

**Weekly Status Report**

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**Prepared by:** Roberto Portes  
**Group:** Delray Beach Ambassadors  
**Date:** Week of 04/03 - 04/09/17

**Issues and Accomplishments**

**Red (Alerts to management/client)**

Items below represent critical issues that may keep Ambassador Team from delivering services with ease.

These items need PSC and/or the Delray Beach DDA (client) help in resolving. Stated below issues may be time-sensitive in nature and, therefore, have a time frame in which they need to be resolved by. This will be the "Issue Resolution Date", if applicable.

Location	Issue / Possible Solution	Issue Resolution Date
N/A	<b>Issue:</b> N/A <b>Possible Solution:</b> N/A	N/A

**Yellow (Issues)**

Items below represent issues that management/client should simply be aware of, but do not require action by PSC/DDA.

Location	Issue / Possible Solution or Description	Issue Resolution Date
Atlantic Ave. (Deck84; Vet Park; Wesley Park)	<b>Issue:</b> Homeless individuals sleeping <b>Description:</b> On 4/04, at approximately 6:30 a.m., Ambassadors came across multiple homeless individuals sleeping at various locations around the coverage area. Woke the individuals up and moved them along. See attached pictures.	N/A
NE 6th Avenue	<b>Issue:</b> Vehicular Accident <b>Description:</b> On 04/04, at approximately 9:20 p.m., it was observed that a car accident occurred. No injuries reported. Please see attached pictures.	N/A

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Location	Issue / Possible Solution or Description	Issue Resolution Date
Atlantic Avenue & 6th Avenue	<b>Issue:</b> Heart attack <b>Description:</b> On 04/04 (9:58 a.m.), it was observed that a white male was being "worked on" by a good-samaritan due to a minor heart-attack. Civilians had called police/fire rescue prior to Ambassador's arrival. Man seemed to be responsive and was transported. Please see attached pictures.	N/A

**Green (Key accomplishments, progress, acknowledgments)**

Items below represent accomplishments or progress made on deliverables for the week.

Location	Accomplishments	Task Accomplishment Date
Pilot program coverage area (Atlantic Avenue)	<b>Tenant Interaction</b> - Ambassadors have received many thanks from tenants as they have continually "popped in" the store-fronts, introducing themselves on all shifts to tenants along Atlantic Avenue/the surrounding coverage area. We had provided all tenants with security dispatch (561-818-3667) and security cell phone (561-573-8915) numbers, & handed out PSC business information cards the first week (2/6-2/12). Ambassadors continue to do so, as well as remind them of the courtesy escort service to car and/or downtown home.	2/6-2/12 2/13-2/19 2/20-2/26 2/27-3/5 3/6-3/12 3/13-3/19 3/20-3/26 3/27-4/2 4/3-4/9
" "	<b>Police Interaction</b> - During the first week, cell phone numbers were exchanged between Ambassadors and members of PD. Stayed in contact with members of Delray Beach PD when necessary with regard to pending incidents at Oldschool Square/Oldschool Square RR/Veterans Park, etc.	2/6-2/12 2/13-2/19 2/20-2/26 2/27-3/5 3/6-3/12 3/13-3/19 3/20-3/26 3/27-4/2 4/3-4/9
" "	<b>Public Interaction</b> - continued, constant interaction with public. Assisting with directions, questions about nearby venues. Provide the security phone numbers + inform them of escort service if staying nearby (hotel/residence).	2/6-2/12 2/13-2/19 2/20-2/26 2/27-3/5 3/6-3/12 3/13-3/19 3/20-3/26 3/27-4/2 4/3-4/9
" "	<b>Assisting Delray PD</b> - Assisted police per their request in blocking Atlantic Avenue off/directing traffic for the	4/04

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	Delray Beach Affairs event. See attached pictures	
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**Next Week Priorities**

Items below represent items the Ambassador team will be working on next week. These items may include new and/or outstanding tasks.

Location	Task	Scheduled Date (If Applicable)
Pilot program coverage area (Atlantic Avenue)	<b>Continue to observe + report infrastructure/hazards</b> - Ambassadors will continue their efforts to observe the coverage area and report any infrastructure issues that need attention (street lamps/lights out; trip hazards; trash overflow; etc.)	
" "	<b>Continue to Engage Tenants</b> - Ambassadors will continue their efforts of introducing themselves/the Ambassador Program to the tenants, and providing them with phone #'s, information from Delray Beach DDA, etc.	
" "	<b>Continue to Engage Public</b> - Continue to approach visitors, provide information on Ambassador program (phone number, services, hours of service). Provide directions, and serve as a friendly, approachable entity.	

## **Delray DDA Found couple homeless sleeping**

From: "Philippe Edouard" <edouardads@gmail.com>

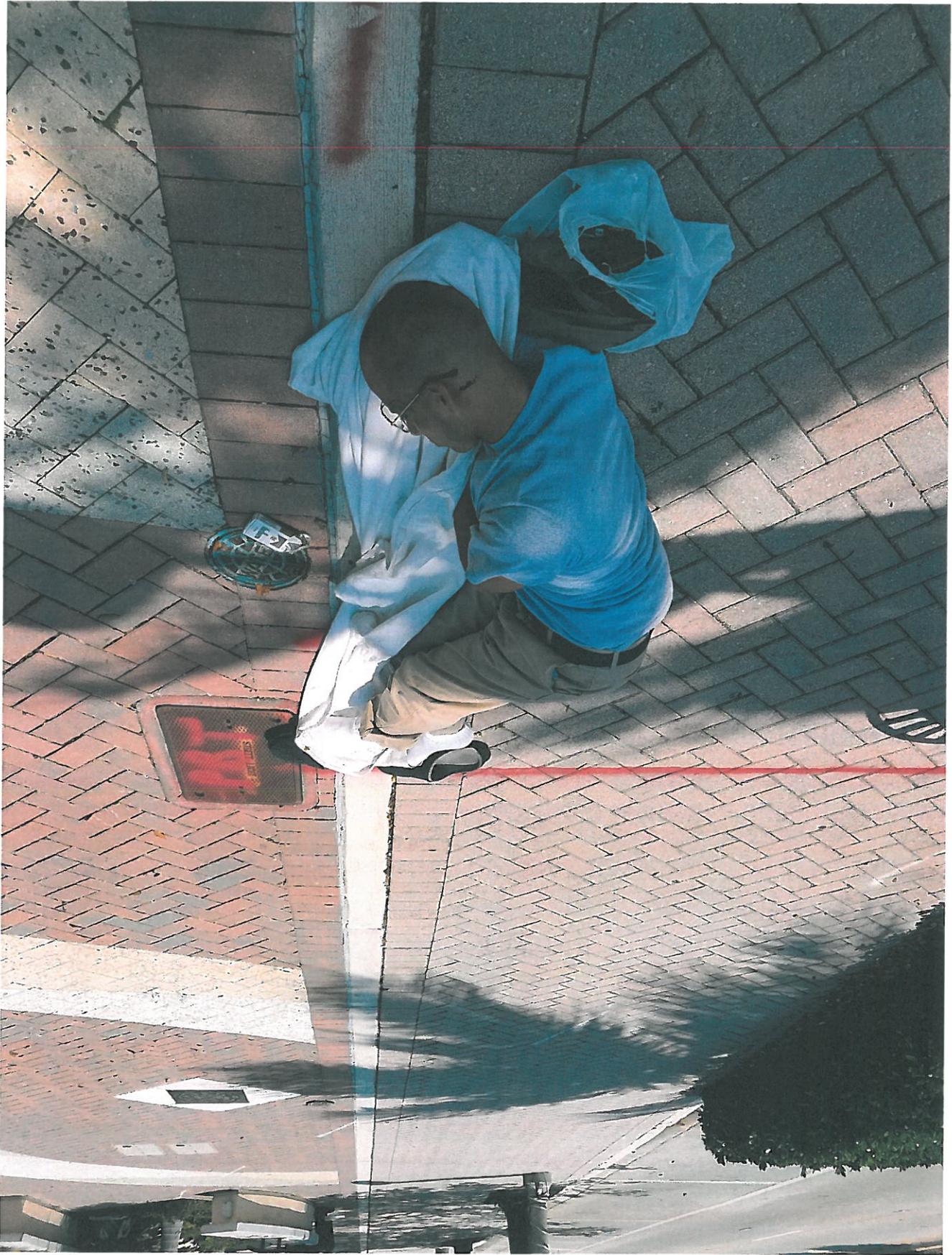
To: ksears@pscsite.com

04/04/17 17:33

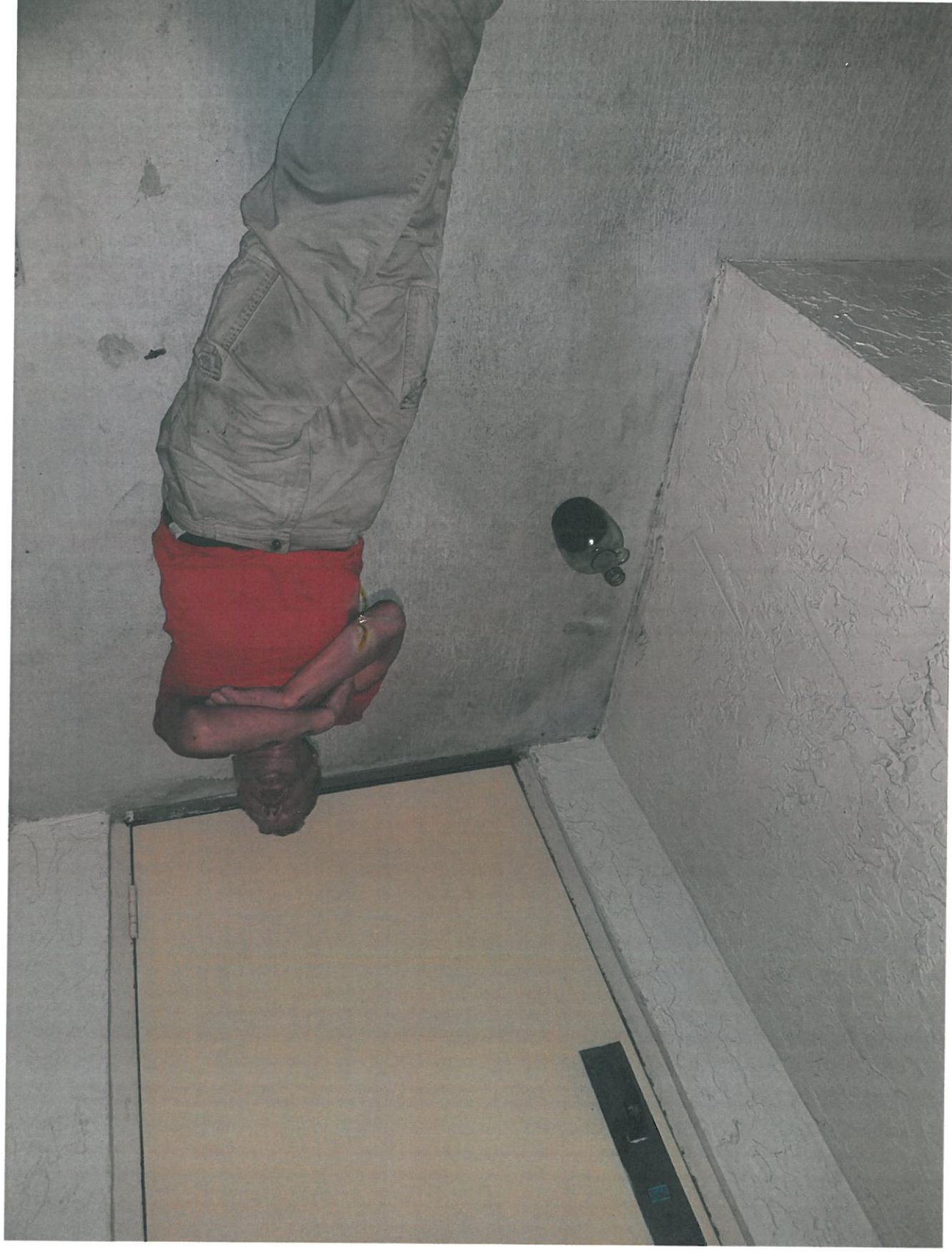
Attachments: 20170404\_063944.jpg (3.8 MB); 20170404\_064736.jpg (3 MB); 20170404\_070427.jpg (3.3 MB); 20170404\_130416.jpg (5.9 MB);

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This morning deck84, veterans plaza and across from Wesley park homeless sleeping









**FW: A person with a heart attach.**

From: "CityPlace Dispatch" <dispatch1358@pscsite.com>  
To: "Katie Sears" <KSears@pscsite.com>  
Attachments: KIMG0192.jpg (2.5 MB);

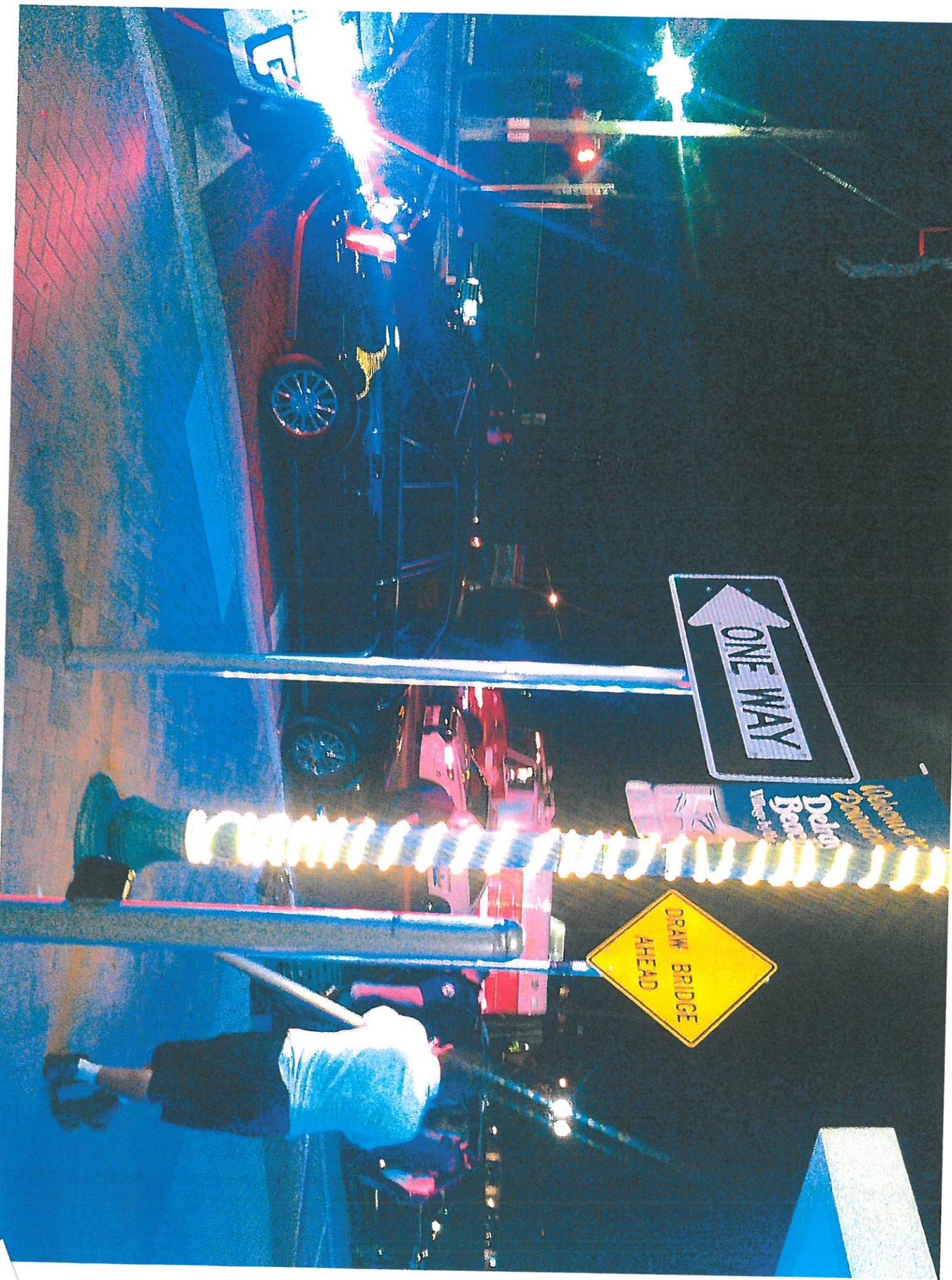
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04/12/17 16:03

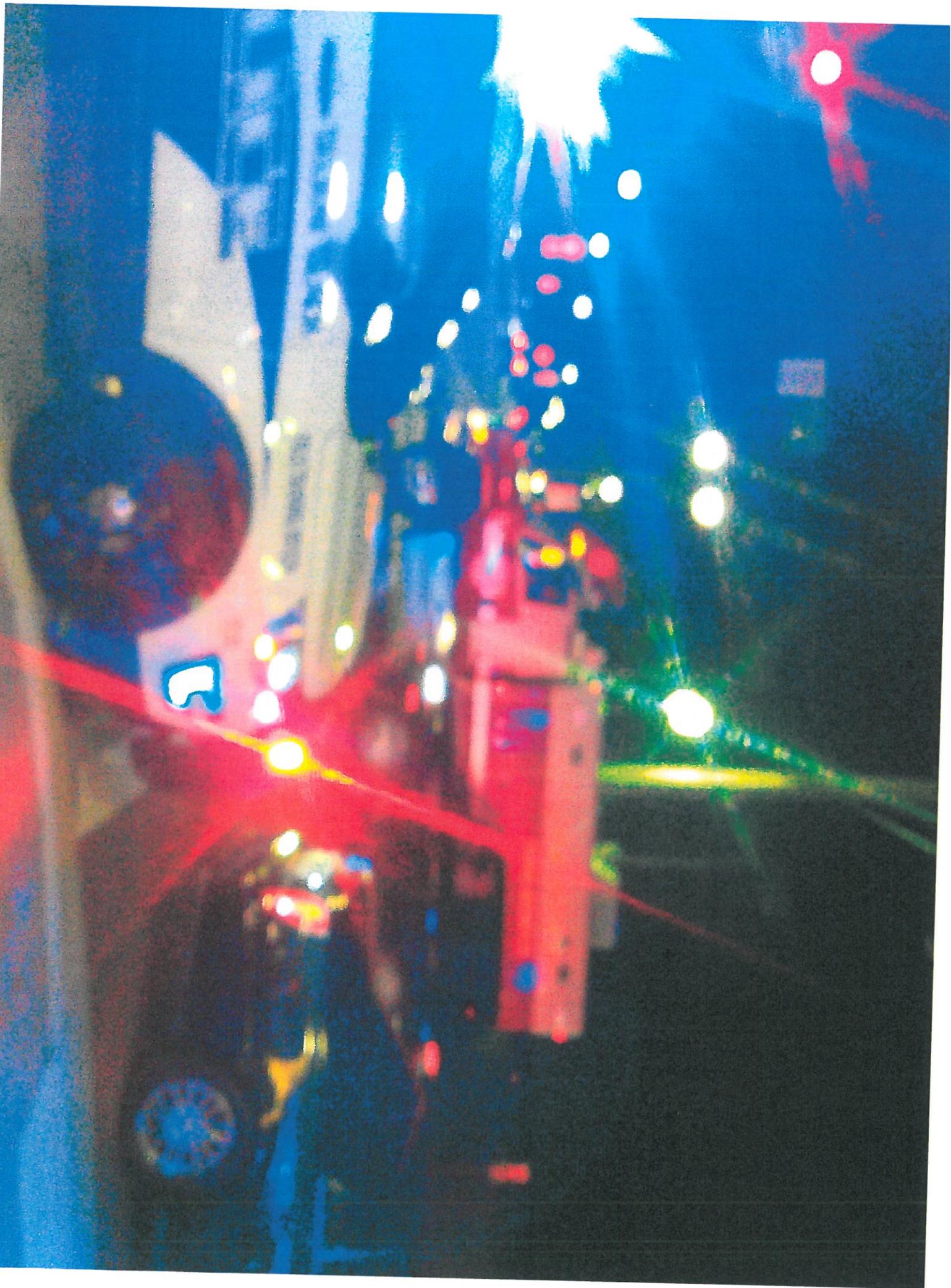
**From:** 1402 Fort Lauderdale DDA [mailto:1402.caseglobal@gmail.com]  
**Sent:** Saturday, April 08, 2017 10:12 AM  
**To:** CityPlace Dispatch <dispatch1358@pscsite.com>; Laura Simon <LSimon@downtowndelraybeach.com>; Director Oscar Diaz <odiaz@pscsite.com>; PSC Dispatch <dispatch1358@pscsites.com>  
**Subject:** A person with a heart attach.

At 9:58 AM in the Atlantic Ave NE 6th Ave one guy had a heart attach fell down. Unfortunately I was not the one who called the police and the firefighters. Here some pictures.

Luckenson 174 and 160







**FW: Accident happened at 8:40 Delray Beach in NE 6th Ave it's a black car any person got hurt**

**From:** "CityPlace Dispatch" <dispatch1358@pscsite.com>

**To:** "Katie Sears" <KSears@pscsite.com>

**Attachments:** KIMG0172.jpg (3.5 MB);

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04/12/17 16:08

**From:** 1402 Fort Lauderdale DDA [mailto:1402.caseglobal@gmail.com]

**Sent:** Tuesday, April 04, 2017 9:23 PM

**To:** CityPlace Dispatch <dispatch1358@pscsite.com>; Laura Simon <LSimon@downtowndelraybeach.com>; Director Oscar Diaz <odiaz@pscsite.com>

**Subject:** Accident happened at 8:40 Delray Beach in NE 6th Ave it's a black car any person got hurt

174 and 172





**Delray DDA, the police ask us for assistance.**

From: "Philippe Edouard" <edouardads@gmail.com> 04/04/17 12:50  
To: ksears@pscsite.com  
Attachments: 20170404\_100122.jpg (5.4 MB); 20170404\_103458.jpg (1.4 MB); 20170404\_122743.jpg (1.7 MB); 20170404\_101625.jpg (1.4 MB);  
20170404\_100622.jpg (6.1 MB);

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Delray DDA, the police ask us for assistance to block and direct traffic from veterans to the tennis court on Atlantic ave for the Delray beach affairs.







