

# #IN-115734

## General Info

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### Network - WiFi Issues - CM Office

Jessica Cusson reported Thu, 09 Jan 2020 10:50:37 AM

#### Description

Summary: **WiFi Issues - CM Office**

Description of Request or Issue: **CM Office reported no internet connection with PublicWiFi**

add an attachment:

**Status:** Closed

**Source:** Agent portal

**Due:**

**Tags:**

**Requester:** Jessica Cusson  
(No Group)  
cussonj@mydelraybeach.com  
7145

## Ticket Info

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**Type:** Incident  
**Category:** Incident - Network  
**Team:** Support  
**Agent:** Miglena Hooks  
**Priority:** Incident  
**E.Status:** Complete

## Comments

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**Jessica Cusson** reported Thu, 09 Jan 2020 10:51:14 AM  
Rebooted Comcast Cable Modem as it was not showing response.

**Miglena Hooks** reported Thu, 09 Jan 2020 11:04:54 AM