

Downtown Development Authority – Safety Ambassadors



THE YELLOW SHIRTS ARE HERE TO HELP YOU

WE ARE ON THE STREETS

7am -10pm Sunday - Thursday and 7am -11pm Friday - Saturday
Bike and Foot Patrol

YOU WILL SEE US BETWEEN

N/SW 6th Ave east on Atlantic Avenue to A1A, one block on either side of Atlantic Avenue, on NW 5th Ave and NE 2nd Ave

If you require assistance from a Downtown Ambassador, call or text

561-379-8136 OR **561-386-1134**

- Staffing: 4 per shift
- Communication: Radio Communication between the Ambassadors; Main cellphone contact (561-573-8915)
- Roving supervisor and a Delray Supervisor to oversee the program
- DDA staff manages the program and liaison with the PSC management team
- Work with the Downtown Police to monitor areas within the Downtown with an aim of deterring criminal activity or disruptive street behavior
- Work closely with the Downtown business owners and employees to share information and assist with panhandling situations or any other related needs
- A constant presence on the street and in the needed locations creating a positive and welcoming environment
- Report any safety hazards, code issues, vandalism, graffiti, trip hazards, etc.
- Reporting and accountability programs tracking results (Weekly reports and shift reports)
- Provide Public Safe Walk Escort services for residents, employees or customers