



Prepared by: Roberto Portes
Group: Delray Beach Ambassadors
Date: Week of 02/13 - 02/19/17

Issues and Accomplishments

Red (Alerts to management/client)

Items below represent critical issues that may keep Ambassador Team from delivering services with ease.

These items need PSC and/or the Delray Beach DDA (client) help in resolving. Stated below issues may be time-sensitive in nature and, therefore, have a time frame in which they need to be resolved by. This will be the "Issue Resolution Date", if applicable.

Location	Issue / Possible Solution	Issue Resolution Date
N/A	Issue: N/A Possible Solution: N/A	N/A

Yellow (Issues)

Items below represent issues that management/client should simply be aware of, but do not require action by PSC/DDA.

Location	Issue / Possible Solution	Issue Resolution Date
Pilot program coverage area (Atlantic Avenue)	Issue: Multiple (minor) infrastructure issues, i.e. trip hazards that were observed (pictures attached w/ locations & dates); broken base of light pole. Possible Solution: The above-mentioned hazards were reported promptly to Laura Simon via e-mail with pictures attached. Therefore, Ambassadors will continue to observe and report to Ms. Simon, and a solution can be discussed between DDA and City of Delray Beach? May consider having PSC report similar issues directly to City in the future.	N/A

Weekly Status Report

"The Bridge"	<p>Issue: Graffiti under main bridge on Atlantic Ave. was discovered twice during first week of service (dates of 2/8 and 2/10). Graffiti was discovered, again, 2/15. Laura Simon was properly notified, who in turn notified proper authorities. Pictures are attached.</p> <p>Possible Solution: Increase randomized patrol around these areas.</p>	N/A
Dunkin Donuts (Atlantic Ave.)	<p>Issue: On 2/15, male at Dunkin Donuts was found stating aloud that he would faint if he "didn't get his insulin". When asked if he needed medical attention (paramedics), he stated yes, and the paramedics were called to the scene. Individual, now identified to Ambassadors as Mr. "Chirs Foster", was transported to Bethesda Hospital. See attached report.</p> <p>Possible Solution: N/A</p>	2/15
Pedego (777 E. Atlantic Ave., Ste. C7)	<p>Issue: On 2/18, bicycle stolen from Pedego. Please see attached detailed report.</p> <p>Possible Solution: Increase randomized patrol around these areas.</p>	N/A

Green (Key accomplishments, progress, acknowledgments)

Items below represent accomplishments or progress made on deliverables for the week.

Location	Accomplishments	Task Accomplishment Date
Pilot program coverage area (Atlantic Avenue)	<p>Tenant Interaction - Ambassadors have received many thanks from tenants as they have continually "popped in" the store-fronts, introducing themselves on all shifts to tenants along Atlantic Avenue/the surrounding coverage area. We had provided all tenants with security dispatch (561-818-3667) and security cell phone (561-573-8915) numbers, & handed out PSC business information cards, the first week (2/6-2/12). Ambassadors continued to do so, as well as remind them of the courtesy escort service to car and/or downtown home.</p>	02/13 - 02/19/17
" "	<p>Police Interaction - During the first week, cell phone numbers were exchanged between Ambassadors and members of PD. It has been noted that police have been <i>extremely</i> responsive and helpful; their efforts to assist Ambassadors when called upon are second to none. Constantly stayed in contact with members of Delray Beach PD when necessary with regard to pending incidents at Oldschool Square/Oldschool Square RR/Veterans Park, etc.</p>	02/13 - 02/19/17
" "	<p>Public Interaction - continued, constant interaction with public. Assisting with directions, questions about nearby</p>	02/13 - 02/19/17

Weekly Status Report

	venues. Provide the security phone numbers + inform them of escort service if staying nearby (hotel/residence).	
Oldschool Square RR	Illicit restroom activity - Diminished greatly since nightly lockings have been in effect per City (reference "task accomplishment date").	2/17/17

Next Week Priorities

Items below represent items the Ambassador team will be working on next week. These items may include new and/or outstanding tasks.

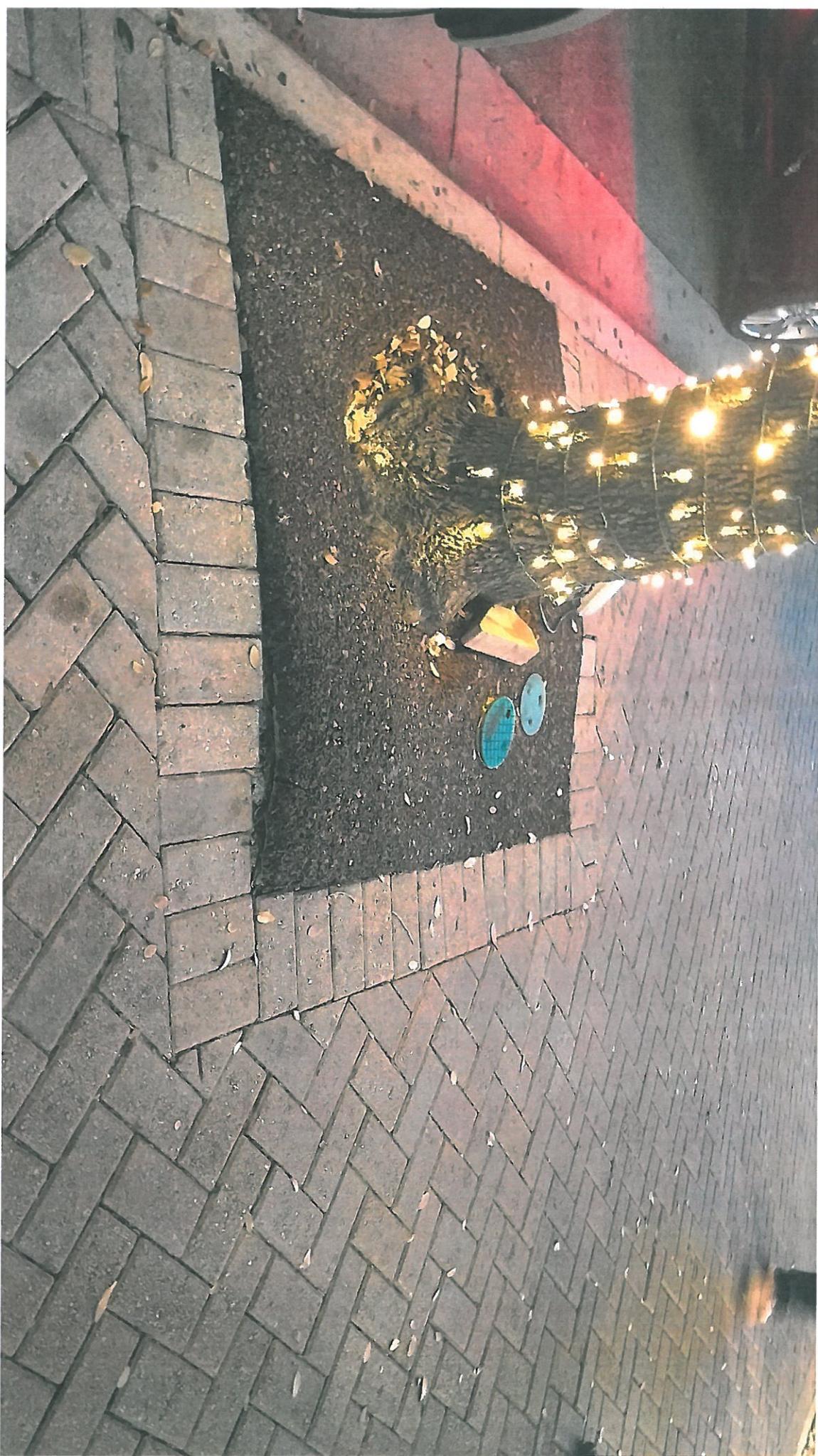
Location	Task	Scheduled Date (If Applicable)
Pilot program coverage area (Atlantic Avenue)	Continue to observe infrastructure - Ambassadors will continue their efforts to observe the coverage area and report any infrastructure issues that need attention (street lamps/lights out; trip hazards; trash overflow; etc.)	
" "	Continue to Engage Tenants - Ambassadors will continue their efforts of introducing themselves/the Ambassador Program to the tenants, and providing them with phone #'s, information from Delray Beach DDA, etc.	
" "	Continue to Engage Public - Continue to approach visitors, provide information on Ambassador program (phone number, services, hours of service). Provide directions, and serve as a friendly, approachable entity.	





2/13/17
"BCB6"
Trip
Hazard
(1/3)

Uneven
Pavement



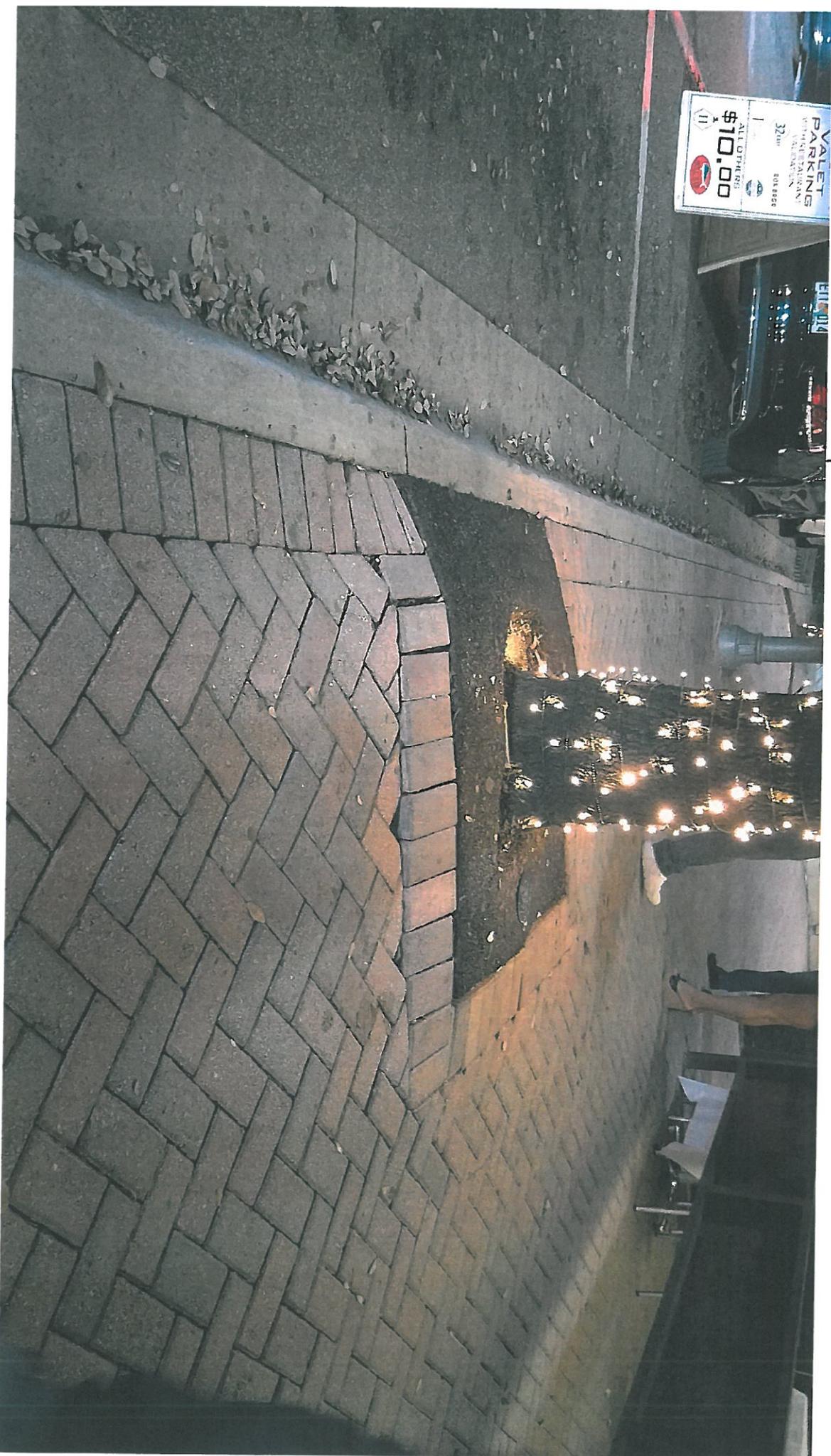
2/13/17

"BC36"

Trip
Hazard

(2/3)

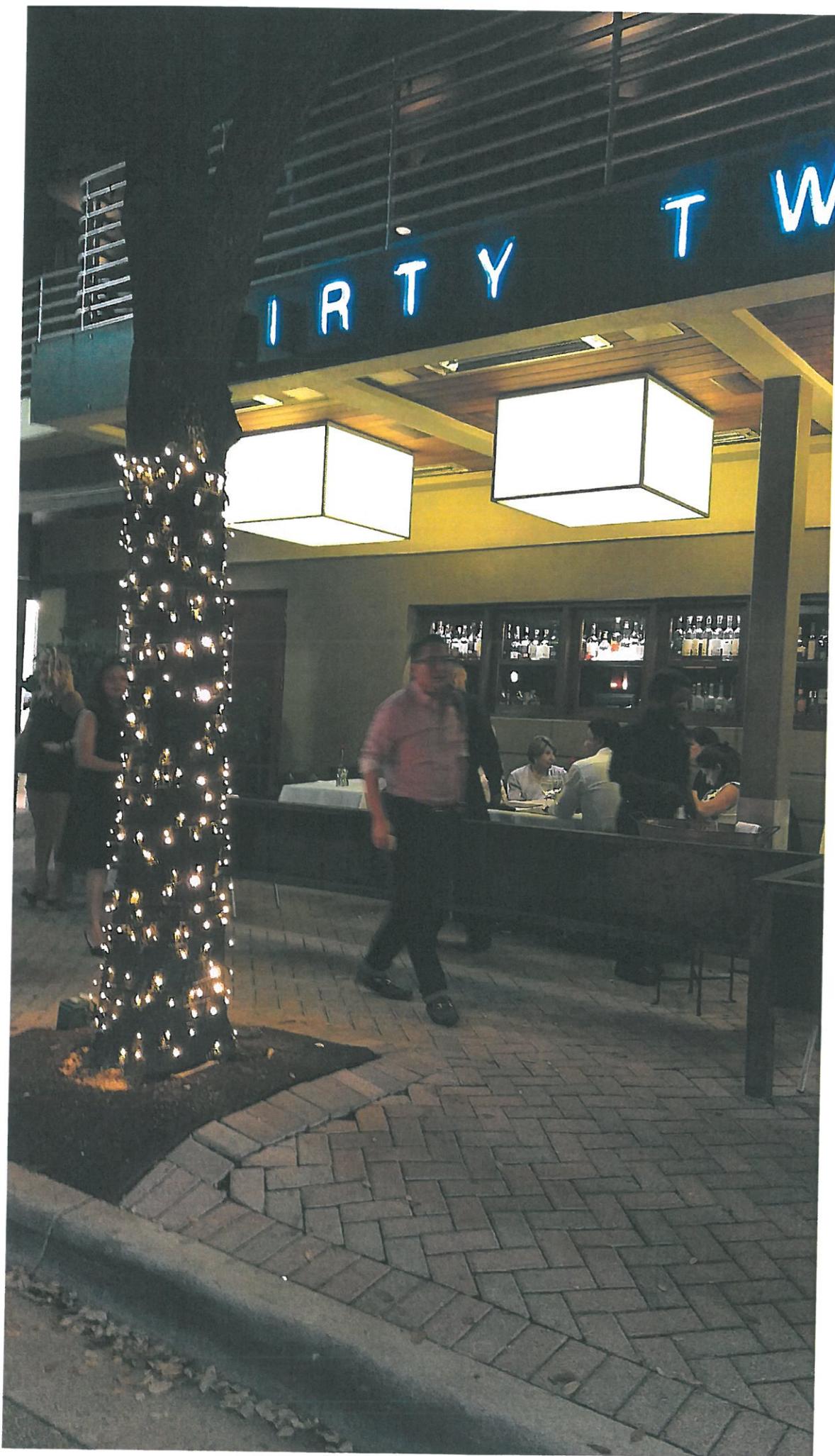
uneven
Power



PAVEMENT
PARKING
W/OUT PERMIT
\$10.00
ALL OTHERS
3200
800 838

2/13/17
"BGBC"
Trip
Harzard
(3/3)

Uneven
Pavers



2/13/17
Trip Hazard
Front of
"32 E"
(Uneven
Pavers)



2/13/17
Trip hazard
in front of
"The Lounge"
(uneven
pavers)
Picture
1 of 2



2/13/17
Trip hazard
in front of
"The Lounge"
(uneven
pavers)

• Picture
2 of 2



2/14/17
Trip
Hazard,
600
Block
Atlantic
Ave.

(Picture
1 of 2)



2/mef/7
Trip Hazard,
600 Block
Atlantic Ave.

(Picture
2 of 2)

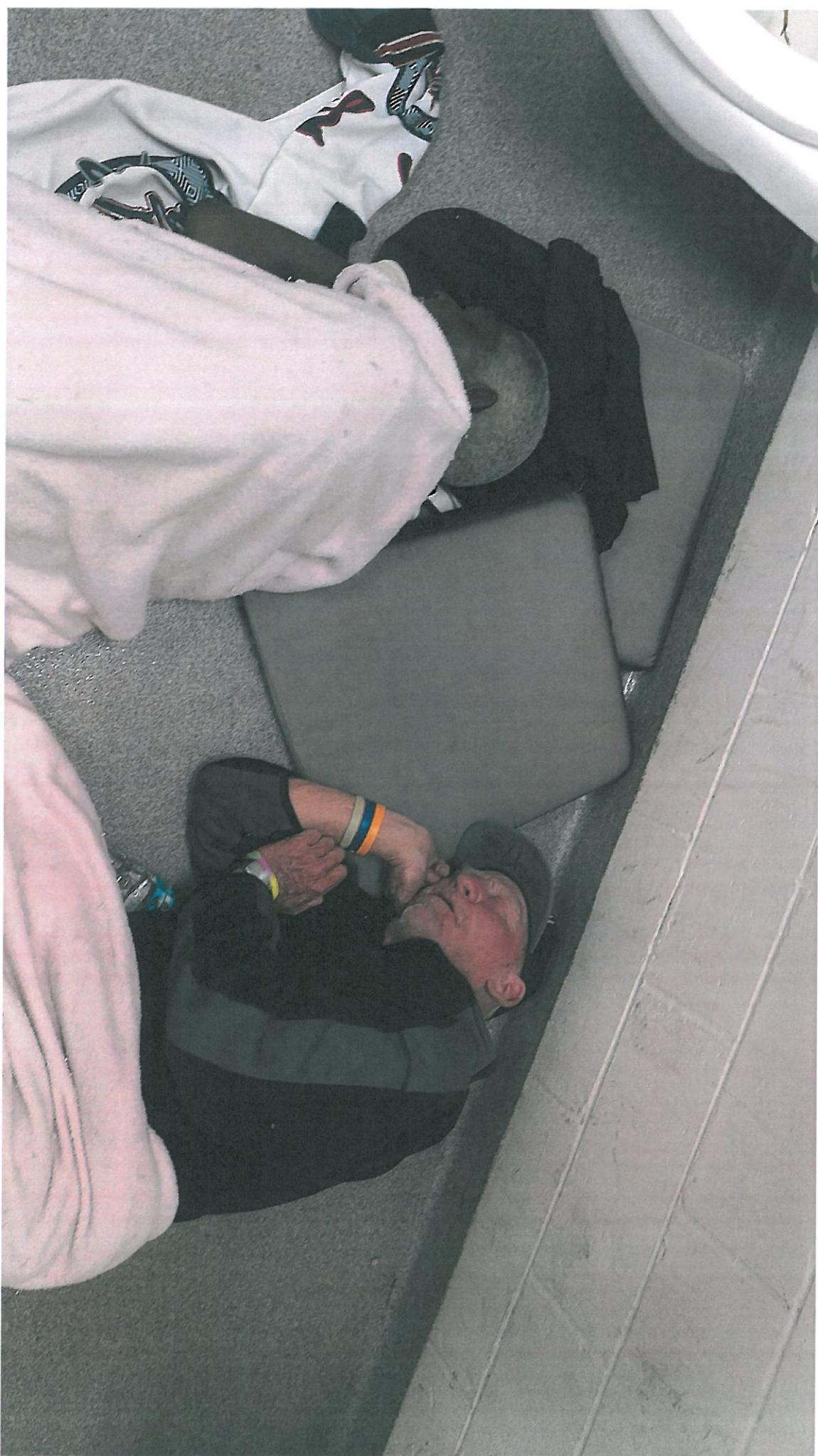


MILLER PARK
HOURS
MON-FRI 8AM-9PM
SATURDAY 8AM-5PM
SUNDAY - OPEN FOR
SCHEDULED EVENTS

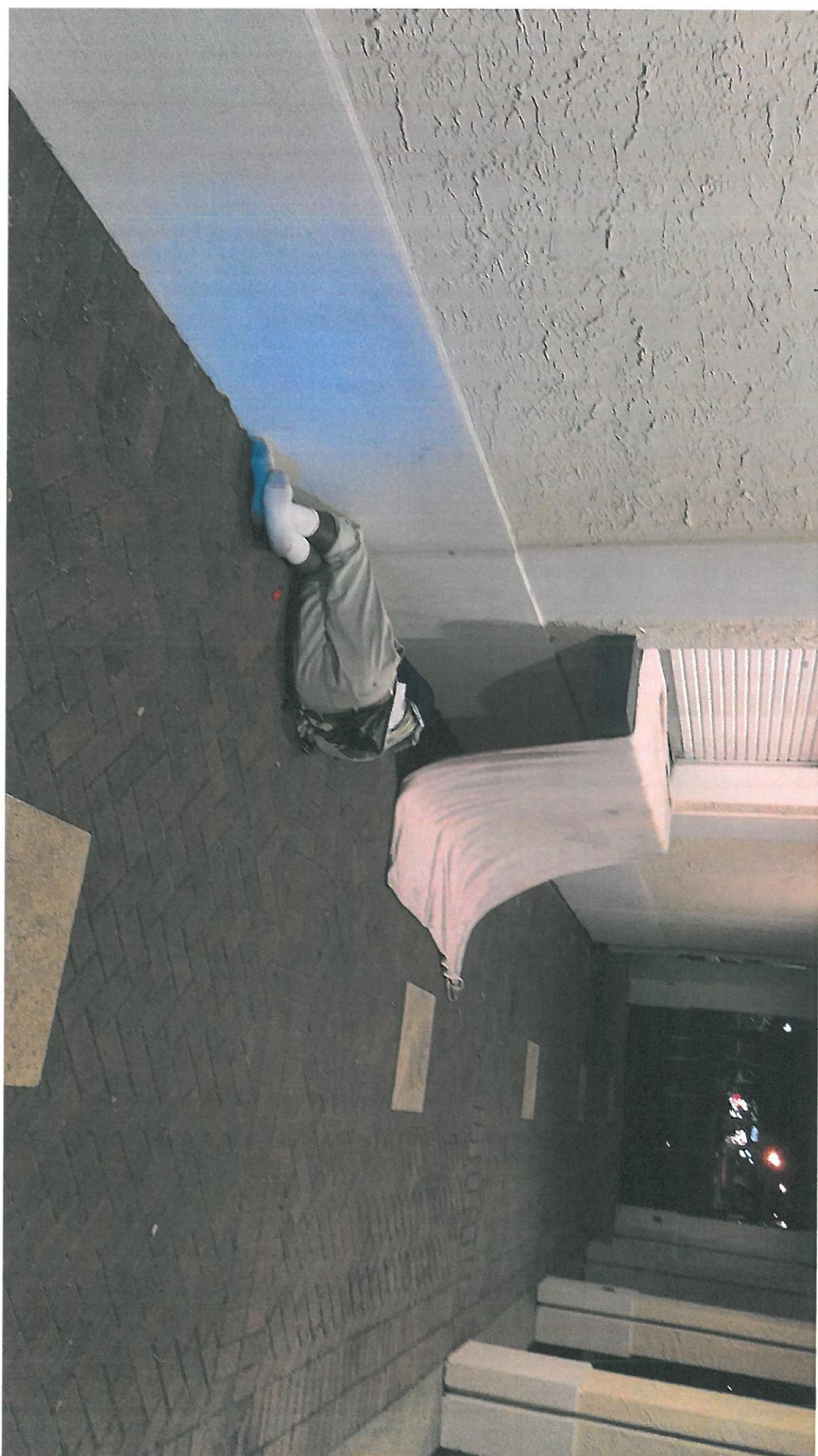




MON-FRI 8AM-9PM
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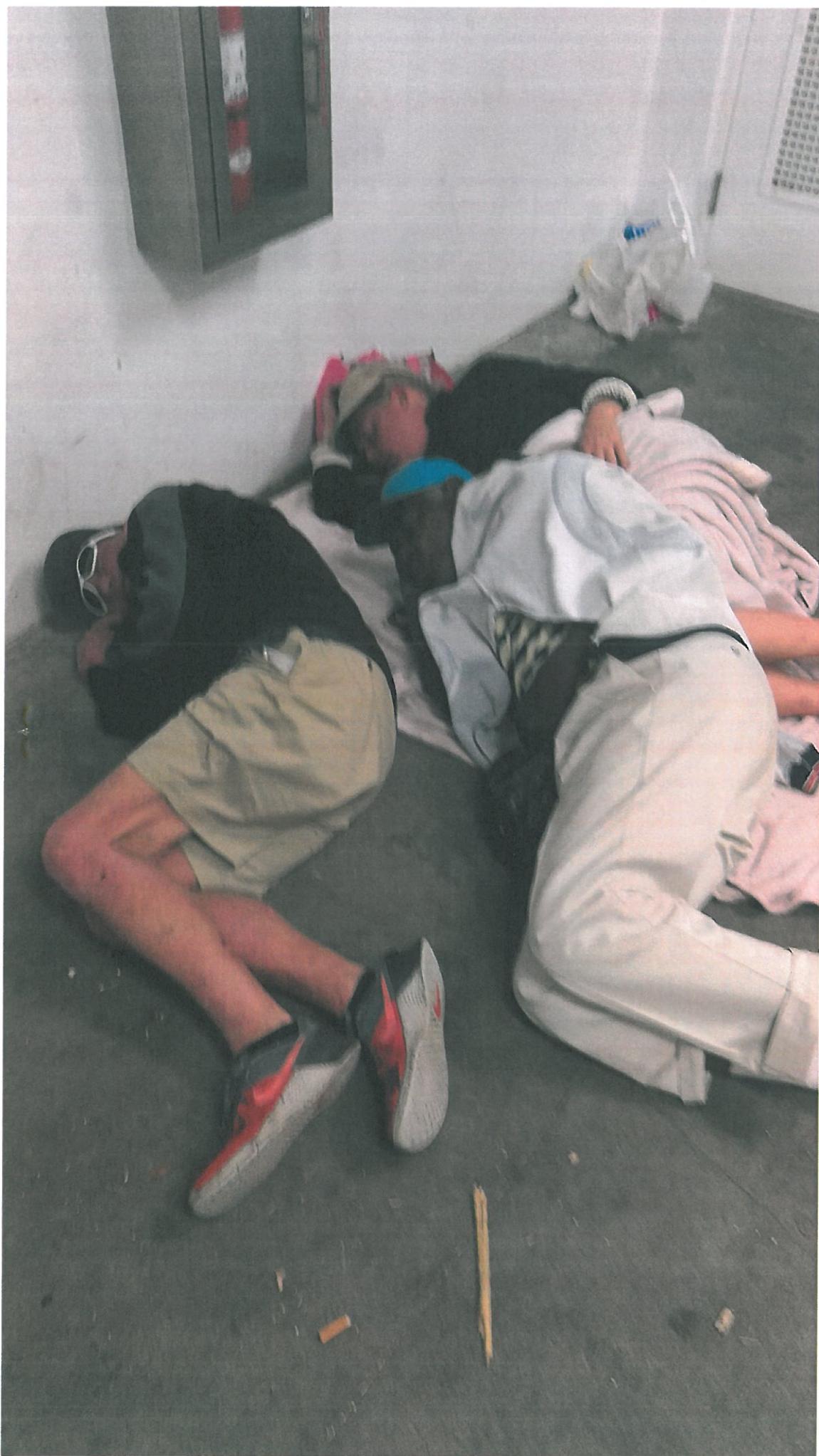


2/13/17,
OSS
Restroom



2/15/17

~~OSS~~
outside
OSS
Restroom



2/15/17

O.S.S.
Restroom



Incident Report

Incident Identification

C.A.S.E. ID	17002183
Security ID	117
Insurance ID	

Property name and address

DUNKIN DONUTS 37 W. ATLANTIC AVE DELRAY, BCH, FL 33444
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Incident Details:

Security ID:

Incident Category: MEDICAL	Incident Date: 02/15/2017
Incident Sub Category:	Incident Time: 10:AM
Level:	
Injuries: INDIVIDUAL WAS GOING TO FAINT	Incident Submitted Date: 02/15/2017 Incident Submitted By: EDWARDS

Security Arrival to Scene:

Officer Name: EDWARDS	Nearest Tenant:
Arrival Date and Time: 02/15/2017, 10:AM	DUNKIN DONUTS
Reported By: EDWARDS PSS 117	
Date and Time: 02/15/17 10:AM	

Security Officer Narrative: WE FOUND A INDIVIDUAL IN DUNKIN DONUTS. INDIVIDUAL WAS SAYING HE WAS GOING TO FAINT IF HE DIDN'T GET HIS INSULIN. I ASKED IF HE NEEDED PARAMEDIC HE SAID YES, THAT'S WHEN I CALLED THE MEDIC'S, HE WAS TAKING TO BETHESDA HOSPITAL. INDIVIDUAL NAME IS [REDACTED] TRUCK# 111 PERSON IN CHARGE WAS JASON MORAN FROM FIRE RESCUE. CASE# 17002183

END OF SECURITY'S OFFICER NARRATIVE

Police Report Number:

Date Reported	Time Reported
Police arrive to Scene Date:	Police arrive to scene time:
Police officer Name:	Badge Number:
Name of Police Dept:	

Notes: NO POLICE WERE PRESENT.

Action Taken:

Action Date/Time:	
Action Description:	
Action Details:	
Action Date/Time:	
Action Description:	
Action Details:	
Action Date/Time:	
Action Description:	
Action Details:	
Action Date/Time:	
Action Description:	
Action Details:	
Action Date/Time:	
Action Description:	
Action Details:	

People Involved:

General Information:

Person Type: <u>WHISKY</u>	Gender: <u>MALE</u>
First Name: [REDACTED]	<input type="checkbox"/> Minor: Guardian Name:
Last Name: [REDACTED]	Driver Licence: State:
Social Security Number	D.O.B: [REDACTED] Appx Age: <u>55</u>

Contact Information: N/A

Home Number:	Work Number:
Cell Number:	Email:
Address:	
Employer Name:	
Employer Phone:	

Physical Description :

Height: <u>5, 11</u>	Weight: <u>190</u>	Eyes: <u>GRAY</u>	Hair: <u>GRAY</u>
Race: <u>WHISKY</u>			
Distinctive Features:			
<input type="checkbox"/> Glasses	<input type="checkbox"/> Carrying a Cane:		
<input type="checkbox"/> Beard:	<input type="checkbox"/> Carrying Packages:		
<input type="checkbox"/> Using a walker:	<input type="checkbox"/> Other:		

Medical Information :

<input checked="" type="checkbox"/> Injured	Nature Of Injury: <u>DIABETIC</u>
<input checked="" type="checkbox"/> Needed Medical Attention	<input type="checkbox"/> Refused Medical Attention:
Treated By: <u>JASON MORAN</u>	
Medical Attention Rendered:	
<input checked="" type="checkbox"/> Hospital:	Hospital Name: <u>BETHESDA</u>
Transported By: <u>FIRE TRUCK 111</u>	From: <u>DUNKIN DONUTS</u>

Person's Narrative:

Person's Requests:

Person's Attitude:

Narrative:

Pictures Taken: Yes/No, Please attach picture to the report.
Video Taken: Yes/No, Please attach video to the report.



Incident Report

Incident Identification

C.A.S.E. ID	
Security ID	1402
Insurance ID	

Property name and address

Delray DDA

Incident Details:

Security ID:

Incident Category: Grand Larceny	Incident Date: 02-18-2017
Incident Sub Category:	Incident Time: 1542
Level:	
Injuries: N/A	Incident Submitted Date: 02-19-2017 Incident Submitted By: B. Pizzuti 140

Security Arrival to Scene:

Officer Name: B. Pizzuti	Nearest Tenant: Pedego
Arrival Date and Time: 02-18-2017 @ 1554	777 E. Atlantic Ave Suite C7
Reported By: Margee (Pedego Employee)	
Date and Time: 02-18-2017 @ 1552	

Security Officer Narrative:

I received a call from a Pedego employee, Margee, on the Delray Security cell phone at 1542 in reference to a B/M, Zeus Cineus, who took a bicycle for a test ride and left the area without permission. Upon arrival to Pedego, Margee informed me, Zeus was wearing a button up white shirt with a bow tie, black pants, black belt with silver buckle, and silver "Aviator" style sunglasses. The bicycle that was taken was a green, peddle assist, electric bike valued at \$2944. She also showed me a release form that the suspect had filled out prior to taking the bicycle for a test ride which had his name and phone number. She said she attempted to call the number given but he would not answer. I immediately informed DBPD Officer Schwartz of the situation and passed all information that was given to me to him. With that he was able to locate where Zeus resides and made contacted with his cousin, Widler Alexandre, to attempted to get the bicycle returned to Pedego.

END OF SECURITY'S OFFICER NARRATIVE

At about 1730 the store owner, Mellie Condon, arrived to see what had happened. Right about that time Widler arrived to let us know that he was looking for his cousin to get the bike back. He also said that he would make arrangements in payments if anything were to happen to the bicycle. He informed us that Zeus has slight mental illness and lost his father recently. Millie told Widler that if the bike was returned, she wont press charges. Later that night at around 2230, Widler made contact with Mellie and returned the bicycle. He said that Zeus lent the bike out to a friend who wouldn't bring it back. Millie said she wants Zeus to come in to apologize and she'll be happy.

No case number was filed with DBPD.





People Involved:

General Information:

Person Type: Victum	Gender: N/A		
First Name: Pedego	<input type="checkbox"/> Minor:	Guardian Name:	
Last Name:	Driver Licence:	State:	
Social Security Number	D.O.B:	Appx Age:	

Contact Information:

Home Number:	Work Number: [REDACTED]
Cell Number:	Email:
Address [REDACTED]	
Employer Name:	Employer Phone:

Physical Description :

Height:	Weight:	Eyes	Hair:
Race:			
Distinctive Features:			
<input type="checkbox"/> Glasses	<input type="checkbox"/> Carrying a Cane:		
<input type="checkbox"/> Beard:	<input type="checkbox"/> Carrying Packages:		
<input type="checkbox"/> Using a walker:	<input type="checkbox"/> Other:		

Medical Information :

<input type="checkbox"/> Injured	Nature Of Injury:
<input type="checkbox"/> Needed Medical Attention	<input type="checkbox"/> Refused Medical Attention:
Treated By:	
Medical Attention Rendered:	
<input type="checkbox"/> Hospital:	Hospital Name:
Transported By:	From:

Person's Narrative:

Person's Requests:
Person's Attitude:

Narrative:

Pictures Taken: Yes/No, Please attach picture to the report.



Police Report Number:

<i>Date Reported</i>	<i>Time Reported</i>
<i>Police arrive to Scene Date:</i>	<i>Police arrive to scene time:</i>
<i>Police officer Name:</i>	<i>Badge Number:</i>
<i>Name of Police Dept:</i>	

Notes:

Action Taken:

<i>Action Date/Time:</i>
<i>Action Description:</i>
<i>Action Details:</i>
<i>Action Date/Time:</i>
<i>Action Description:</i>
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