

Memorandum

- To: Jenny Baez Branch Manager Bowman Consulting
- From: Andrew J. Petersen, P.E. Director Daniela Jurado - Analyst
- Date: 06/04/2021

Re: Chick-Fil-A -1800 S Federal Hwy –Stacking Analysis Memorandum

Bowman Consulting Group has been retained by Chick-fil-A, Inc. to perform a Staking Analysis for the existing Chick-Fil-A (CFA) Restaurant located at 1800 S Federal Hwy, Delray Beach, Florida, see **Figure 1**. The purpose for this memorandum is to evaluate the site improvements proposed for the existing CFA site to determine if the queue storage required exceeds the proposed drive-thru stacking.



Figure 1 Site Location



1. Background Information

The applicant is proposing to redevelop of the existing Chick-Fill-A drive-thru lanes and parking lot layout in order to improve the internal circulation and drive-thru operations.

The existing site currently consists of a 3,470 square foot Fast-food Restaurant with 24 parking Stalls and 18 car stack. The proposed improvement will increase the number of parking stalls to 25 and the drive-thru to 24 car stack. The existing and proposed site plans are presented in **Appendix A** and **Appendix B** respectively.

Access to the site is currently provided via one existing right-in /right-out driveway along S Federal Hwy (1), and one existing right-in/left-in/right-out driveway along Linton Blvd (2). The access points to the site are proposed to remain unaltered. **Figure 2** depicts the location of the proposed access driveways.



Figure 2 Access driveways location

2. Roadway system

S Federal Hwy: within the study area, S Federal Hwy is a four-lane divided urban Major Collector state-maintained roadway according to the Florida Department of Transportation 2010 Federal Functional Classification and Urban Area Map for Palm Beach County. S Federal Hwy has a north-south alignment and a posted speed limit of 45 MPH.

Linton Blvd: within the study area, Linton Blvd is classified as six-lane divided urban minor arterial state roadway according to the Florida Department of Transportation 2010 Federal Functional

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Classification and Urban Area Map for Palm Beach County. Linton Blvd has an east-west alignment and a posted speed limit of 40 MPH.

3. Internal Circulation:

While the access to the site is to remain unaltered, the proposed site restricts the circulation around the property to a counterclockwise one-way circulation around the main building, see **Figure 3**.



Figure 3 Proposed Stacking and Circulation

This site layout reduces conflict points inside the development and allows vehicles already served in the drive-thru to exit the site by using the eastern peripheral circulation lane which is proposed to work as by-pass lane.

Additionally, the vehicles accessing the dive-thru will be required to loop around the site to access the drive-thru lanes, therefore, if ever exceeded the capacity of the drive-thru the additional vehicles are expected to stack on-site.

4. Trip Generation and Distribution

The Institute of Transportation Engineers (ITE) Trip Generation Manual, 10th Edition was used to determine the number of trips generated by the land use Fast-food with Drive-thru window (Land Use 934).

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No changes in land use or building size are proposed. **Table 1** presents the trip generation for the existing/ to remain development.

Table	1	Site	Trip	Generation
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Land Llos Code	Land Llas Cada		Total trips (Weekday AM) ⁽¹⁾			Total Trips (Weekday PM) ⁽¹⁾		
Adjacent Street	Adjacent Street	Average Trip rate: 40.19 per 1,000 SF			Average Trip rate: 32.67 per 1,000 SF			
024	Feak noui	In	Out	Total	In	Out	Total	
934		71 (51%)	68 (49%)	139	59 (52%)	54 (48%)	113	
0		Total trips (Weekday AM) ⁽²⁾			Total Trips (Weekday PM) ⁽²⁾			
Square Poolage	Generator Peak		Average Trip rate: 50.97 per 1,000 SF			Average Trip rate: 51.36 per 1,000 SF		
3,470	noui	In	Out	Total	In	Out	Total	
		02 (52%)	85 (48%)	177	01 (51%)	87 (40%)	178	

The development is expected to generate a total of 139 trips (71 entering and 68 exiting) during the morning peak hour and 113 trips (59 entering and 54 exiting) during the evening peak hour of Adjacent Street. During the peak hour of the generator, the development is expected to generate a total 177 trips (92 entering and 85 exiting) for the morning peak and 178 trips (91 entering and 87 exiting) during the evening peak hour of the generator.

5. Stacking Analysis

A stacking analysis of drive-thru operations was performed for the proposed development to verify that drive-thru queues will not spillback into the driveways and/or adjacent streets.

This Stacking Analysis considers the following periods:

- Weekday AM Peak hour of Generator
- Weekday PM Peak hour of Generator
- Weekday AM Peak hour of Adjacent Street
- Weekday PM Peak hour of Adjacent Street

The following features will be included in the proposed site improvements:

- Bypass lane
- Delivery door with multiple order and delivery points instead of the standard drive thru design
- Less pedestrian conflicts and interior circulation conflicts.
- Dual lanes (2) drive-thru lanes at the ordering stations, as well as a dual menu board.
- 24 Car Stack.
- Additional stacking: Drive-thru users will loop around the main building to access the Drive-thru, increasing the stacking of the site.
- Drive-thru CCTV to associate orders with car tags

In recent years, Chick-fil-A has implemented a series of new techniques (no used on the existing) to most drive-thru businesses and adapted a new restaurant design and building floor plans to help facilitate cars through the drive-thru at a high rate (45 seconds), allowing the drive-thru to process a total of 80 orders per hour. This was achieved by the implementation of face-to-face ordering, dual drive-thru lanes with 3-4 order points and a stacking capacity of 20 vehicles in the

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drive-thru lane. The proposed new drive-thru considers a bypass lane to allow the exit of vehicles served, thus, a reduction on the ordering to pick up times is expected.



Figure 4 Chick-fil-A Drive-thru double lane and face to face ordering

Drive-thru Utilization rates were based on the Nationwide rates of drive-thru utilization of Chickfil-A restaurants on pre-COVID 19 Pandemic are as follows:

- Drive Thru 60%
- Dine In/Carryout 40%

Therefore, 55 trips (i.e., 60% of the 92 entering trips) are expected to utilize the drive-thru during the weekday peak hour.

Table 2 presents the drive-thru utilization and service rates during the peak hour of the adjacent street and Generator.

Table 2 Drive-thru utilization and service rates

Peak Hour of	Generator		Adjacent Street	
Vehicles Entering Site (Max Number of vehicles Entering) (1)	92	Trips/hour	92	Trips/hour
Drive-thru Utilization (2)	60%		60%	
Service Time	45	Seconds	45	Seconds
Arrival Rate				
Vehicles Entering Drive-Thru (Max Number of Vehciels Entering the Drive-Thru)	55	cars / hour	55	cars / hour
Service Rate				
Vehicles Served (Number of Vechiles Served)	80	cars / hour	80	cars / hour

(1) Based on ITE Trip Generation

(2) Nationwide rates of drive-thru utilization of Chick-fil-A restaurants on pre-COVID 19 Pandemic



Table 2 shows the forecasted arrival rates are not expected do not exceed the service rates. With the proposed new configuration and operation of the driveway the site is expected to be able to withstand up to 87% of drive-thru utilization rate, i.e., 87% of the peak hour of the generator trips.

As shown on the proposed site plan in **Appendix B**, the proposed site is designed to provide 24 car stack in the drive-thru lanes, exceeding, the 20-car stack required to process 80 vehicles per hour.

Based on this it is not expected that the vehicles served by the drive-thru exceed the available stacking capacity of the proposed site spilling back to S Federal Hwy.

6. Conclusions and Recommendations

- The proposed site layout reduces points of conflict points inside the development and allows vehicles already served in the drive-thru to exit the site by using the eastern peripheral circulation lane which is proposed to also work as by-pass lane.
- The vehicles accessing the dive-thru will be required to loop around the site to access the drive-thru lanes, therefore, if ever exceeded the capacity of the drive-thru, the additional vehicles are expected to stack on-site.
- The proposed development is expected to generate a total of 139 trips (71 entering and 68 exiting) during the morning peak hour and 113 trips (59 entering and 54 exiting) during the evening peak hour of Adjacent Street.
- During the peak hour of the generator, the development is expected to generate a total 177 trips (92 entering and 85 exiting) for the morning peak and 178 trips (91 entering and 87 exiting) during the evening peak hour of the generator.
- Drive-thru Utilization rates based on the Nationwide rates of drive-thru utilization of Chick-fil-A restaurants show Drive Thru – utilization of 60% on pre-COVID 19 Pandemic conditions.
- The expected drive-thru utilization of the site is 55 trips (i.e., 60% of the 92 entering trips) during the weekday peak hour.
- With the proposed new configuration and operation of the driveway the site is expected to be able to withstand up to 87% of drive-thru utilization rate, i.e., 87% of the peak hour of the generator trips.
- The proposed site is designed to provide 24 car stack in the drive-thru lanes, exceeding, the 20-car stack required to process 80 vehicles per hour.
- Based on the results of the stacking analysis it is not expected that the vehicles served by the drive-thru exceed the available stacking capacity of the proposed site spilling back to S Federal Hwy.



Chick-fil-A K – S Federal Hwy & Linton Blvd Stacking Analysis Memorandum

Appendix A

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Appendix B

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SITE NOTES

1 0	CONST. DIRECTIONAL ARROW (TYP.)
2 0	CONST. DRIVE-THRU GRAPHICS
3 0	CONST. STOP LINE GRAPHIC
4 5	CONST. HANDICAP STALL WITH PAINTE SYMBOL PER FDOT STANDARD PLANS
5 0	CONST. STANDARD PARKING STALL
6	DIRECTIONAL SIGNAGE (REFER TO SI FOR MORE DETAILS) 6A STOP SIGN (R1-1) 6B BOLLARD MOUNTEDHANDICAP SI
	PLANS INDEX 700-102, FTP-20-06 A
	BE ONE WAY SIGN (NOT USED)
	6J LANES MERGE SIGN (NOT USED)
[7] (CONST. 6' SIDEWALK RAMP @ 1:12 SLO
8 C	CONST. CURB RAMP CR-F PER FDOT S PLANS INDEX 522-002
9 0	CONST. TYPICAL CONCRETE SIDEWAL
10 C	CONST. SIDEWALK W/ CURB AND GUTT
11 0	CONST. DRIVE-THRU
12 0	CONST. CURB AND GUTTER
13 V	CONST. TRUNCATED DOMES WITH DET VARNING SURFACES
14 C	CONST. REFUSE ENCLOSURE WITH ST
15 C	ONST. CONCRETE BOLLARD

IDEWALK	
CURB CURB	
	*
'EMENT EWALK	
IT	دي . ۱
R	
WER	
NHOLE	<u>(S)</u>
RVICE	————Е ————
	T
LECTRIC	OHU 17.86'
REVENTER	•
ĒR	

BUILDING SETBACKS				
S	REQUIRED	PROVIDED		
ΓH)	10'	88.8'		
l)	0'	55.2'		
	10'	47.2'		
	10'	23.1'		

RKING CALCULATIONS					
	SF	RATIO	REQUIRED SPACES		
DOR =)	3,587 SF	12 SPACES PER 1,000 SF GROSS FLOOR AREA	43 SPACES		
KING			24		
TANDARD PARKING PROVIDED			25		
ANDICAP PARKING REQUIRED			2		
ANDICAP PARKING PROVIDED			2		
OTAL PARKING PROVIDED			27		

	GRAPHIC SCALE			
20	0 10 20 40			
(IN FEET) 1 inch = 20 ft.				

EXISTING SITE CALCULATIONS

CHICK-FIL-A SITE CALCULATIONS

SF

10,226

3,587

21,898

25,485

SF

35,711

9,877

3,587

22,247

35,711.

AREA

OTAL IMPERVIOUS AREA

AREA

TOTAL PERVIOUS AREA

TOTAL IMPERVIOUS AREA

TOTAL PERVIOUS AREA

TOTAL SITE AREA

BUILDING AREA

PAVEMENT AREA

TOTAL SITE AREA

PAVEMENT AREA

BUILDING AREA

ACRES

ACRES

25,834 .59 72.3

.82

0.23 28.6

0.08 10.0

0.50 61.3

.59 71.4

.82 100

0.23 27.7

0.08 10.0

.51 62.3

%

100



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Seal

WILLIAM PFEFFER, P.E. LICENSE NO. 73058 6/1/2021

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1800 DELF

DESCRIPTION

MONUMENT SIGN RELOCATED

2021-005

010014-01-136

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FSU# 3146

REVISION SCHEDULE

NO. DATE

(1) 06/01/2021

CURRENT DESIGN

NOTE APPLIED PROJECT #

ERMI

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	16 CONST. ASPHALT PAVEMENT
	17 CONST. PAVEMENT EDGE
	18 CONST. CONCRETE APRON AT REFUSE ENCLOSURE
ED ACCESSIBILITY INDEX 711-001	19 CONST. CONCRETE PAVING DRIVE-THRU LANE
	20 EXISTING TIER 3 ORDER CANOPY
SIGN PACKAGE	21 CONST. TYPE 9 CURB INLET
	22 CONST. TYPE C INLET
IGN PER FDOT STANDARD AND FTP-22-06	23 CONST. CLEARANCE BAR
DELIVERY)	24 CONST. SOLID 4" YELLOW STRIPING ON ENDS W/ 4" WIDE STRIPES @ 3' O.C., YELLOW REFLECTIVE PAINT WITH ANTI-SLIP ADHESIVE
	25 CONNECT TO EXISTING CURB
	26 CONNECT TO EXISTING EDGE OF PAVEMENT
JSED) RU (NOT USED)	27 EXISTING MEAL ORDER DELIVERY CANOPY
	28 CONST. TRAFFIC DELINEATORS
)	29 CONST. CURB
OPE	

OT STANDARD

NALK

BUTTER

DETECTABLE

I STORAGE SHED

THIS ITEM HAS BEEN DIGITALLY SIGNED AND SEALED BY WILLIAM PFEFFER,
P.E. (LICENSE NO. 73058) ON THE DATE ADJACENT TO THE SEAL. PRINTED

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SITE PLAN

SHEET NUMBER

C-2.0



20 	RAPHIC SCALE 0 10 20 (IN FEET) 1 inch = 20 ft.	
<i>LE</i>	GEND	
LIMIT OF DISTURBANCE LOD PROP. CURB INLET FILTER ZZZZZZ PROP. SILT DIKE ON PAVEMENT PROP. SILT FENCE SF TEMPORARY PARKING AND STAGING AREAS PROP. INLET FILTER	 PROPERTY LINE EX. CONCRETE SIDEWALK EX. CONCRETE D CURB EX. CONCRETE F CURB EX. LIGHT POLE EX. SIGN EX. EDGE OF PAVEMENT EX. EDGE OF SIDEWALK EX. FIRE HYDRANT EX. STORM SEWER EX. STORM SEWER EX. SANITARY SEWER EX. SANITARY MANHOLE EX. WATER SERVICE EX. COMM. LINE EX. CVERHEAD ELECTRIC EX. GRADE EX. CLEANOUT EX. TRANSFORMER EX. TREE 	

EROSION CONTROL NOTES

2 CONST. SILT DIKE ON PAVEMENT $\frac{3}{(-3.4)}$

3 CONST. STABILIZED CONSTRUCTION EXIT $\begin{pmatrix} 6 \\ C-3.4 \end{pmatrix}$

1 CONST. SILT FENCE $\begin{pmatrix} 1 \\ C^{-3.4} \end{pmatrix}$

4 LIMIT OF DISTURBANCE

5 TEMPORARY PARKING AREA

6 TEMPORARY STORAGE AREA

7 CONST. TREE BARRIER (5)

8 CONST. CURB INLET FILTER $\begin{pmatrix} 4\\ C3.4 \end{pmatrix}$

9 CONST. INLET FILTER $\begin{pmatrix} 2 \\ \hline C - 3.4 \end{pmatrix}$

DEVICES.

COMPLETED.

FULLY STABILIZED.

CONTRACTOR ON THESE PLANS.

SIGNS OF DETERIORATION.

AS CONDITIONS DEMAND.

BMP MAINTENANCE NOTES

AREAS.

FOLLOWING:

7. BEGIN GRADING THE SITE.

CONSTRUCTION SEQUENCE

8. BEGIN CONSTRUCTION OF UTILITIES.

SEDIMENT CONTROLS AND CONSTRUCTION PHASING.

5. PREPARE TEMPORARY PARKING AND STORAGE AREAS.

10. BEGIN INSTALLATION OF CURB, GUTTER, AND PAVING.

15. STABILIZE ALL AREAS DISTURBED BY BMP REMOVAL.

ALL PRECEDING BMPS HAVE BEEN COMPLETELY INSTALLED.

6. DEMO EXISTING STRUCTURES, PAVEMENT, AND SPECIFIED UTILITIES.

9. BEGIN SUBGRADE PREPARATION AND CONSTRUCTION OF STRUCTURES.







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REVISION SCHEDULE NO. DATE

DESCRIPTION

CURRENT DESIGN NOTE APPLIED	2021-005
PROJECT #	010014-01-136
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DATE	5/19/2021
DRAWN BY	JL
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EROSION CONTROL PLAN PHASE II

SHEET NUMBER



REQUIRE PERIODIC TOP DRESSING OF THE AREA AS CONDITIONS DEMAND. 6. PRIOR TO LEAVING THE SITE, ALL VEHICLES SHALL BE CLEANED OF DEBRIS. ANY DEBRIS AND/OR SEDIMENT LEAVING THE SITE SHALL BE CLEANED IMMEDIATELY.

CONDUCT PRE-CONSTRUCTION MEETING WITH THE COUNTY TO DISCUSS EROSION AND

INSTALL AND POST SWPPP AND SITE COMPLIANCE SIGNAGE PUBLICLY VISIBLE.

INSTALL INLET PROTECTION, SILT DIKES, AND SILT FENCE ON THE SITE AS SHOWN 4. INSTALL CONSTRUCTION FENCES AND TEMPORARY TRAFFIC AND PEDESTRIAN CONTROL

11. COMPLETE PERMANENT STABILIZATION ON AREAS WHERE CONSTRUCTION HAS BEEN

7. ALL INLETS AND STORM DRAINS SHALL BE KEPT CLEAN OF DEBRIS AND SEDIMENT. ANY DEBRIS AND/OR SEDIMENT THAT ENTERS ANY INLET OR STORM DRAIN SHALL BE CLEANED IMMEDIATELY. FLUSHING SHALL NOT BE USED TO CLEAN DEBRIS AND/OR SEDIMENT FROM STORM DRAINS.

C-3.2