

RESOLUTION NO. 37-25

A RESOLUTION OF THE CITY COMMISSION OF THE CITY OF DELRAY BEACH, FLORIDA, APPROVING AN AGREEMENT WITH TYLER TECHNOLOGIES, INC, FOR SOFTWARE AS A SERVICE PRODUCTS INCLUDING ENTERPRISE RESOURCE PLANNING SOFTWARE AS AN APPROVED CITY STANDARD; AUTHORIZING THE CITY MANAGER TO EXECUTE ANY AMENDMENTS AND/OR RENEWALS THERETO AND TAKE ANY AND ALL ACTIONS NECESSARY TO EFFECTUATE THE INTENT OF THIS RESOLUTION; PROVIDING AN EFFECTIVE DATE; AND FOR OTHER PURPOSES.

WHEREAS, the City of Delray Beach (City) is authorized to enter into agreements to provide services, programming, and products in accordance with its Charter; and

WHEREAS, the City requires upgrades to its enterprise resource planning software to facilitate daily operations within the City; and

WHEREAS, since 2016, Tyler Technologies, Inc, (Contractor) has provided enterprise resource planning software to the City; and

WHEREAS, on November 6, 2024, pursuant to Section 38 of the City's Purchasing and Procedures Manual, the Purchasing and Contract Administration Division waived the competitive process and approved this Agreement as a City Standard pursuant to the Memorandum attached hereto as Exhibit "A" and incorporated herein; and

WHEREAS, the City desires to procure enterprise resource planning software from Contractor utilizing the City Standard Policy; and

WHEREAS, the City Commission deems approval of this Resolution to be in the best interest of the health, safety, and welfare of the residents and citizens of the City of Delray Beach and the public at large.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COMMISSION OF THE CITY OF DELRAY BEACH, FLORIDA, AS FOLLOWS:

Section 1. The foregoing recitals are hereby affirmed and ratified.

Section 2. The City Commission of the City of Delray Beach has reviewed and hereby approves this Agreement between the City and Tyler Technologies, Inc., which is attached to this Resolution as Exhibit "B".

Section 3. The City Commission authorizes the City Manager to execute any amendments and/or renewals and take any and all actions necessary to effectuate the intent of this Resolution.

Section 4. This Resolution shall become effective immediately upon adoption.

PASSED AND ADOPTED in regular session on the _____ day of _____ 2025.

ATTEST:

Alexis Givings, City Clerk

Thomas F. Carney, Jr., Mayor

Approved as to form and legal sufficiency:

Lynn Gelin, City Attorney

Exhibit A



MEMORANDUM CITY STANDARD APPROVAL

TO: Laura Thezine, Interim Chief Financial Officer

FROM: Don Marese, Assistant IT Director

SUBJECT: Approval of CS2025-003 for Tyler Technologies

DATE: November 4, 2024

Background:

The City of Delray Beach purchased the Tyler Technologies New World ERP and EnerGov software in 2016, and implemented Finance, Purchasing and some of the Human Resource modules. The City has been utilizing Tyler Technologies products for the last 8 years and has expanded the Tyler portfolio to utilize additional products such as Tyler 311, MyCivic and Enterprise Service Request Bundle, Tyler Payments, Tyler Enterprise Permitting and Licensing, MobileEyes and have recently purchased Tyler Munis Utility Billing Core Software. The request at this time is to approve Tyler Technologies as a City Standard for all current and future purchases.

Justification:



The City of Delray Beach solicited a Request for Proposal in 2016 to acquire and implement a Core Financial Enterprise Resource Planning system and Permitting and Licensing solution. Tyler Technologies New World and EnerGov software were selected and approved by City Commission. The New World ERP software has been implemented and functional since 2017 and has been upgraded numerous versions since the original install. The New World ERP system is now at "End of Life", and we are no longer receiving major upgrades or enhanced support. Tyler Technologies has recommended that their customers migrate from New World to their core product of Tyler Munis EERP. Tyler has given the City promotional pricing to remain within their core product line and has offered \$0 Zero-dollar maintenance cost on New World ERP during the transition phase to Munis EERP. We have looked at other Enterprise Resource Planning software and have found that Tyler Technologies Munis is one of the leaders in the Public Administration ERP arena. Other vendors would require us to pay the New World maintenance and support if we moved to their platform. At this time, we seek approval to assign a City Standard to Tyler Technologies so we can move forward and centralize our ERP system on the Tyler Core product of Munis EERP.

Market Research : Tyler Technologies was founded in 1966 and began exclusively serving the Public Sector in 1998. They currently have over 45,000 installations of software products in over 13,000 locations. Tyler has over 7,300 employees in 56 different offices. Tyler Technologies annual revenues are over \$2 Billion dollars per year. There are numerous municipalities in Florida that have migrated to the Tyler Munis platform, and it is easy to find employees that have previously used the Munis software in their daily jobs.

Approved This City Standard approval is valid for 60 months from date of approval.
Attach this City Standard to all requisitions for this item.

Need Additional Information Not Approved

Comments: _____

	<u>11/06/24</u>		<u>04/11.</u>
Laura Thezine - Interim Chief Financial Officer	(Date)	Information Technology (IT) Director	Date






CS2025-003 Tyler Technologies

Final Audit Report

2024-11-04

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"CS2025-003 Tyler Technologies" History

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