

**CITY OF FERNANDINA BEACH, FLORIDA  
ADDENDUM NO. 1  
THIRD PARTY AMBULANCE/EMS BILLING SERVICES**

City of Fernandina Beach  
204 Ash Street  
Fernandina Beach, FL 32034

**ADDENDUM No. 1**

The following changes are applicable to the original documents and specifications of **RFP 24-07**. This Addendum No.1 now becomes part of the original Invitation to Bid and shall be acknowledged by attaching a copy of this Addendum, signed by an authorized representative of the person or firm submitting the bid. Failure to do so may disqualify the bid submittal.

Submitters shall thoroughly familiarize themselves with the contents of this Addendum before submitting the bid.

**NAME:** \_\_\_\_\_ **TITLE:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**CITY:** \_\_\_\_\_ **STATE:** \_\_\_\_\_

**AUTHORIZED SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

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1. In the two most recent fiscal or calendar years, what was the actual number of billable accounts by your agency? Please separate the amounts in years (i.e., total for 2022, total for 2023).

2022		2023	
January	159	January	162
February	159	February	144
March	149	March	191
April	163	April	162
May	149	May	154
June	175	June	183
July	184	July	187
August	151	August	184
September	159	September	183
October	187	October	184
November	167	November	156
December	163	December	179

2. In the two most recent fiscal or calendar years, what was the total amount of cash posted by your agency for ambulance services? Please separate the amounts in years (i.e., total for 2022, total for 2023).

See Admin & Finance Officer Summary 2022 and 2023 attached with this addendum.

3. In the two most recent fiscal or calendar years, what was the total amount of gross charges generated by your agency? Please separate the amounts in years (i.e., total for 2022, total for 2023).

2022	2023
\$1,250,886.00	\$1,220,274.00

4. Please provide the number of billable incidents broken down by service level in the last fiscal year:

a) ALS1 Emergency	2022: 1806	2023: 1899
b) ALS1 Non-Emergency		
c) BLS Emergency	2022: 159	2023: 170
d) BLS Non-Emergency		
e) ALS 2		
f) Specialty Care		
g) Treatment No Transport		
h) Any other billable dispositions broken out by each disposition (lift assists, etc.)		

5. Please provide your current rates for each of the following service levels:

a) Mileage	\$11.00/Mile
b) ALS Emergency	\$700.00
c) ALS Non-Emergency	
d) BLS Emergency	\$550.00
e) BLS Non-Emergency	
f) ALS 2	
g) Specialty Care Transport	
h) Paramedic Intercept	
i) Treatment No Transport	
j) Lift Assists	
k) Any other billable dispositions broken out by each disposition	

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6. If you indicated above that you perform non-emergency transports, can you please provide further feedback on the types of non-emergency transports that you perform (dialysis, hospital procedures, hospital or nursing home discharge, physical therapy, etc.)?  
**N/A**
7. Does your agency charge for any supplemental fees, such as oxygen, backboards, etc.? If so, please provide the list and associated rates. **NO**
8. Please provide the payer mix, i.e., the total percentage of charges that were billed to the following four main payer groups in the two most recent years (can be fiscal or calendar based):
- |    |              |        |
|----|--------------|--------|
| a) | SELF PAY     | 66.2%  |
| b) | MEDICARE     | 16.4%  |
| c) | COMMERCIAL   | 15.3%  |
| d) | MEDICAID     | 7.8%   |
| e) | BCBS         | 5.8%   |
| f) | TRICARE      | 1.5%   |
| g) | WORKERS COMP | 0.9%   |
| h) | AUTO INS     | 0.4%   |
| i) | Unassigned   | -14.3% |
9. What is your average loaded mileage?  
**2.91**
10. Does your agency participate in any supplemental payment programs?  
**YES - PEMT**
11. Annual Transport Volume?  
**2022 - 1,335**  
**2023 - 2,069**
12. Current Reimbursement per Transport?  
**\$658.18**
13. Can you please provide the net charges for your most recent complete fiscal year?
14. Can you please provide the total collections for your most recent complete fiscal year?  
Gross Receipts  
**2022: \$800,124.00**  
**2023: \$677,795.00 (Missing December 2023 report from change)**
15. Can you please provide the average revenue collected per transport for your most recent complete fiscal year?  
**\$360.15**
16. Can you please provide a breakdown of your most recent complete fiscal year transports by primary payor for the following categories?
- |    |            |       |
|----|------------|-------|
| a) | SELF PAY   | 66.2% |
| b) | MEDICARE   | 16.4% |
| c) | COMMERCIAL | 15.3% |
| d) | MEDICAID   | 7.8%  |

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e)	BCBS	5.8%
f)	TRICARE	1.5%
g)	WORKERS COMP	0.9%
h)	AUTO INS	0.4%
i)	Unassigned	-14.3%

17. Can you please provide the average loaded mileage per transport?  
**2.91**
18. Can you please confirm how many invoices do you require and at what interval? **The billing was done through Change Healthcare.**
19. Can you please provide the number of transports for each call type for your most recent complete fiscal year?
- a) ALS Emergency
  - b) ALS Non-Emergency
  - c) BLS Emergency
  - d) BLS Non-Emergency
  - e) ALS 2
  - f) SCT
- See #4**
20. Can you please provide the current charges for each level of service?
- a) ALS Emergency (A0427)
  - b) ALS Non-Emergency (A0426)
  - c) BLS Emergency (A0429)
  - d) BLS Non-Emergency (A0428)
  - e) ALS 2 (A0433)
  - f) SCT (A0434)
  - g) Mileage (A0425)
  - h) Treatment No Transport (A0998)
- See #5**
21. Please provide your Treatment No Transport policy.  
**Attached: 1-5 Consent/Competency/Refusal of Care**
22. Please describe your current practice for managing Notice of Privacy Practice (NPP). Will the successful vendor be responsible for mailing NPP's?  
**Yes**
23. What is the average number of annual credit card transactions with your current vendor?  
**Credit card transactions were handled through Change Healthcare.**



## **1.0 INFORMED CONSENT**

- 1.1 **A MENTALLY COMPETENT PATIENT IS CONSIDERED TO GIVE INFORMED CONSENT WHEN ANY OF THE FOLLOWING OCCUR:**
  - 1.1.1 Patient gives verbal permission to treat.
  - 1.1.2 Patient gives written permission to treat.
  - 1.1.3 Patient does not object as you begin assessment.
- 1.2 **IN ORDER TO GIVE INFORMED CONSENT, A PATIENT MUST BE LEGALLY ALLOWED TO ACT AS AN ADULT. THIS MEANS THAT THE PATIENT MUST BE:**
  - 1.2.1 At least 18 years of age.
  - 1.2.2 Emancipated.
  - 1.2.3 Less than 18 and married or legally released from custody of parent or guardian.
- 1.3 **EXCEPTIONS**
  - 1.3.1 An unmarried pregnant minor may consent to or refuse treatment for medical problems related to her pregnancy only.
  - 1.3.2 An unmarried minor mother may consent to or refuse treatment for her child.

## **2.0 MEDICAL POWER OF ATTORNEY OR HEALTH CARE SURROGATE**

- 2.1 If a patient is incapacitated or otherwise not mentally competent, decisions regarding the patient's medical treatment can be made by an agent with durable medical power of attorney or health care surrogate. The agent must be a person who is 18 years of age or older, who must present the FBFD with a notarized power of attorney document, signed by the patient and two witnesses. The document must specifically state that the agent's power of attorney
  - 2.1.1 Includes all health care decisions on behalf of the patient; and
  - 2.1.2 Is intended to be exercisable if the patient is incapacitated.
- 2.2 An agent with medical power of attorney or health care surrogate may verbally revoke a Do Not Resuscitate Order (DNRO) and request that FBFD initiate or continue CPR on the patient, even if a DNRO exists. However, an agent with power of attorney may not verbally withhold consent for CPR in the absence of a DNRO. Resuscitation may only be withheld or withdrawn upon presentation of a valid DNRO as described in FBFD Resuscitation Guideline.
- 2.3 If there is any doubt as to the authenticity of a power of attorney document or health care surrogate, the FBFD members should provide examination and treatment of the incapacitated or incompetent patient in accordance with this SOP and Florida Statute 401.445.
- 2.4 Any unusual circumstances, contact the Shift Captain for guidance.

## **3.0 MINOR CONSENT**

- 3.1 In the case of children under the care of a parent or legal guardian, consent must be obtained from the parent or legal guardian. If consent cannot be obtained, follow Florida Statute 743.064.
- 3.2 **Florida Statute 743.064:** Emergency medical care or treatment to minors without parental consent
  - 3.2.1 (1) Emergency medical care or treatment may also be rendered in the pre-hospital setting by paramedics, emergency medical technicians, and other emergency medical services personnel, provided such care is rendered consistent with the provisions of chapter 401. These persons shall follow the general guidelines and notification provisions of this section.
  - 3.2.2 (2) This section shall apply only when parental consent cannot be immediately obtained for one of the following reasons:
    - 3.2.2.1 (a) The minor's condition has rendered him or her unable to reveal the identity of his or her parents, guardian, or legal custodian, and such information is unknown to any person who accompanied the minor to the hospital.
    - 3.2.2.2 (b) The parents, guardian, or legal custodian cannot be immediately located by telephone at their place of residence or business.
  - 3.2.3 (3) Notification shall be accomplished as soon as possible after the emergency medical care or treatment is administered. The hospital records shall reflect the reason such consent was not initially obtained and shall contain a statement by the attending physician



that immediate emergency medical care or treatment was necessary for the patient's health or physical wellbeing. The hospital records shall be open for inspection by the person legally responsible for the minor.

- 3.2.4 (4) No person as delineated in subsection (1), hospital, or college health service shall incur civil liability by reason of having rendered emergency medical care or treatment pursuant to this section, provided such treatment or care was rendered in accordance with acceptable standards of medical practice.

#### **4.0 WITHHOLDING CONSENT FOR TREATMENT**

- 4.1 A mentally competent adult patient may withhold consent to treat. A mentally competent parent may withhold consent to treat their child. This shall be documented in the patient care report. Personnel shall obtain the patient/parent signature on the refusal form.
- 4.2 If the patient/parent refuses to sign, have a witness of the refusal sign the refusal form and select "patient/parent refused to sign".
- 4.2.1 Mentally Competent
- 4.2.2 Awake, alert, and fully oriented to person, place, time and event
- 4.2.3 No significant mental impairment (e.g., alcohol, drugs, head injury or significant illness)
- 4.2.4 Not at risk for self-harm, suicide or homicide
- 4.3 If medical personnel are concerned for the safety of a minor and the parent or legal guardian refuses treatment and transport, contact the Shift Captain and law enforcement for assistance with transport.

#### **5.0 EMERGENCY EXAMINATION AND TREATMENT OF INCAPACITATED PERSONS**

- 5.1 FLORIDA STATUTE 401.445
- 5.1.1 (1) No recovery shall be allowed in any court in this state against any emergency medical technician, paramedic, or physician as defined in this chapter, any advanced registered nurse practitioner certified under s. 464.012, or any physician assistant licensed under s. 458.347 or s. 459.022, or any person acting under the direct medical supervision of a physician, in an action brought for examining or treating a patient without his or her informed consent if:
- 5.1.1.1 (a) The patient at the time of examination or treatment is intoxicated, under the influence of drugs, or otherwise incapable of providing informed consent as provided in s. 766.103;
- 5.1.1.2 (b) The patient at the time of examination or treatment is experiencing an emergency medical condition; and
- 5.1.1.3 (c) The patient would reasonably, under all the surrounding circumstances, undergo such examination, treatment, or procedure if he or she were advised by the emergency medical technician, paramedic, physician, advanced registered nurse practitioner, or physician assistant in accordance with s. 766.103(3). Examination and treatment provided under this subsection shall be limited to reasonable examination of the patient to determine the medical condition of the patient and treatment reasonably necessary to alleviate the emergency medical condition or to stabilize the patient.
- 5.1.2 (2) In examining and treating a person who is apparently intoxicated, under the influence of drugs, or otherwise incapable of providing informed consent, the emergency medical technician, paramedic, physician, advanced registered nurse practitioner, or physician assistant, or any person acting under the direct medical supervision of a physician, shall proceed wherever possible with the consent of the person. If the person reasonably appears to be incapacitated and refuses his or her consent, the person may be examined, treated, or taken to a hospital or other appropriate treatment resource if he or she is in need of emergency attention, without his or her consent, but unreasonable force shall not be used.
- 5.1.3 (3) This section does not limit medical treatment provided pursuant to court order or treatment provided in accordance with chapter 394 or chapter 397.



## **6.0 PATIENTS AND PATIENT ENCOUNTERS**

- 6.1 A patient shall be defined as: a person who presents with subjective and/or objective signs and/or symptoms or a complaint which results in evaluation and/or treatment.
  - 6.1.1 Someone who arrives at a fire station requesting a medical evaluation, and also verbalizes a medical complaint will be considered a patient (including all abnormal findings). A full patient care report must be completed.
  - 6.1.2 Routine blood pressure checks with normal parameters will not be considered a patient.
- 6.2 A patient encounter is dependent on neither treatment nor transport nor cooperation from the patient. If the FBFD Paramedic perceives a medical problem that requires evaluation, a patient encounter has been made and a full patient care report must be completed.
- 6.3 If FBFD units arrive at a crash scene and those involved indicate they are "ok" and the Paramedic sees no signs or symptoms that would warrant evaluation or treatment, no patient encounter has been made.

## **7.0 BAKER ACT**

- 7.1 Baker Act is an involuntary mental health commitment by law enforcement if the patient meets any of the following criteria:
  - 7.1.1 Mentally incompetent, danger to self or others
  - 7.1.2 Suicidal
  - 7.1.3 Homicidal
  - 7.1.4 If FBFD members feel that a Baker Act is warranted, law enforcement must be contacted
  - 7.1.5 A Baker Act will not be used as a pretext to provide medical treatment/transportation to an individual who refuses treatment
  - 7.1.6 FBFD members are not legally authorized to execute a Baker Act

## **8.0 FLORIDA MARCHMAN ACT**

- 8.1 The Marchman Act (Chapter 397) concerns the detention and treatment of persons found incapacitated and impaired in public places. Impaired or substance abuse impaired means a condition involving the use of alcoholic beverages or any psychoactive or mood-altering substance in such a manner as to induce mental, emotional, or physical problems and causes socially dysfunctional behavior.
- 8.2 **Special Note:** The information presented in this section of the protocol is selected information from Florida Statutes, Chapter 397. Any additional questions to legal reference(s) made in your management of patient care should be through On-Line Medical Control. (397.675)
- 8.3 **CRITERIA FOR INVOLUNTARY ADMISSIONS**, including protective custody, emergency admission, and other involuntary assessment, involuntary treatment, and alternative involuntary assessment for minors, for purpose of assessment and stabilization, and for involuntary treatment. A person meets the criteria for involuntary admission if there is good faith reason to believe the person is substance abuse impaired and because of such impairment:
  - 8.3.1 Has lost the power of self-control with respect to substance use; and either:
  - 8.3.2 Has inflicted, or threatened or attempted to inflict, or unless admitted is likely to inflict, physical harm on himself or herself or another.
  - 8.3.3 Is in need of substance abuse services and, by reason of substance abuse impairment, his or her judgment has been so impaired that the person is incapable of appreciating his or her need for services and of making a rational decision in regard thereto: however, mere refusal to receive such services does not constitute evidence of lack of judgment with respect to his or her need for such services.

## **9.0 PROCEDURE FOR SAFETY AND RESOURCES FOR USE IN INVOLUNTARY TRANSPORTS**

- 9.1 A fundamental principle in EMS is that the safety of field crews comes first. Law enforcement assistance should be summoned for protection of both the crew and the patient. With their specific



training and expertise in restraint techniques, law enforcement is well prepared to deal with such issues.

- 9.2 In the event that law enforcement summons EMS to assist them in determining the best course of action for the patient following an EMS evaluation, the following guidelines should be followed:
  - 9.2.1 Evaluate the patient per appropriate protocol, to include a full set of vital signs and blood glucose reading.
  - 9.2.2 Determine if the patient has any medical complaints that would require on-going care in transit to the hospital. These could include, but are not limited to:
    - 9.2.1 Vomiting
    - 9.2.2 Overdose of medications
    - 9.2.3 AMS
    - 9.2.4 Potential for airway compromise
    - 9.2.5 Traumatic injury requiring further evaluation.
- 9.3 Any patient with a medical complaint should be transported to the closest hospital by EMS and treated according to the appropriate protocol. Attempts should be made to have Law Enforcement accompany the patient to the hospital in the rescue, unless the crew determines the transport can be completed safely with Law Enforcement following the ambulance to the hospital.
- 9.4 Patients who have been physically restrained prior to the arrival of EMS personnel shall remain restrained throughout evaluation, treatment, and transport unless such restraint immediately poses a threat to the patient's health.
- 9.5 A law enforcement officer shall accompany EMS personnel during transport of any patient that is violent, is known to have been violent toward law enforcement officers, EMS, or firefighters in the past, or who could potentially become violent.
- 9.6 For subjects lacking an apparent medical complaint, particularly those under a Baker or Marchman Act, it is most appropriate for law enforcement to transport the subject to the nearest appropriate facility.
- 9.7 If Law Enforcement is not comfortable transporting the subject, EMS will transport the subject to the closest appropriate hospital, however, Law Enforcement will still be required to accompany the subject to the hospital as outlined above.
- 9.8 EMS personnel should not accept any Baker Act or Marchman Act paperwork from law enforcement to transport the subject to the hospital without them. Law enforcement must handle all Baker Act and Marchman Act paperwork with the receiving facility.
- 9.9 Any law enforcement officer who takes a patient into custody under the Baker Act and requests that the patient be transported via ambulance shall provide EMS personnel engaged in transporting the patient with a completed Baker Act Form. This completed form shall be given to the receiving facility staff upon patient transfer. In the case of a combative patient, personnel shall have a law enforcement officer prepare the patient for transport and the law enforcement officer if capable shall ride in the rescue during patient transport to ensure personnel safety is maintained.

## **10.0 REFUSAL OF CARE PROCEDURE**

- 10.1 **COMPETENT PATIENT:** For our purposes, a competent patient shall be defined as one whom:
  - 10.1.1 Is over 18 years of age, or is an emancipated minor (a pregnant woman, a woman who has given birth, or a married person of either gender) and;
  - 10.1.2 Is awake, alert, and fully oriented to time, person, place, and situation and;
  - 10.1.3 Has no alterations in vital signs, mental status, or level of consciousness and;
  - 10.1.4 Has no signs of acute injury or illness, and has no signs of chronic illness, either of which may influence the ability to make an informed decision and;
  - 10.1.5 Is not intoxicated by alcohol, drugs, (licit or illicit) and;
  - 10.1.6 Has no history of mental illness that affects their decision-making ability.
- 10.2 If the patient (or parent or guardian) is judged competent to refuse transport emphasize the need for care, the risks of refusal of care (including death), and our wish to transport the patient. This should be documented in the PCR along with a GCS. Thank patient, parent, or guardian for signing the release. Emphasize that our EMS system WILL RETURN should the patient, parent, or guardian





- change his or her mind.
- 10.3 If the patient, parent, or guardian declines care, and the EMS personnel do not feel transport by EMS to the hospital is required, the patient, parent, or guardian must sign the appropriate written release form in front of two witnesses.
- 10.4 The patient, parent, or guardian who is judged competent, declines care, and then refuses to sign the waiver will prompt the EMS crew to reassess the competency of the individual.
- 10.5 If still considered competent to decline care, a verbal statement **MUST** be documented on the run report then follow the "Refusal Signature Requirements" section.
- 10.6 No refusal of care will occur in the patient who, after evaluation by rescue personnel, is judged to be at risk of or suffering from serious illness or injury. On-line medical direction must be involved in these cases.
- 10.7 **REFUSAL OF CARE PROCEDURE – NON-COMPETENT:** If the patient (or parent or guardian) is judged not competent to refuse transport:
- 10.7.1 Explain to the patient (or parent/guardian) the need for transport; reassure the patient that no harm will result from transport but certain complications, up to and including death, may result from a delay in treatment.
- 10.7.2 If patient, parent, or guardian continues to refuse care, enlist the Medical Control Physician, or law enforcement personnel to secure patient for transport.
- 10.8 **REFUSAL OF CARE PROCEDURE – MINORS**
- 10.8.1 Although care may be refused by a responsible parent or legal guardian if said parent or guardian making the decision qualifies as competent as defined above in section 10, every effort will be made to transport minors exhibiting any findings consistent with injury, alteration in mental status, or intoxication.
- 10.8.1.1 If the parents or guardian are not on scene, they may make the refusal over the telephone.
- 10.8.1.2 Two witnesses will confirm the telephone conversation by signing the Waiver form.
- 10.8.1.3 Where there are historical or physical findings of injury or illness, intoxication, and/or alterations in mental status, level of consciousness, or vital signs, and no parent or guardian is available, the minor will be transported.
- 10.8.1.4 If patient, parent, or guardian refuses care, and EMS personnel feel transport to the hospital is required, the patient, parent, or guardian must sign the appropriate written release form in front of two witnesses.
- 10.9 **REFUSAL SIGNATURE REQUIREMENTS**
- 10.9.1 Obtain signature of patient (or parent/legal guardian or medical power of attorney if applicable)
- 10.9.2 No one else can sign for a legally competent adult patient (e.g., spouses, relatives, and friends, etc.)
- 10.9.3 If patient refuses to sign, the Refusal of Assessment, Treatment and Transport shall be signed by a competent witness. Printed name, signature, and phone number of the competent witness shall be obtained.
- 10.9.4 Appropriate witnesses (in order of preference) - Spouses, relatives, law enforcement, friends, other fire/rescue personnel.
- 10.9.5 The documented refusal is only valid with an appropriate witness signature.
- 10.9.6 The FBFD officer who is documenting and executing the legal refusal **CANNOT** sign as the witness.
- 10.10 **COMPETENT PATIENTS IN POLICE CUSTODY**
- 10.10.1 This patient can still make decisions about their medical treatment and sign an AMA Refusal or Non-Emergency/Non-Transport Waiver if allowed by law enforcement. If Law enforcement refuses to remove the handcuffs to allow the patient to sign, document in the Narrative section of the PCR that the patient verbalized a refusal of treatment.



10.10.2 Select patient unable to sign in the refusal signature box where the patient would normally sign and have the law enforcement officer sign the Witness signature in the PCR. Also include the officer's ID number.

**10.11 ALL SIGNATURES SHALL BE ACQUIRED ON THE LAPTOP**

10.11.1 Any circumstance in which the laptop is unavailable or not functioning, the Officer-in-Charge will document Laptop Technical Issue as the reason for not obtaining a signature. If a laptop technical issue occurs:

10.11.1.1 Ensure signature on the form is in appropriate area (AMA refusal or non-emergency non-transport).

10.11.1.2 Include an explanation of the technical issue in the narrative.

10.11.1.3 Witness name, signature, and phone number.

10.11.1.4 Signed refusals on the Signature forms will be scanned into EMS report.



## 0001P Fernandina Executive Summary Reports (ESR) - EMS

CITY OF FERNANDINA BEACH, FLORIDA

September 2022

Client ID(s) Selected: COF46265

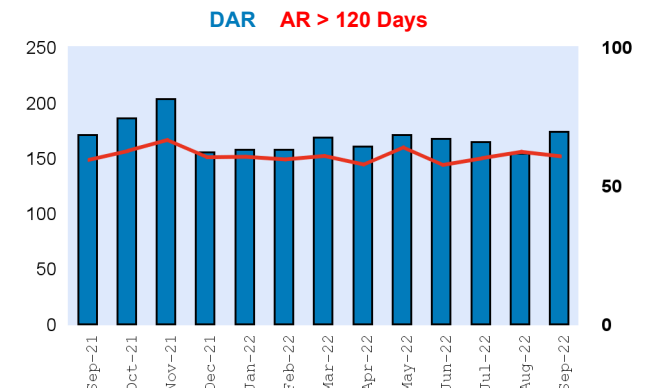
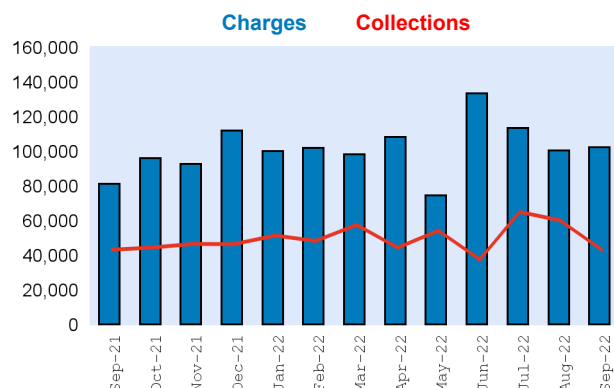
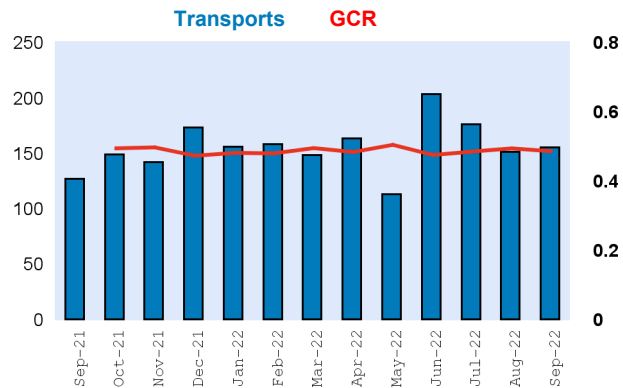
Include Misc Debit/Credit in Net Charges: Yes

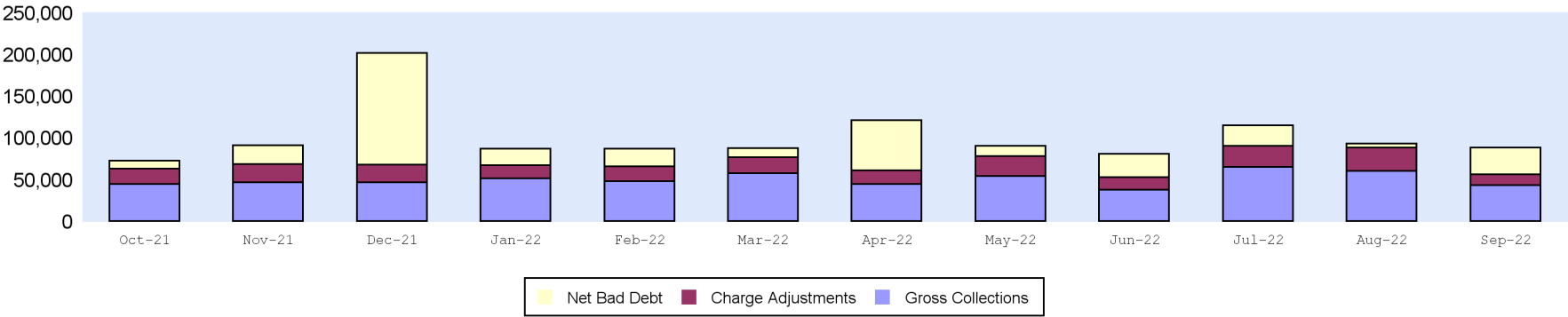
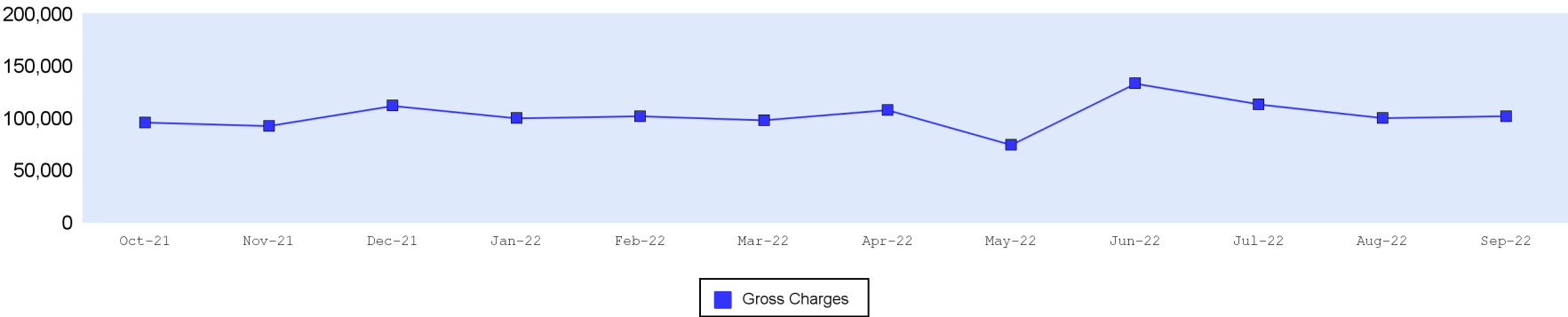
The 0001P Fernandina Executive Summary Reports (ESR) - EMS presents a comprehensive monthly view of the practice through a series of 7 reports. View major production measures and performance metrics. Track month to month over 12 months and compare metrics year to year.

	Transport Volume			Charges			Collections			Collection Rates			Accounts Receivable				Net Bad Debt	
Account Period	Total	ALS	BLS	Gross	Adjustments	Net	Gross	Adjustments	Net	GCR*	NCR*	Gross Collection Per Transport **	Ending AR	Days in AR	%AR >120	Credit Balance	Amount	% *
Sep-21	127	108	19	81,161	(21,392)	59,769	(43,155)	88	(43,067)	46.8%	57.7%	\$299	577,624	170.9	59.4%	(130)	(9,189)	14.8%
Oct-21	149	132	17	96,026	(18,543)	77,483	(44,494)	276	(44,218)	46.2%	56.8%	\$296	601,566	185.8	62.7%	0	(9,324)	12.8%
Nov-21	142	127	15	92,614	(21,839)	70,775	(46,584)	0	(46,584)	45.7%	56.0%	\$294	602,942	203.4	66.7%	(244)	(22,816)	14.5%
Dec-21	173	148	25	112,019	(21,538)	90,481	(46,392)	0	(46,392)	44.9%	54.8%	\$289	513,274	155.4	60.4%	(562)	(133,757)	34.7%
Jan-22	156	132	24	100,018	(15,608)	84,410	(51,468)	617	(50,851)	46.8%	57.2%	\$301	527,259	157.5	60.6%	(347)	(19,574)	36.1%
Feb-22	158	143	15	102,050	(17,527)	84,523	(48,208)	0	(48,208)	45.3%	54.8%	\$292	542,722	157.2	59.6%	(1,665)	(20,853)	36.9%
Mar-22	148	140	8	98,150	(18,617)	79,533	(57,717)	1,608	(56,108)	45.8%	55.2%	\$296	555,114	168.3	60.9%	(315)	(11,033)	36.2%
Apr-22	163	156	7	108,030	(16,512)	91,518	(44,222)	437	(43,785)	45.3%	54.5%	\$293	542,710	160.2	57.7%	(92)	(60,138)	43.8%
May-22	113	107	6	74,250	(23,699)	50,551	(54,430)	305	(54,125)	48.3%	59.1%	\$314	526,876	171.0	64.1%	(274)	(12,260)	43.3%
Jun-22	203	184	19	133,449	(15,359)	118,090	(37,554)	460	(37,094)	46.3%	56.2%	\$301	580,187	167.2	57.6%	(370)	(27,685)	24.6%
Jul-22	176	159	17	113,438	(25,603)	87,835	(65,078)	873	(64,205)	47.8%	58.6%	\$310	579,427	164.2	60.1%	(190)	(24,390)	24.8%
Aug-22	151	139	12	100,232	(28,049)	72,183	(59,973)	340	(59,633)	49.5%	61.4%	\$322	587,141	153.9	62.4%	(1,017)	(4,836)	22.4%
Sep-22	155	148	7	102,096	(13,502)	88,594	(42,858)	839	(42,018)	48.6%	59.6%	\$317	602,097	173.5	60.7%	(259)	(31,620)	25.5%
13 Mth Total	2,014	1,823	191	1,313,533	(257,787)	1,055,746	(642,131)	5,844	(636,287)	-	-	-	-	-	-	-	(387,474)	28.4%
Current FYTD	1,887	1,715	172	1,232,372	(236,394)	995,978	(598,975)	5,756	(593,219)	-	-	-	-	-	-	-	(378,285)	29.5%
Previous FYTD	1,714	1,440	274	1,095,036	(217,763)	877,273	(512,180)	5,799	(506,381)	-	-	-	-	-	-	-	(181,973)	18.0%
Current 12 Mth Avg	157	143	14	102,698	(19,700)	82,998	(49,915)	480	(49,435)	48.6%	59.6%	\$317	563,443	167.5	61.2%	(445)	(31,524)	29.5%
Prev 12 Mth Avg	143	120	23	91,253	(18,147)	73,106	(42,682)	483	(42,198)	46.8%	57.7%	\$299	461,541	155.7	58.3%	(674)	(15,164)	18.0%
Variance%	10.1%	19.10%	-37.23%	12.5%	8.6%	13.5%	16.9%	(0.7%)	17.1%	3.9%	3.2%	6.2%	22.1%	7.6%	4.9%	(34.0%)	107.9%	63.8%

\* GCR (Gross Collections / Gross Charges) and NCR (Net Collections / Net Charges) calculations are based on a maximum of 12 months of data. The Net GCR Lag (Net Collections / Gross Charges) is based on a maximum of 3 months of data with a 1 month Gross Charge Lag. Net Bad Debt % is based on a 6 month average.

\*\* Gross Collection Per Transport is based on 12 month rolling period.

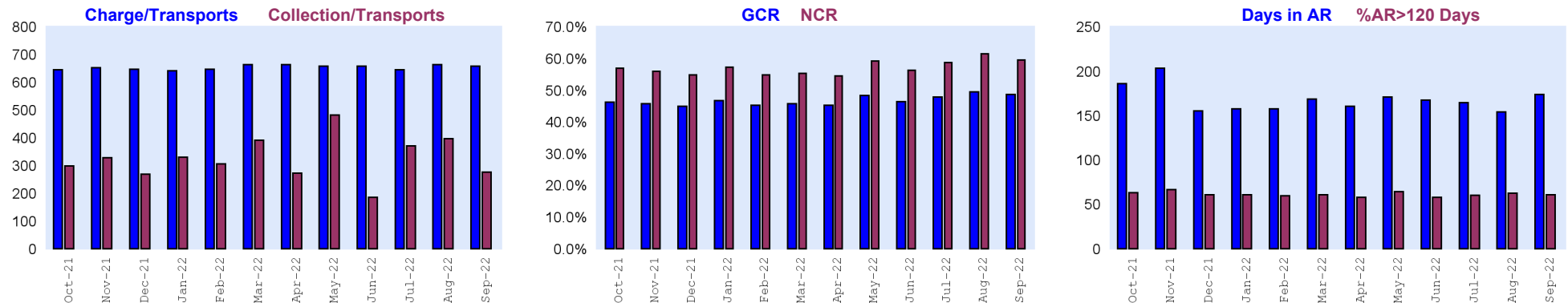


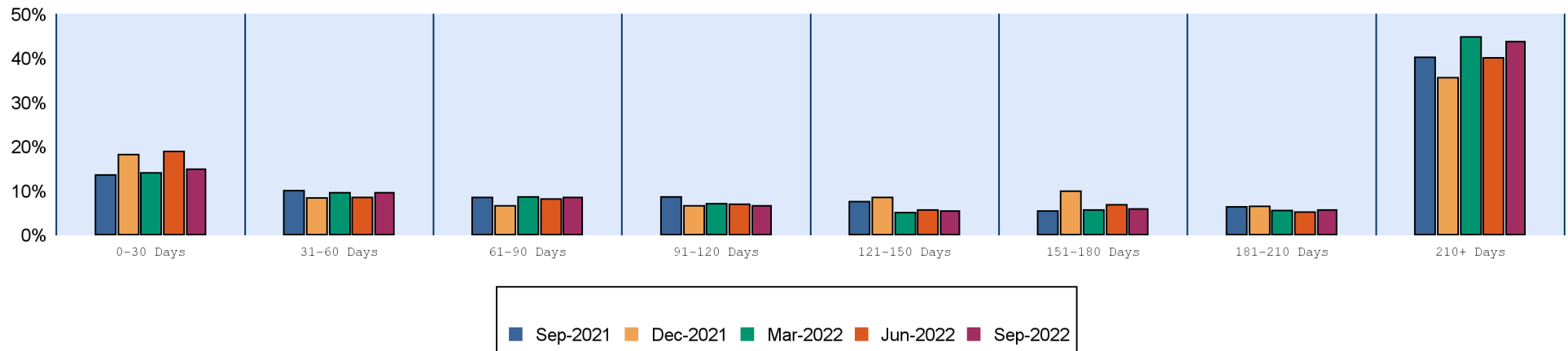


	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Curr 12 Mth Avg	Prev 12 Mth Avg
Gross Charges	96,026	92,614	112,019	100,018	102,050	98,150	108,030	74,250	133,449	113,438	100,232	102,096	102,698	91,253
Charge Adjustments	(18,543)	(21,839)	(21,538)	(15,608)	(17,527)	(18,617)	(16,512)	(23,699)	(15,359)	(25,603)	(28,049)	(13,502)	(19,700)	(18,147)
Gross Collections	(44,494)	(46,584)	(46,392)	(51,468)	(48,208)	(57,717)	(44,222)	(54,430)	(37,554)	(65,078)	(59,973)	(42,858)	(49,915)	(42,682)
Net Bad Debt	(9,324)	(22,816)	(133,757)	(19,574)	(20,853)	(11,033)	(60,138)	(12,260)	(27,685)	(24,390)	(4,836)	(31,620)	(31,524)	(15,164)

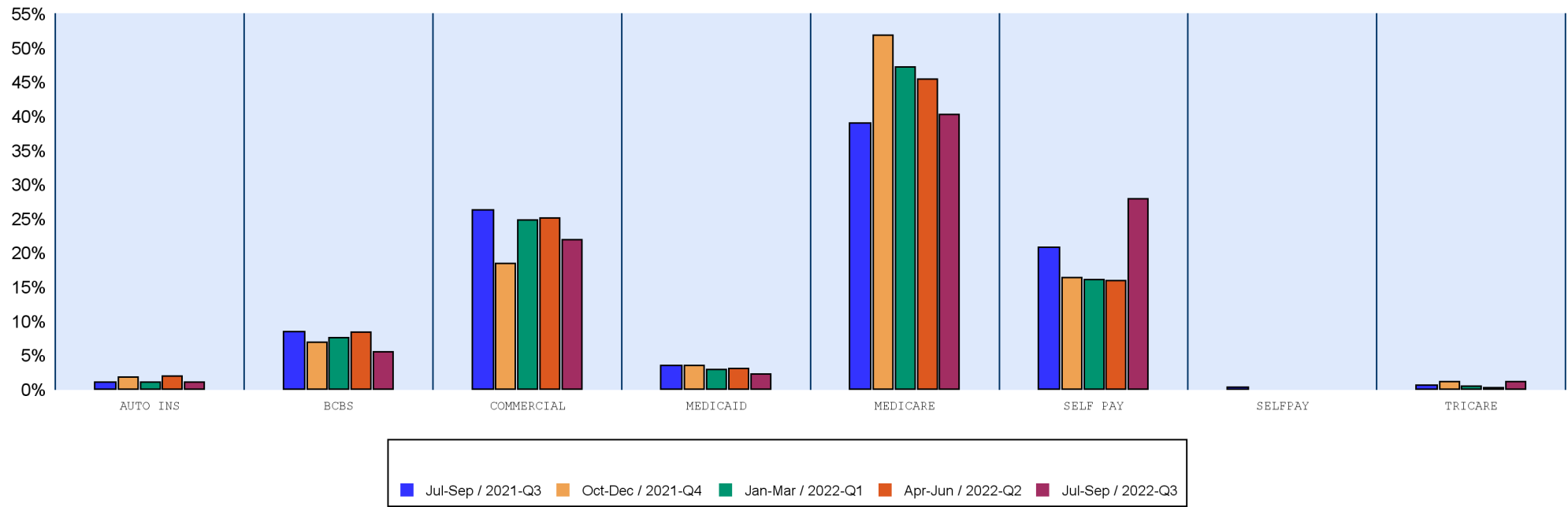
	Current Month			Comparative Rolling Qtr					FYTD			Fiscal Year over Year			Fiscal Year	
Key Performance Measurements	Sep-2022	6 month Average	% var	Prev Year	Previous	Current	% Var Curr vs Prev Year	% Var Curr vs Prev	Previous	Current	% Var	Oct-19 to Sep-20	Oct-20 to Sep-21	% Var	Run Rate	% Var un Rate vs Prev FY
				Jul-21 to Sep-21	Apr-22 to Jun-22	Jul-22 to Sep-22	Oct-20 to Sep-21	Oct-21 to Sep-22	Oct-21 to Sep-22							
Transports	155	160	(3.2%)	478	479	482	0.8%	0.6%	1,714	1,887	10.1%	1,560	1,714	9.9%	1,887	10.1%
Gross Charges	102,096	105,249	(3.0%)	307,598	315,729	315,766	2.7%	0.0%	1,095,036	1,232,372	12.5%	982,939	1,095,036	11.4%	1,232,372	12.5%
Gross Charges per Transport	659	657	0.2%	644	659	655	1.8%	(0.6%)	639	653	2.2%	630	639	1.4%	653	2.2%
Gross Collections	(42,858)	(50,686)	(15.4%)	(135,515)	(136,206)	(167,909)	23.9%	23.3%	(512,180)	(598,975)	16.9%	(530,829)	(512,180)	(3.5%)	(598,975)	16.9%
Gross Collection per Transport	(277)	(316)	(12.6%)	(284)	(284)	(348)	22.9%	22.5%	(299)	(317)	6.2%	(340)	(299)	(12.2%)	(317)	6.2%
Net Collections	(42,018)	(50,143)	(16.2%)	(134,005)	(135,004)	(165,856)	23.8%	22.9%	(506,381)	(593,219)	17.1%	(524,821)	(506,381)	(3.5%)	(593,219)	17.1%
Net Collection per Transport	(271)	(313)	(13.4%)	(280)	(282)	(344)	22.7%	22.1%	(295)	(314)	6.4%	(336)	(295)	(12.2%)	(314)	6.4%
GCR*	48.6%	48.2%	0.9%	44.1%	43.1%	53.2%	20.7%	23.3%	46.8%	48.6%	3.9%	54.0%	46.8%	(13.4%)	48.6%	3.9%
NCR*	59.6%	59.1%	0.7%	53.5%	51.9%	66.7%	24.8%	28.6%	57.7%	59.6%	3.2%	70.8%	57.7%	(18.5%)	59.6%	3.2%
Contractual Adjustments	(13,502)	(20,454)	(34.0%)	(56,970)	(55,570)	(67,154)	17.9%	20.8%	(217,763)	(236,394)	8.6%	(241,514)	(217,763)	(9.8%)	(236,394)	8.6%
Net Bad Debt	(31,620)	(26,821)	17.9%	(45,466)	(100,082)	(60,846)	33.8%	(39.2%)	(181,973)	(378,285)	107.9%	(189,550)	(181,973)	(4.0%)	(378,285)	107.9%
Days in AR	173.5	164.7	5.3%	170.9	167.2	173.5	1.5%	3.8%	170.9	173.5	1.5%	139.1	170.9	22.9%	173.5	1.5%
% AR > 120 Days	60.7%	60.4%	0.5%	59.4%	57.6%	60.7%	2.2%	5.5%	59.4%	60.7%	2.2%	56.2%	59.4%	5.8%	60.7%	2.2%

\* GCR and NCR calculations are based on a maximum of 12 months of data unless otherwise specified by the time period defined in the column.





	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	12 Mth Avg	% Var Sep-22 to Jun-22
0-30 Days	75,671	79,151	93,158	93,448	96,873	77,600	104,005	58,164	109,806	101,617	87,135	89,115	88,812	(18.8%)
31-60 Days	50,137	38,515	42,511	50,325	51,295	53,145	44,487	54,758	49,405	54,552	55,768	57,017	50,160	15.4%
61-90 Days	47,930	37,683	33,854	31,136	41,789	47,374	40,995	43,563	46,821	39,115	44,315	50,768	42,112	8.4%
91-120 Days	50,430	45,297	33,633	32,835	29,172	38,846	39,888	32,879	39,997	36,159	33,485	39,463	37,674	(1.3%)
121-150 Days	44,294	50,426	43,684	31,205	29,272	27,782	33,121	39,277	32,322	36,249	36,992	32,736	36,447	1.3%
151-180 Days	43,236	42,301	50,630	43,901	31,790	31,334	24,361	30,034	39,277	32,236	34,127	35,565	36,566	(9.5%)
181-210 Days	31,321	43,426	33,237	47,857	43,087	30,249	28,073	24,485	29,884	41,597	34,492	33,605	35,109	12.5%
210+ Days	258,547	266,142	182,567	196,552	219,446	248,784	227,779	243,716	232,676	237,902	260,828	263,829	236,564	13.4%
Total	601,566	602,942	513,274	527,259	542,722	555,114	542,710	526,876	580,187	579,427	587,141	602,097	563,443	3.8%
Days in AR	185.8	203.4	155.4	157.5	157.2	168.3	160.2	171.0	167.2	164.2	153.9	173.5	167.5	3.8%
% AR > 120	62.7%	66.7%	60.4%	60.6%	59.6%	60.9%	57.7%	64.1%	57.6%	60.1%	62.4%	60.7%	61.2%	5.5%
\$ AR > 120	377,398	402,295	310,118	319,516	323,594	338,150	313,334	337,511	334,158	347,984	366,438	365,734	344,686	9.4%



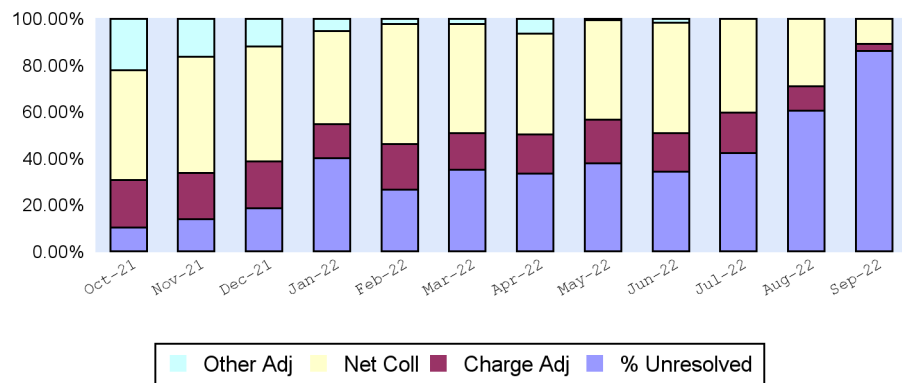
Payor Group	Jul-Sep2021	Oct-Dec2021	Jan-Mar2022	Apr-Jun2022	Jul-Sep2022
AUTO INS	1%	2%	1%	2%	1%
BCBS	8%	7%	8%	8%	5%
COMMERCIAL	26%	18%	25%	25%	22%
MEDICAID	3%	3%	3%	3%	2%
MEDICARE	39%	52%	47%	45%	40%
SELF PAY	21%	16%	16%	16%	28%
SELPAY	0%	0%	0%	0%	0%
TRICARE	1%	1%	0%	0%	1%
Total	100%	100%	100%	100%	100%



		Charges			Collections						% of Gross Charges			
Charge		Gross	Adjustments	Net	Gross	Adjustments	Net	Other	AR	Coll/	%	Charge	Net	Other
Month	Transports	(a)	(b)	(c=a+b)	(d)	(e)	(f=d+e)	Adjustments	Balance	Transports	Unresolved	Adj	Coll	Adj
Prior 12 Mths	1,714	1,095,036	(207,163)	887,873	(520,736)	5,575	(515,160)	(274,387)	98,325	300.56	8.98%	18.92%	47.05%	25.06%
Oct-21	149	96,026	(19,661)	76,365	(46,008)	515	(45,494)	(21,195)	9,676	305.33	10.08%	20.47%	47.38%	22.07%
Nov-21	142	92,614	(18,465)	74,149	(46,718)	427	(46,291)	(15,199)	12,659	325.99	13.67%	19.94%	49.98%	16.41%
Dec-21	173	112,019	(22,740)	89,279	(55,260)	175	(55,085)	(13,596)	20,598	318.41	18.39%	20.30%	49.17%	12.14%
Jan-22	156	100,018	(14,651)	85,367	(40,208)	184	(40,023)	(5,276)	40,067	256.56	40.06%	14.65%	40.02%	5.28%
Feb-22	158	102,050	(20,082)	81,968	(53,173)	527	(52,646)	(2,303)	27,019	333.20	26.48%	19.68%	51.59%	2.26%
Mar-22	148	98,150	(15,267)	82,883	(46,458)	370	(46,088)	(2,286)	34,509	311.41	35.16%	15.55%	46.96%	2.33%
Apr-22	163	108,030	(18,091)	89,939	(47,348)	455	(46,893)	(6,902)	36,144	287.69	33.46%	16.75%	43.41%	6.39%
May-22	113	74,250	(13,951)	60,299	(31,830)	0	(31,830)	(487)	27,982	281.68	37.69%	18.79%	42.87%	0.66%
Jun-22	203	133,449	(22,118)	111,331	(63,545)	184	(63,360)	(2,253)	45,718	312.12	34.26%	16.57%	47.48%	1.69%
Jul-22	176	113,438	(19,641)	93,797	(46,429)	619	(45,809)	0	47,987	260.28	42.30%	17.31%	40.38%	0.00%
Aug-22	151	100,232	(10,271)	89,961	(29,485)	196	(29,288)	0	60,673	193.96	60.53%	10.25%	29.22%	0.00%
Sep-22	155	102,096	(3,039)	99,057	(11,234)	0	(11,234)	0	87,823	72.48	86.02%	2.98%	11.00%	0.00%
24 Mth Total	3,601	2,327,408	(405,139)	1,922,269	(1,038,432)	9,229	(1,029,202)	(343,887)	549,180	285.81	23.60%	17.41%	44.22%	14.78%

\* All activity has been summarized at the encounter accounting period level. Amounts displayed in each column may not reconcile to deliverables generated using posting period. The 24 Mth Total row is the sum of data represented on this report which is a maximum of 24 months. The total amount displayed in the AR Balance column may or may not equal the client's ending AR balance depending on how many months of data are available. The Charge Adjustments on tab are not impacted by "Select: Include Misc Debit/Credit in Net Charges?" prompt.

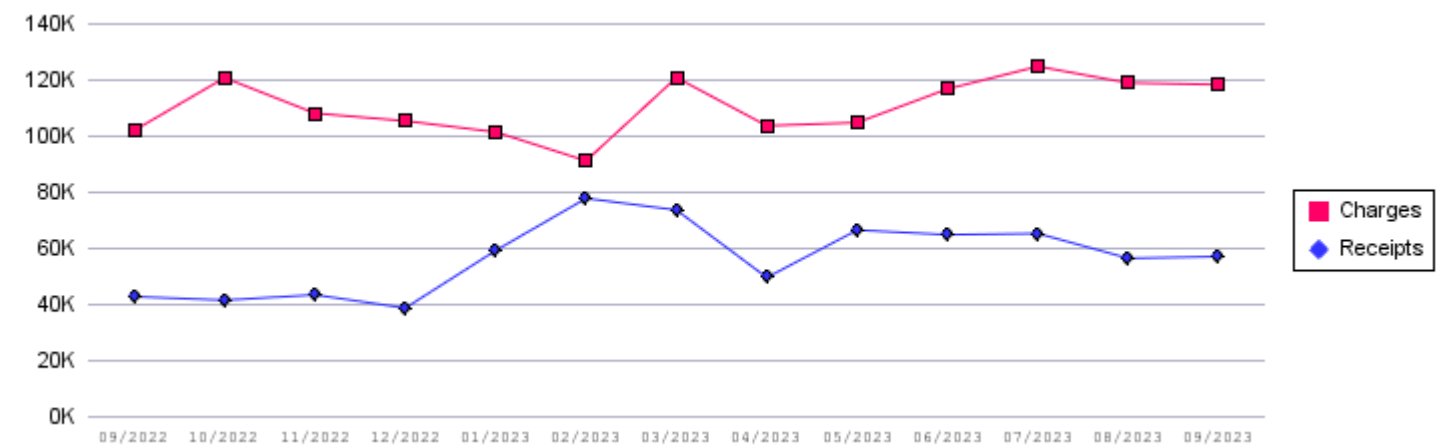
% of Gross Charges



September 2023

Client Summary

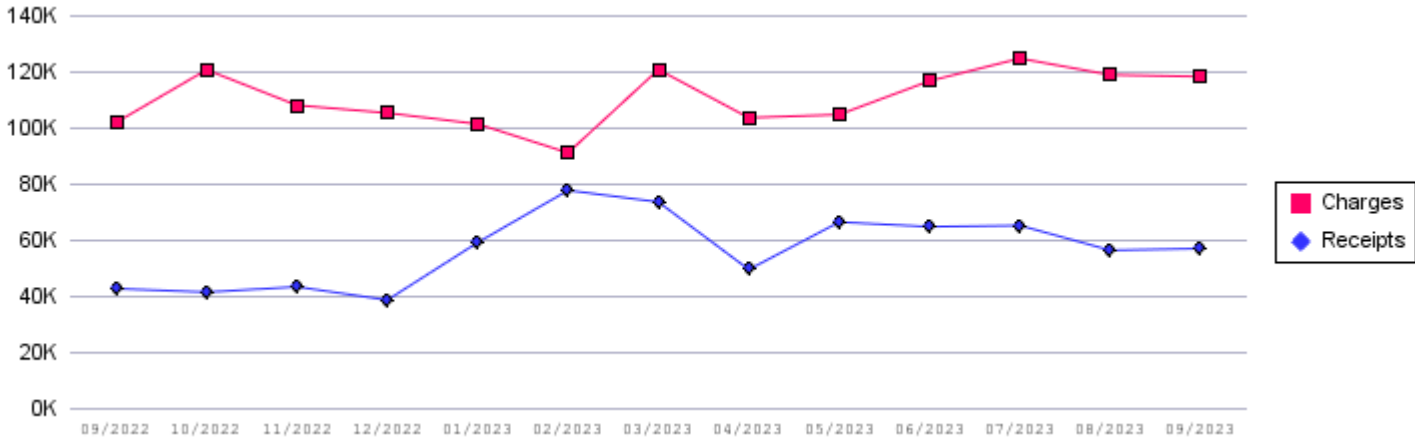
Post Month	Gross Charges	Gross Receipts	Transports	BLS		ALS		ALS2	
September 2022	\$102,096	\$42,858	155	7	4.5%	147	94.8%	1	0.6%
October 2022	\$120,852	\$41,588	185	15	8.1%	167	90.3%	3	1.6%
November 2022	\$108,208	\$43,498	166	11	6.6%	152	91.6%	3	1.8%
December 2022	\$105,472	\$38,797	161	18	11.2%	138	85.7%	5	3.1%
January 2023	\$101,535	\$59,299	157	16	10.2%	137	87.3%	4	2.5%
February 2023	\$91,267	\$77,886	140	13	9.3%	127	90.7%		
March 2023	\$120,918	\$73,721	184	15	8.2%	164	89.1%	5	2.7%
April 2023	\$103,762	\$49,669	157	13	8.3%	138	87.9%	6	3.8%
May 2023	\$104,881	\$66,572	157	12	7.6%	141	89.8%	4	2.5%
June 2023	\$116,875	\$64,928	177	10	5.6%	162	91.5%	5	2.8%
July 2023	\$124,892	\$65,356	188	12	6.4%	169	89.9%	7	3.7%
August 2023	\$119,034	\$56,524	180	11	6.1%	161	89.4%	8	4.4%
September 2023	\$118,418	\$57,129	180	17	9.4%	156	86.7%	7	3.9%
Total	\$1,336,114	\$694,970	2,187	170		1,959		58	
Avg / Month	\$111,343	\$57,914							
Avg / Transport	\$657.54	\$342.01							



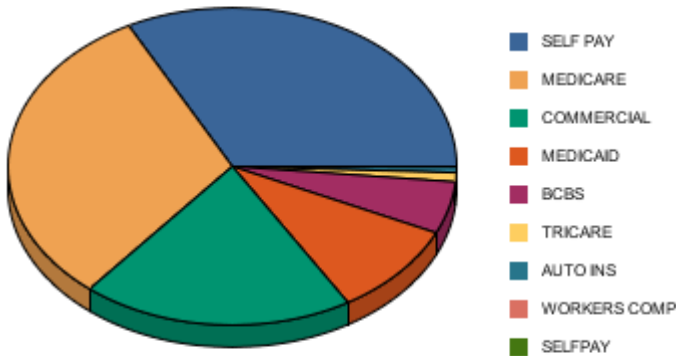
September 2023

Client Summary

Post Month	Gross Charges	Gross Receipts	Collection Adjustments	Net Receipts	Adjustments/ Write-Offs	Aging Balance	Transports
September 2022	\$102,096.00	\$42,857.53	(\$839.19)	\$42,018.34	\$45,121.44	\$602,097.26	155
October 2022	\$120,852.00	\$41,588.12	\$0.00	\$41,588.12	\$32,714.63	\$648,646.51	185
November 2022	\$108,208.00	\$43,498.44	(\$436.32)	\$43,062.12	\$42,586.32	\$671,206.07	166
December 2022	\$105,472.00	\$38,797.42	\$0.00	\$38,797.42	\$26,294.33	\$711,586.32	161
January 2023	\$101,535.00	\$59,299.29	(\$532.74)	\$58,766.55	\$58,356.41	\$695,998.36	157
February 2023	\$91,267.00	\$77,886.25	(\$2,438.33)	\$75,447.92	\$63,147.53	\$648,669.91	140
March 2023	\$120,918.00	\$73,720.63	\$0.00	\$73,720.63	\$40,418.14	\$655,449.14	184
April 2023	\$103,762.00	\$49,669.38	(\$2,869.28)	\$46,800.10	\$27,463.66	\$684,947.38	157
May 2023	\$104,881.00	\$66,572.00	(\$1,410.15)	\$65,161.85	\$44,464.07	\$680,202.46	157
June 2023	\$116,875.00	\$64,928.25	\$0.00	\$64,928.25	\$52,146.06	\$680,003.15	177
July 2023	\$124,892.00	\$65,356.32	(\$1,100.35)	\$64,255.97	\$45,805.35	\$694,833.83	188
August 2023	\$119,034.00	\$56,524.22	\$0.00	\$56,524.22	\$41,622.80	\$715,720.81	180
September 2023	\$118,418.00	\$57,129.36	\$0.00	\$57,129.36	\$41,996.00	\$735,013.45	180
Total	\$1,336,114.00	\$694,969.68	(\$8,787.17)	\$686,182.51	\$517,015.30		2,032
Avg / Month	\$111,342.83	\$57,914.14	(\$732.26)				
Avg / Transport	\$657.54	\$342.01					



Top 10 Insurance Payers



ENCOUNTER TYPE	CHARGES				GROSS RECEIPTS			
	MONTH TO DATE		FISCAL YEAR TO DATE		MONTH TO DATE		FISCAL YEAR TO DATE	
	Total	Percent	Total	Percent	Total	Percent	Total	Percent
SELF PAY	\$32,779	27.7%	\$435,621	32.6%	\$4,566	8.0%	\$40,014	5.8%
MEDICARE	\$39,227	33.1%	\$414,109	31.0%	\$25,959	45.4%	\$297,870	42.9%
COMMERCIAL	\$25,897	21.9%	\$260,526	19.5%	\$16,631	29.1%	\$236,710	34.1%
MEDICAID	\$8,321	7.0%	\$132,856	9.9%	\$2,868	5.0%	\$35,168	5.1%
BCBS	\$8,328	7.0%	\$71,250	5.3%	\$5,617	9.8%	\$65,084	9.4%
TRICARE	\$3,866	3.3%	\$12,692	0.9%	\$1,489	2.6%	\$14,485	2.1%
AUTO INS	\$0	0.0%	\$8,407	0.6%	\$0	0.0%	\$4,993	0.7%
WORKERS COMP	\$0	0.0%	\$653	0.0%	\$0	0.0%	\$645	0.1%
SELFPAY	\$0	0.0%	\$0	0.0%	\$0	0.0%	\$0	0.0%
Others	\$0	0.0%	\$0	0.0%	\$0	0.0%	\$0	0.0%
Total	\$118,418		\$1,336,114		\$57,129		\$694,970	

September 2023

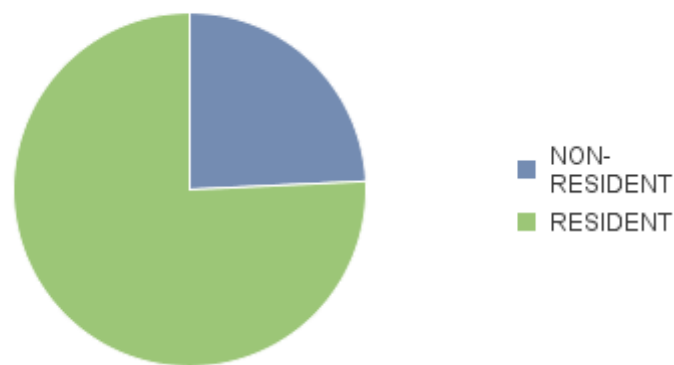
6 Month Charge/Receipt Summary by Payer

C H A R G E S							G R O S S   R E C E I P T S						
Apr	May	Jun	Jul	Aug	Sep	Average	Apr	May	Jun	Jul	Aug	Sep	Average
AUTO INS							A						
\$1,307	\$1,612	\$0	\$1,129	\$647	\$0	\$783		\$611	\$1,280	\$0	\$0	\$0	\$315
BCBS							C						
\$5,903	\$7,302	\$7,845	\$9,197	\$11,188	\$8,328	\$8,294		\$3,607	\$7,791	\$5,709	\$8,553	\$7,760	\$6,506
COMMERCIAL							C						
\$18,786	\$22,055	\$26,196	\$26,794	\$25,659	\$25,897	\$24,231		\$21,769	\$18,313	\$17,938	\$20,488	\$19,757	\$19,149
MEDICAID							N						
\$15,050	\$7,320	\$6,852	\$13,140	\$12,988	\$8,321	\$10,612		\$1,045	\$2,156	\$6,859	\$3,648	\$1,778	\$3,059
MEDICARE							N						
\$35,656	\$46,287	\$47,475	\$41,755	\$37,559	\$39,227	\$41,327		\$18,471	\$28,401	\$30,110	\$27,736	\$23,070	\$25,624
SELF PAY							S						
\$23,806	\$19,281	\$27,870	\$32,219	\$30,346	\$32,779	\$27,717		\$2,434	\$6,540	\$3,252	\$2,740	\$2,866	\$3,733
SELPAY							S						
\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$0	\$0	\$0	\$0	\$0
TRICARE							V						
\$2,601	\$1,024	\$637	\$658	\$647	\$3,866	\$1,572		\$1,733	\$2,091	\$1,061	\$2,192	\$1,293	\$1,643
WORKERS COMP							V						
\$653	\$0	\$0	\$0	\$0	\$0	\$109		\$0	\$0	\$0	\$0	\$0	\$0
Total	\$104,881		\$124,892		\$118,418								
\$103,762		\$116,875		\$119,034		\$114,644	\$49,669	\$66,572	\$64,928	\$65,356	\$56,524	\$57,129	\$60,030

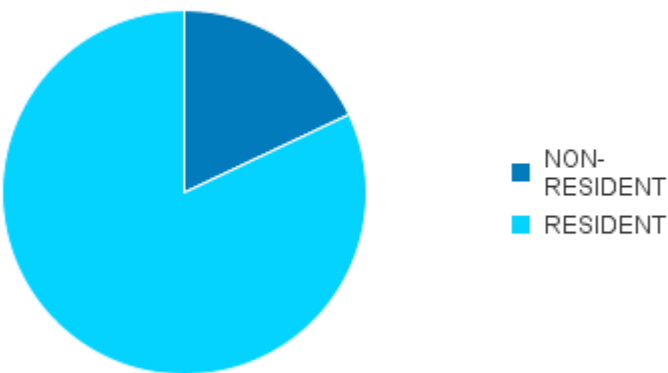


TOTAL CHARGES AND RECEIPTS BY RESIDENCY

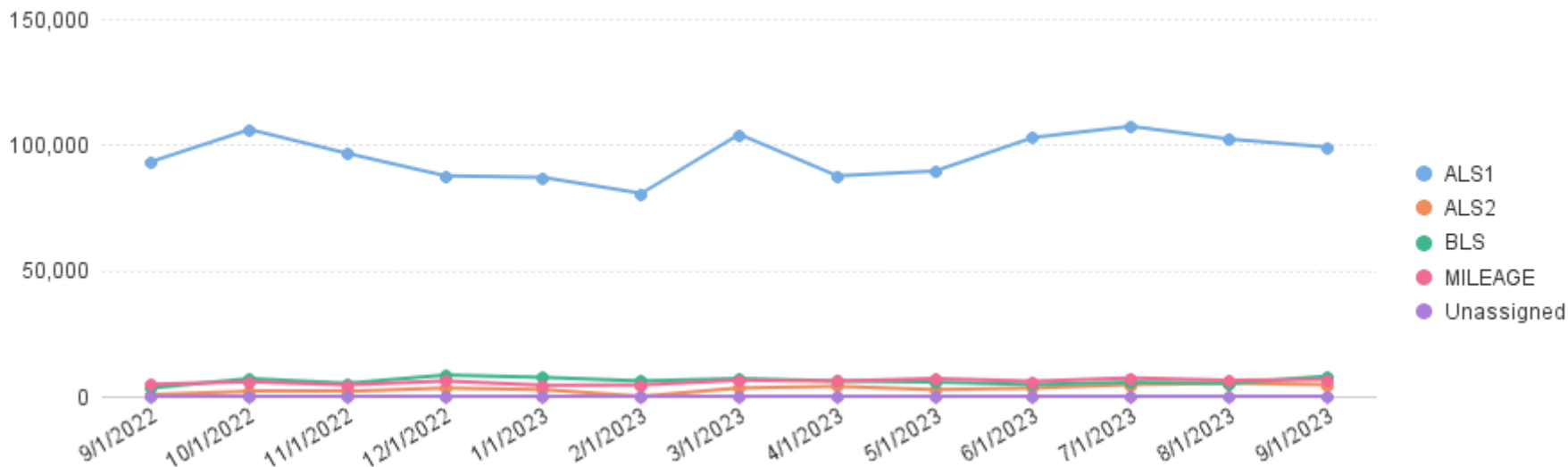
Charges by Residency



Collections by Residency



CHARGES BY ALS/BLS



September 2023

<u>Residency</u>		<u>MTD RUNS/ MILEAGE</u>	<u>MTD CHARGES</u>	<u>MTD RECEIPTS</u>	<u>FYTD RUNS/ MILEAGE</u>	<u>FYTD CHARGES</u>	<u>FYTD RECEIPTS</u>
(10) Resident	ALS1	110	\$69,850.00	\$36,942.51	1,383	\$36,942.51	\$490,199.29
	ALS2	5	\$3,300.00	\$1,552.32	37	\$1,552.32	\$15,819.07
	BLS	9	\$4,230.00	\$1,882.91	120	\$1,882.91	\$27,108.78
	MILEAGE	419	\$4,193.00	\$2,101.54	4,746	\$2,101.54	\$29,865.64
(10) Resident Subtotal:			\$81,573.00	\$42,479.28		\$1,006,486.00	\$562,992.78

<u>Residency</u>		<u>MTD RUNS/ MILEAGE</u>	<u>MTD CHARGES</u>	<u>MTD RECEIPTS</u>	<u>FYTD RUNS/ MILEAGE</u>	<u>FYTD CHARGES</u>	<u>FYTD RECEIPTS</u>
(20) Non-Resident	ALS1	46	\$29,210.00	\$7,884.18	429	\$7,884.18	\$111,309.40
	ALS2	2	\$1,320.00	\$1,154.40	20	\$1,154.40	\$5,492.96
	BLS	8	\$3,760.00	\$704.67	43	\$704.67	\$6,077.97
	MILEAGE	256	\$2,555.00	\$658.00	2,380	\$658.00	\$9,050.17
(20) Non-Resident Subtotal:			\$36,845.00	\$10,401.25		\$329,628.00	\$131,930.50

<u>Residency</u>		<u>MTD RUNS/ MILEAGE</u>	<u>MTD CHARGES</u>	<u>MTD RECEIPTS</u>	<u>FYTD RUNS/ MILEAGE</u>	<u>FYTD CHARGES</u>	<u>FYTD RECEIPTS</u>
Unassigned	BLS						\$72.17
	MILEAGE						\$3.84
	Unassigned		\$0.00	\$4,248.83		\$4,248.83	(\$29.61)
	ALS1						\$0.00
Unassigned Subtotal:			\$0.00	\$4,248.83		\$0.00	\$46.40

GRAND TOTALS: \$118,418.00 \$57,129.36 \$1,336,114.00 \$694,969.68

September 2023

### Mileage Charges and Receipts Summary

Charges	Description	MTD	FYTD
ALS1	UNASSIGNED	\$99,060.00	\$1,150,620.00
ALS2	ADVANCED LIFE SUPPORT 2	\$4,620.00	\$37,620.00
BLS	BASIC LIFE SUPPORT	\$7,990.00	\$76,610.00
Other	Other	\$6,748.00	\$71,264.00
		<b>\$118,418.00</b>	<b>\$1,336,114.00</b>

Receipts	Description	MTD	FYTD
ALS1	UNASSIGNED	\$44,826.69	\$601,508.69
ALS2	ADVANCED LIFE SUPPORT 2	\$2,706.72	\$21,312.03
BLS	BASIC LIFE SUPPORT	\$2,587.58	\$33,258.92
Other	Other	\$7,008.37	\$38,890.04
		<b>\$57,129.36</b>	<b>\$694,969.68</b>

### Summary of Bad Debts/Collection/Contractual Adjustments

Adjustment Code	Description	MTD	FYTD
<b>Bad Debt</b>			
7300	SMALL BALANCE WRITEOFF - CREDIT	-\$7.67	-\$30.94
7400	BAD ADDRESS WRITEOFF - CREDIT	-\$2,934.00	-\$35,863.33
7700	BAD DEBT W/O	-\$18,259.37	-\$217,513.90
9300	SMALL BALANCE WRITEOFF - DEBIT	\$0.00	\$2.35
9400	BAD ADDRESS WRITEOFF - DEBIT	\$0.00	\$1,133.00
9700	BAD DEBT CORRECTION	\$660.00	\$5,640.66
		<b>-\$20,541.04</b>	<b>-\$246,632.16</b>

Adjustment Code	Description	MTD	FYTD
<b>Collection Adjustments</b>			
0170	REFUND TO PT	\$0.00	\$5,650.27
0171	REFUND TO INS CO	\$0.00	\$269.59
0172	REFUND FREE FORM	\$0.00	\$2,867.31



September 2023

		\$0.00	\$8,787.17
Adjustment Code	Description	MTD	FYTD
<b>Contractual Adjustments</b>			
0123	REVERSE INTEREST PMT ADJT	\$0.00	\$5.01
0155	CR TRANSFER ADJT	\$0.00	-\$3,021.79
0156	DEBIT TRANSFER ADJT	\$0.00	\$2,675.06
0398	REVERSE B/S LOA	\$0.00	\$361.44
0399	B/S LOA	-\$1,070.45	-\$13,239.96
0498	REVERSE COMMERCIAL LOA	\$0.00	\$91.69
0499	LIMIT OF ALLOWANCE WRITEOFF	\$0.00	-\$1,293.60
1186	MC SEQUESTRATION REDUCTION	-\$579.40	-\$6,702.64
1199	MEDICARE LOA	-\$7,873.45	-\$105,556.55
1599	MEDICAID LOA	-\$3,025.18	-\$50,396.94
2299	CHAMPUS LOA	\$0.00	-\$177.84
4099	LIMIT OF ALLOWANCE WRITEOFF	-\$286.66	-\$2,178.34
4198	REVERSE INS LOA	\$0.00	\$10.92
4199	INSURANCE LOA	-\$280.72	-\$19,640.18
4299	INSURANCE LOA	\$0.00	-\$201.12
4399	LIMIT OF ALLOWANCE WRITEOFF	\$0.00	-\$651.97
4598	LIMIT OF ALLOWANCE DEBIT	\$0.00	\$726.03
4599	LIMIT OF ALLOWANCE WRITEOFF	-\$1,525.88	-\$33,674.50
4998	LIMIT OF ALLOWANCE DEBIT	\$0.00	\$19.60
4999	LIMIT OF ALLOWANCE WRITEOFF	-\$822.96	-\$20,850.03
5978	UNCOLLECTIBLE AR CREDIT	-\$5,990.26	-\$16,687.43
9099	LIMIT OF ALLOWANCE WRITEOFF	\$0.00	\$0.00
		<b>-\$21,454.96</b>	<b>-\$270,383.14</b>

CPT	DESCRIPTION	MONTH TO DATE				FISCAL YEAR TO DATE			
		MILEAGE	%	CHARGES	%	MILEAGE	%	CHARGES	%
MILEAGE									
A0425	MILEAGE							\$0.00	0.0%
A0425	MILEAGE ALS	643	95.3%	\$6,430.00	95.3%	6,795	95.4%	\$67,952.00	95.4%
A0425	MILEAGE BLS	32	4.7%	\$318.00	4.7%	331	4.6%	\$3,312.00	4.6%
MILEAGE TOTALS:		675	100.0%	\$6,748.00	100.0%	7,126.4	100.0%	\$71,264.00	100.0%
OTHER SERVICES									
	Unassigned	0	0.0%	\$0.00	0.0%	0	0.0%	\$0.00	0.0%
OTHER SERVICES TOTALS:		0	100.0%	\$0.00	100.0%	0	100.0%	\$0.00	100.0%
Summary of Bad Debts/Collection/Contractual Adjustments									
TRANSPORTATION SERVICES									
A0427	ALS-1	156	86.7%	\$99,060.00	88.7%	1,812	89.2%	\$1,150,620.00	91.0%
A0429	BLS EMERGENCY TRANSPORT	17	9.4%	\$7,990.00	7.2%	163	8.0%	\$76,610.00	6.1%
A0433	ALS-2	7	3.9%	\$4,620.00	4.1%	57	2.8%	\$37,620.00	3.0%
TRANSPORTATION SERVICES TOTALS:		180	100.0%	\$111,670.00	100.0%	2,032	100.0%	\$1,264,850.00	100.0%
REPORT TOALS:				\$118,418.00		\$1,336,114.00			

DROP OFF LOCATION	MONTH TO DATE		FISCAL YEAR TO DATE	
	TRANSPORTS	%	TRANSPORTS	%
BAPTIST MED CTR NASSAU	168	93.3%	1,901	93.9%
BAPTIST MED JACKSONVILLE	3	1.7%	44	2.2%
LANDING ZONE			14	0.6%
SHANDS JACKSONVILLE MED	8	4.4%	51	2.5%
ST VINCENTS MED CTR			1	0.0%
UF HEALTH NORTH			16	0.7%
WOLFSON CHILDRENS HOSP	1	0.6%	5	0.1%
	180		2,032	

Aging Summary

	0-30	31-60	61-90	91-120	121-150	151-180	181+	Totals
AUTO INS	\$0.00	\$647.00	\$0.00	\$0.00	\$964.00	\$1,955.00	\$1,781.00	\$5,347.00
BCBS	\$7,249.14	\$2,246.77	\$2,026.17	\$3,312.00	\$1,308.00	\$655.00	\$52,182.65	\$68,979.73
COMMERCIAL	\$26,997.11	\$15,325.24	\$12,022.40	\$5,386.94	\$6,114.77	\$5,897.00	\$37,442.59	\$109,186.05
INDIGENT CARE	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
MEDICAID	\$8,524.20	\$7,661.44	\$8,773.00	\$2,242.67	\$720.80	\$1,952.74	\$38,281.56	\$68,156.41
MEDICARE	\$31,013.00	\$5,445.00	\$7,809.00	\$2,421.77	\$6,306.00	\$4,295.00	\$45,669.63	\$102,959.40
SELF PAY	\$29,500.45	\$29,815.00	\$27,351.81	\$25,134.44	\$12,362.57	\$18,108.92	\$220,808.56	\$363,081.75
SELPAY	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,658.00	\$1,658.00
TRICARE	\$3,334.77	\$647.00	\$0.00	\$1,458.00	\$1,679.00	\$658.00	\$4,285.34	\$12,062.11
WORKERS COMP	\$0.00	\$976.00	\$0.00	\$0.00	\$645.00	\$653.00	\$1,309.00	\$3,583.00
Total:	\$106,618.67	\$62,763.45	\$57,982.38	\$39,955.82	\$30,100.14	\$34,174.66	\$403,418.33	\$735,013.45