeping and/or drinking & smoking in public places.	4/24/2017 8:25 AM
144	Challenging - Not enough parking Quality of Life - Overflow of Rehab and Homeless	4/24/2017 7:29 AM
145	I use the downtown area mostly during the day. I'm sure the quality of life issues are different at different times of days. During the day, the issues of parking, broken/uneven pavers on the sidewalks, and homeless are an issue. I would think at night some other issues such as overdoses are the main concern.	4/24/2017 5:13 AM
146	homelessness, opioid epidemic	4/24/2017 3:30 AM

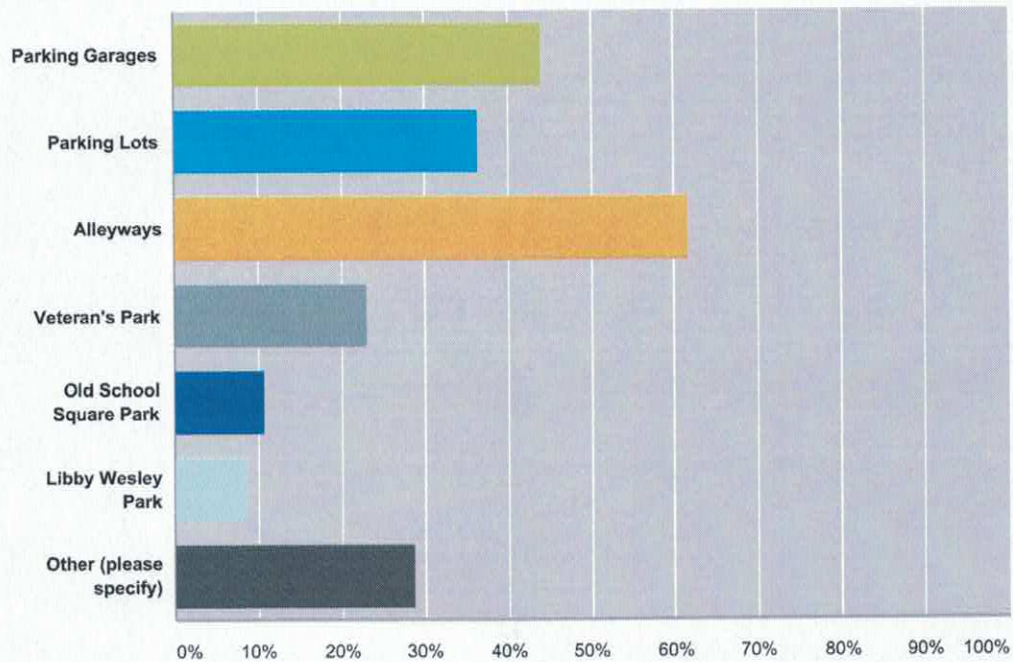
Security Ambassador Survey

147	Homeless and rehabbers taking over our public spaces	4/24/2017 2:24 AM
148	Parking, affordable housing.	4/24/2017 2:15 AM
149	Loss of festivals and things to do	4/24/2017 1:07 AM
150	Homeless and recovery homes	4/24/2017 1:07 AM
151	Crime from residents & people outside of area.	4/23/2017 2:35 AM
152	Homeless and Panhandlers	4/23/2017 1:54 AM
153	Homelessness issues	4/23/2017 1:34 AM
154	Parking meters! The quarter situation for the meters on the street where my business is, is out of control! Please put credit card meter parking!!!!	4/22/2017 3:12 AM
155	Rehabbers, bums, and drunk people	4/22/2017 2:19 AM
156	Drug epidemic	4/21/2017 1:09 PM
157	Traffic	4/21/2017 12:44 PM
158	Homeless people coming up to you	4/21/2017 10:49 AM
159	Lack of parking.Rents going too high therefore bringing in national chains which tourists don't like because Delray is losing it's small town charm.Small shops cannot afford the rent increases.	4/21/2017 10:38 AM
160	switching peoples mindsets to walking biking and uber and away from complaining about parking	4/21/2017 10:36 AM
161	TO MUCH GROWTH. PARKING PROBLEMS MAKE PEOPLE GO ELSEWHERE	4/21/2017 10:02 AM
162	The eclectic nature of Downtown. We need to be proactive with the city by encouraging investment by current and new owners.	4/21/2017 9:55 AM
163	Managing growth, keeping costs fair for local businesses to continue to thrive, and ensuring everyone is safe.	4/21/2017 9:14 AM
164	Homelessness,	4/21/2017 9:05 AM

Security Ambassador Survey

Q4 Where do you feel are the most unsafe places within Downtown?

Answered: 194 Skipped: 6

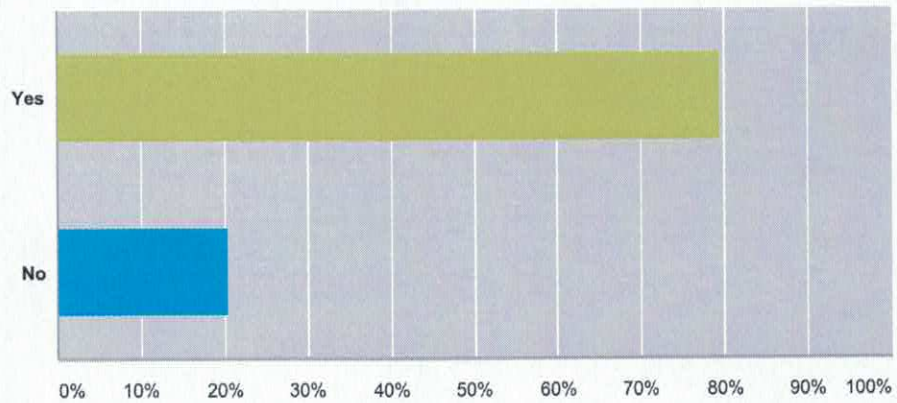


Answer Choices	Responses	
Parking Garages	44.33%	86
Parking Lots	36.60%	71
Alleyways	61.86%	120
Veteran's Park	23.20%	45
Old School Square Park	10.82%	21
Libby Wesley Park	8.76%	17
Other (please specify)	28.87%	56
Total Respondents: 194		

Security Ambassador Survey

Q5 Are you aware of the Downtown Security Ambassador program?

Answered: 196 Skipped: 4

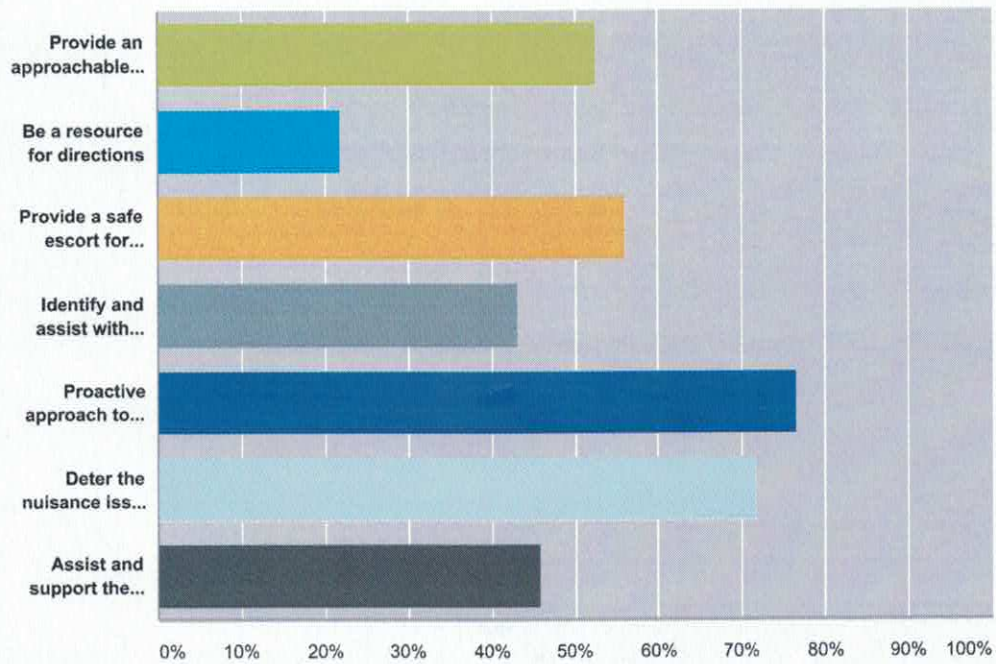


Answer Choices	Responses
Yes	79.59% 156
No	20.41% 40
Total	196

Security Ambassador Survey

Q6 Downtown Ambassadors have the following responsibilities. Please select which are the most important to you:

Answered: 192 Skipped: 8

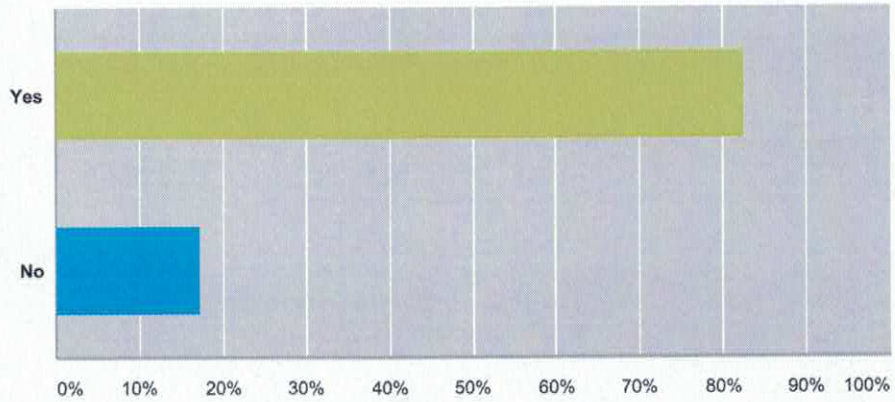


Answer Choices	Responses	
Provide an approachable, welcoming environment to locals and visitors	52.60%	101
Be a resource for directions	21.88%	42
Provide a safe escort for employees, customers, residents	56.25%	108
Identify and assist with safety hazards	43.23%	83
Proactive approach to crime prevention	76.56%	147
Deter the nuisance issues such as panhandling, sleeping in public, trash/littering, graffiti	71.88%	138
Assist and support the Downtown Clean and Safe Police unit	45.83%	88
Total Respondents: 192		

Security Ambassador Survey

Q7 Do the Downtown Security Ambassadors provide you with an enhanced feeling of safety within Downtown?

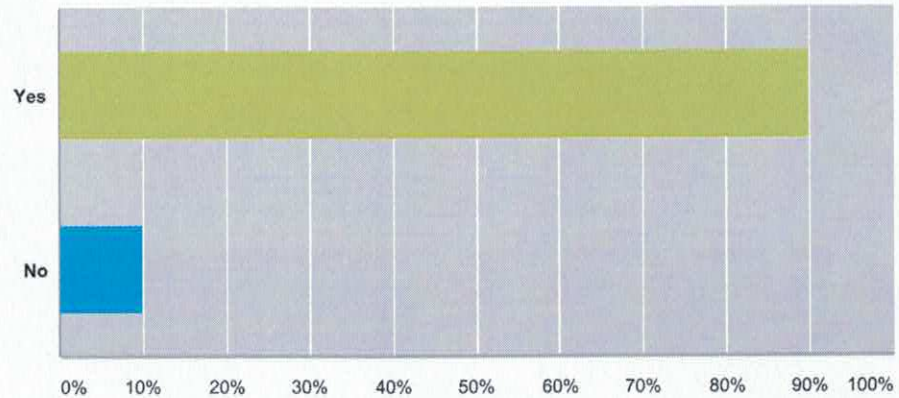
Answered: 191 Skipped: 9



Answer Choices	Responses
Yes	82.72%158
No	17.28%33
Total	191

**Q8 Would you be in support of extending
the boundaries of the Security
Ambassadors to cover the entire Downtown
– I-95 to the Beach and north and south
within the core – Swinton to the Bridge?**

Answered: 191 Skipped: 9

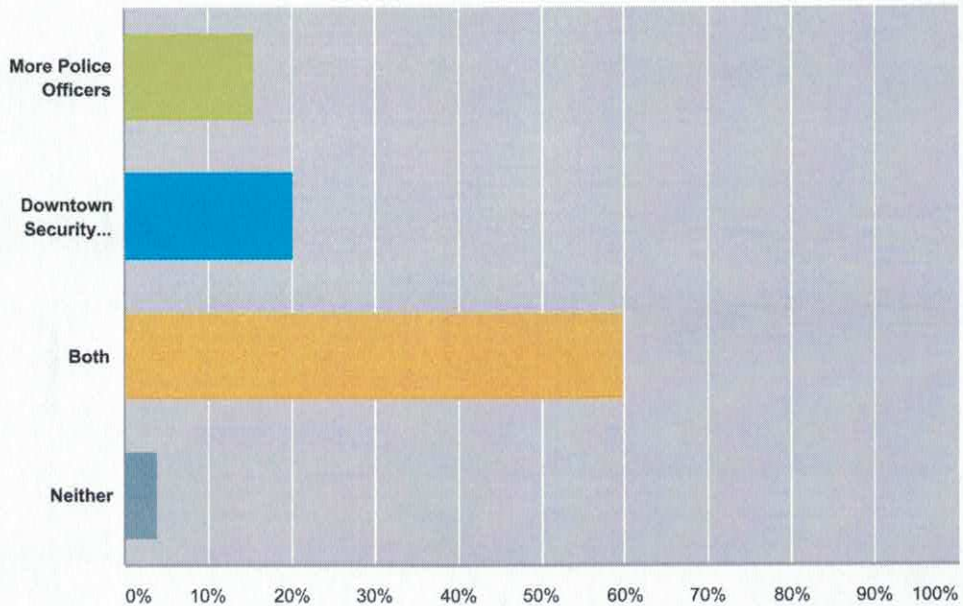


Answer Choices	Responses	
Yes	90.05%	172
No	9.95%	19
Total		191

Security Ambassador Survey

Q9 Would you prefer more Police Officers or the Downtown Security Ambassador program to assist the existing Police Clean and Safe Team?

Answered: 197 Skipped: 3

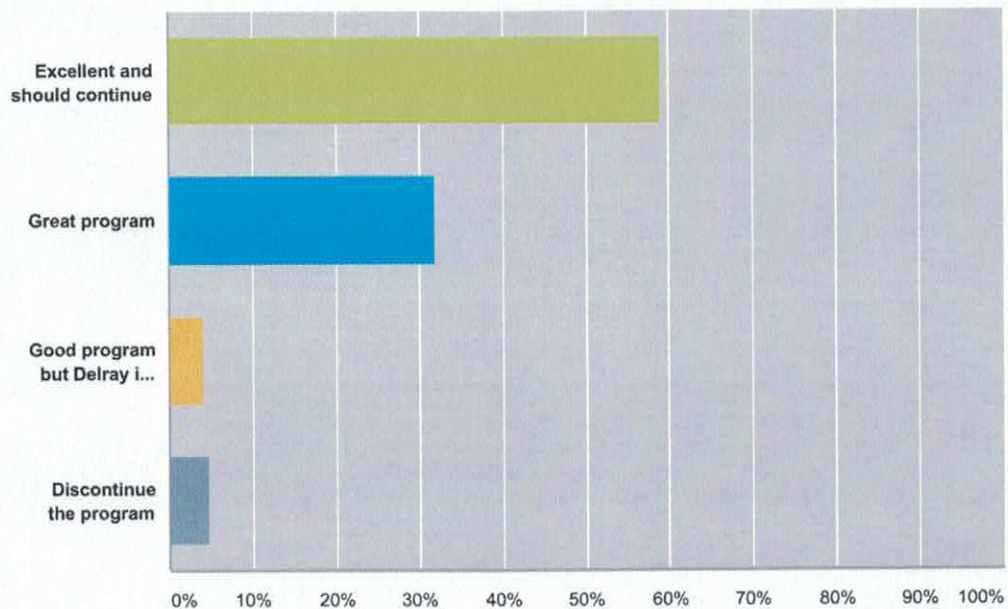


Answer Choices	Responses	
More Police Officers	15.74%	31
Downtown Security Ambassadors	20.30%	40
Both	59.90%	118
Neither	4.06%	8
Total		197

Security Ambassador Survey

Q10 Please rate the overall Downtown Security Ambassador Program:

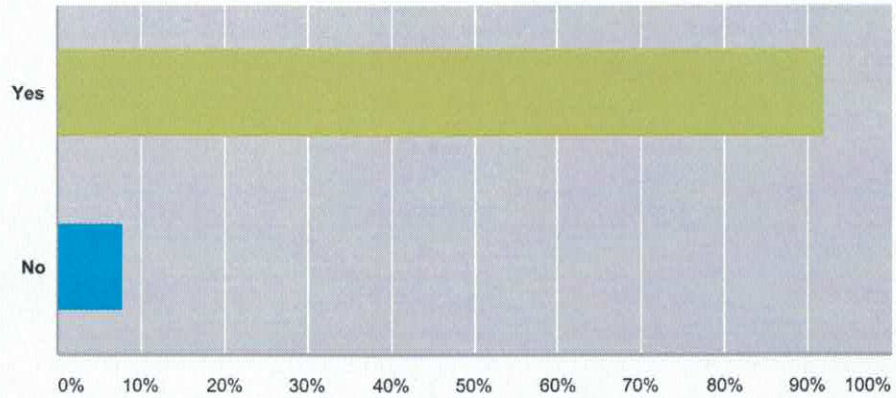
Answered: 191 Skipped: 9



Answer Choices	Responses	
Excellent and should continue	59.16%	113
Great program	31.94%	61
Good program but Delray is not ready for it	4.19%	8
Discontinue the program	4.71%	9
Total		191

Q11 Would you like to see the Downtown Security Ambassador Program continue full time throughout the entire Downtown?

Answered: 189 Skipped: 11



Answer Choices	Responses	
Yes	92.06%	174
No	7.94%	15
Total		189

Q12 If the ambassador program was to move beyond the pilot program, and become a permanent staple of our downtown - what changes would you like to see made prior to launch of the permanent program?

Answered: 114 Skipped: 86

Security Ambassador Survey

Q12 If the ambassador program was to move beyond the pilot program, and become a permanent staple of our downtown - what changes would you like to see made prior to launch of the permanent program?

Answered: 114 Skipped: 86

#	Responses	Date
1	Vehicles for them	5/18/2017 3:47 PM
2	none	5/18/2017 1:26 PM
3	More in Pineapple Grove area	5/18/2017 12:37 PM
4	n/a	5/18/2017 12:36 PM
5	Better trained staff	5/18/2017 9:19 AM
6	n.a	5/18/2017 6:22 AM
7	More in Pineapple Grove	5/18/2017 6:21 AM
8	I think they will be more helpful to tourists and as eyes and ears for the police. Locals don't understand why they are here.	5/18/2017 5:01 AM
9	It is great the way it is set up.	5/18/2017 2:57 AM
10	Have more area covered, and give them more public notice. Not many businesses know about the program, and I think if each downtown business knew about it, and residents it would be well received	5/17/2017 2:22 PM
11	more education of the public on the programs role and importance of facing issues downtown	5/17/2017 11:27 AM
12	love this program	5/17/2017 11:18 AM
13	Training in civil rights, implicit bias, racial equity for the ambassadors. More referral services and programs for our transient community to increase their access and quality of life (i.e. housing, jobs, food, medical treatment, personal care and belonging, etc.)	5/16/2017 5:19 AM
14	New uniforms which highlight the purpose of the position.	5/16/2017 1:03 AM
15	I DO NOT SUPPORT THIS PROGRAM. I had a very negative experience with the Security Ambassador supervisor.	5/9/2017 6:47 AM
16	They should be more active, walk don't use the bicycle. I never saw them helping anyone they look lost riding around.	5/8/2017 2:15 PM
17	Public announcement of such via newspapers and online	5/8/2017 1:08 PM
18	None that I know of - extremely polite, friendly and present always	5/8/2017 2:34 AM
19	More patrol around residential houses	5/8/2017 1:59 AM
20	No changes, very happy! Should continue.	5/8/2017 1:56 AM
21	Them to stay later and assist with walking employees to cars	5/8/2017 1:53 AM
22	Be more visible and available late night when restaurant staff gets out of work	5/8/2017 1:51 AM
23	none	5/8/2017 1:49 AM
24	I'll get back to you.	5/8/2017 1:49 AM
25	None. I appreciate their presence!	5/8/2017 1:46 AM
26	Keep a watch at the railroad tracks- people are always stopping on tracks. There should be a drinking limit- a lot of drunk people hassling us.	5/8/2017 1:43 AM
27	Get vehicles for the DDA	5/8/2017 1:41 AM

Security Ambassador Survey

28	n/a	5/8/2017 1:39 AM
29	n/a	5/8/2017 1:38 AM
30	Nothing now, it's great	5/8/2017 1:37 AM
31	Security cameras in elevators and parking garages to prevent crime and attacks	5/8/2017 1:34 AM
32	None	5/8/2017 1:32 AM
33	None	5/8/2017 1:31 AM
34	N/A	5/8/2017 12:06 AM
35	Make sure to cover more area. Checkers & before checkers, def. Dunkin Donuts. So many drugs.	5/8/2017 12:04 AM
36	Safety for employees, customers, residents.	5/8/2017 12:01 AM
37	?	5/8/2017 12:00 AM
38	They're awesome!!! 100% support this program - provides much needed and much appreciated security!!! I feel their visual presence actually deters "would-be" potential incidents.	5/7/2017 11:58 PM
39	Keep alleys, parking lots safe. Help direct homeless to shelters. Monitor drug use in parks.	5/7/2017 11:55 PM
40	Great work, keep it up!	5/7/2017 11:49 PM
41	Run a community ad on TV so population knows your out and about	5/7/2017 11:47 PM
42	none	5/7/2017 11:42 PM
43	Keep doing their job well with qualified personnel	5/7/2017 11:40 PM
44	more officers, more blocks	5/7/2017 3:58 AM
45	contact info maybe signs - more awareness	5/7/2017 3:57 AM
46	zone the officers so they are always in the area	5/7/2017 3:53 AM
47	later night coverage, more officers	5/7/2017 3:52 AM
48	the expansion to the full downtown footprint with applicable addition of staff	5/7/2017 3:51 AM
49	marketing to ensure program is known	5/7/2017 3:49 AM
50	continue and enhance training	5/7/2017 3:45 AM
51	expand program area	5/7/2017 3:42 AM
52	expansion would be great	5/7/2017 3:41 AM
53	extend the hours later in the evening	5/7/2017 3:38 AM
54	longer hours of operation	5/7/2017 3:37 AM
55	more info to area so they know what is offered	5/7/2017 3:35 AM
56	i have only seen them on bike	5/7/2017 3:33 AM
57	need more authority in their role - don't do much	5/7/2017 2:20 AM
58	do more than just ride their bikes around	5/7/2017 2:18 AM
59	please continue and keep the same level of personel, they respond within 60 seconds	5/7/2017 2:16 AM
60	what is full time? don't know enough about the program	5/7/2017 2:12 AM
61	make presence known to businesses and more alert ambassadors	5/7/2017 2:10 AM
62	small charge to the stores based on size and could city and cra help fund	5/7/2017 2:06 AM
63	need more information about the program	5/7/2017 2:04 AM
64	I am in Pineapple Grove outside of their area and do not know enough about the program	5/7/2017 1:59 AM
65	have them split up more to cover more area	5/7/2017 1:55 AM
66	more ambassadors	5/7/2017 1:53 AM
67	better communication to the businesses	5/7/2017 1:51 AM

Security Ambassador Survey

68	patrol beachside too	5/7/2017 1:49 AM
69	Add more Ambassadors through out the boundaries	5/5/2017 4:57 AM
70	Include US1 down to SE 10th St	5/5/2017 3:51 AM
71	I am not that familiar with this program, but I like seeing these guys with the yellow shirts on foot and bikes in downtown. I feel more secure.	5/5/2017 3:26 AM
72	seems fine to me	5/5/2017 3:01 AM
73	I don't know enough about the program but do know that areas that as a woman I do not feel comfortable walking alone down swinton to sw 1st ave. I would also like to see a crackdown on drug dealing in this town. I love downtown Delray and all it has to offer so I think we need to protect what we have here and support this program.	5/4/2017 1:06 PM
74	More Visable employees	5/4/2017 10:50 AM
75	None	5/4/2017 9:56 AM
76	training and more customer service	5/4/2017 9:36 AM
77	I believe the pilot program has been successful and hope that it continues and expands. They certainly cleaned up Old School Square park that was turning into a homeless camp.	5/3/2017 4:11 AM
78	No changes here. I like it; I like it a lot	5/2/2017 6:00 AM
79	Give em tasers to shoot drunk people with	5/2/2017 6:00 AM
80	Add NW-SW 5th Ave	5/1/2017 6:47 AM
81	Extension of boundaries to the west.	4/28/2017 6:05 PM
82	As Director of Operations for the Cornell Art Museum, it's been a wonderful program and presence for us. Has deterred homelessness on Old School Square property. It can only improve by making the ambassadors a permanent fixture in Downtown Delray Beach. Visitors to our campus comment about their presence and feel safer knowing they are present. Thank you for this wonderful program!	4/28/2017 5:58 AM
83	Full funding from the DDA (shouldn't be City or CRA funds). Also, I answered no to Q7 (do they enhance feeling on safety) only because I don't feel unsafe downtown - but I accept that others may, and believe the security ambassadors may help.	4/28/2017 3:41 AM
84	Since I live downtown and walk around the Atlantic Ave area daily and have never seen an Ambassador - so far I can't see any advantage to the program!	4/26/2017 12:31 PM
85	Id like to see these ambassadors look more welcoming. Right now, they look like security patrol in their bright yellow shirts. I see them, and think private security, not a welcoming sign I'm in downtown. Maybe having the uniform not look the same as the private security that stands on the sidelines of major sporting matches. Also more patrols on foot. When they are on the bikes, it seems more like they are there to just patrol, not assist(locals or tourist).	4/26/2017 8:14 AM
86	Make it more visible. I didn't even know it existed	4/26/2017 8:01 AM
87	see them actually do something - so far it's just a cosmetic addition to make people think something is being done.	4/25/2017 11:19 PM
88	Make their presence known. Make them approachable. Let the general public know who the they are and what their purpose is.	4/25/2017 10:27 PM
89	I couldn't make an informed response to some questions without the results of the pilot? Did crime decrease? Were those needing support i.e. Drug addicts matched with support services not just removed? What is the cost? What did users of Ambassador services think? I've never used it/seen it in action though I only live a few miles from downtown. How are you marketing it's services?	4/25/2017 8:01 PM
90	Some signage or communication as to the program, and what they are there for/what they can do to help.	4/25/2017 9:21 AM
91	Perhaps have ambassadors engage with people more by way of conversation	4/25/2017 8:18 AM
92	None	4/25/2017 7:14 AM
93	More PR. I spend a lot of time on Atlantic Avenue, but I wasn't aware of the ambassador program until they'd been around for a while, and then it was only because I asked one of the guys what it was about. I think it would be helpful if the shirts had "Ask me about the downtown ambassador program" or "The downtown ambassador program is here for you," or something like that printed really big on their backs.	4/25/2017 7:12 AM
94	Daily Visibility	4/25/2017 6:20 AM

Security Ambassador Survey

95	Communication about them, their function, their uniform, their hours of availability, etc. to the general public both city residents and those working and visiting the area	4/25/2017 5:42 AM
96	Better communication with general public on the program and how they can use it	4/25/2017 5:40 AM
97	Their attire needs to indicate more clearly that they are city employees. Before I knew about the program, I thought they were security guards hired by private businesses.	4/25/2017 5:29 AM
98	Motorised vehicles for quicker response	4/24/2017 11:11 PM
99	I would like to see them have the authority to keep people on bicycles, skateboards, scooters etc. off the sidewalks. It's only a matter of time till someone gets seriously hurt. There is a large elderly population walking downtown. If they get knocked over it could kill them.	4/24/2017 12:11 PM
100	More night time presence, especially around Swinton/Atlantic. It's dark and there are tons of places for people to lurk - I always see homeless people sleeping on Old School Square grounds :/ AND flyers or posters with their number to call them if needed.	4/24/2017 7:29 AM
101	Additional information to residents about the program and marketing for guests. Also, regarding question #9 - that's hard to really answer. The Ambassador program seems to be a way of adding security without additional Police Officers (which seem to be hard to train and retain in Delray Beach). However, I'm sure there could be a case for additional Officers - especially during weekend evenings.	4/24/2017 5:13 AM
102	a larger area that reaches beyond the current area.	4/24/2017 3:30 AM
103	I haven't considered any changes. It appears to be performing well as is.	4/24/2017 3:20 AM
104	More info to area on who they are and what they provide.	4/24/2017 2:15 AM
105	This is a great program but how it improves the area I am not sure. They are not police officers so have no authority & as an ambassador we could get more volunteers to guide people throughout the city .	4/23/2017 2:35 AM
106	Cover larger area	4/23/2017 1:54 AM
107	better communication of program and its benefits, introduction of ambassadors to the community, education on services they provide, differences between police and ambassadors explained -- basically better pr needed so public understands benefits.	4/23/2017 1:34 AM
108	I have not seen any ambassadors on East Atlantic, East of bridge to beach! That is where they are needed the most! All the homeless and drug addicts hang in front of our store and by beach.	4/22/2017 3:12 AM
109	I think they are doing a great job! I am a resident and an employee of the downtown area and I have seen many improvements since this program started! I hope that it continues. I feel much safer walking my dog at night knowing they are around town.	4/22/2017 2:19 AM
110	Cover side streets	4/21/2017 12:44 PM
111	None	4/21/2017 10:38 AM
112	NEW NAME ON YELLOW SHIRTS I.E. DOWNTOWN SAFETY ABBASSADOR	4/21/2017 10:02 AM
113	Not familiar enough to offer suggestions...but keep up the great work!	4/21/2017 9:14 AM
114	I'd like to see them meet the business owners, get to know where and when we have the most concerns at our locations. If giving directions they need to know how to tell people where to go so I want them to be familiar with all the downtown businesses.	4/21/2017 9:05 AM