



## Cover Memorandum/Staff Report

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**File #:** 25-1679

**Agenda Date:** 2/3/2026

**Item #:** 4.C.

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**TO:** Mayor and Commissioners  
**FROM:** Alexis Givings, City Clerk  
**THROUGH:** Terrence R. Moore, ICMA-CM  
**DATE:** February 3, 2026

PRESENTATION OF 211 AWARENESS WEEK PROCLAMATION - FEBRUARY 11-17, 2026

**Recommended Action:**

Motion to Proclaim February 11-17, 2026 as 2-1-1 Awareness Week

**Background:**

211 Palm Beach and Treasure Coast has responded to more than 3 million calls to the 211 HelpLine since its inception in 1971 and receives over 120,000 requests for help each year. 211's highly trained and accredited team continues to serve as frontline responders 24 hours a day, every day of the year, including times of disaster and great uncertainty, providing free, confidential and 24/7 access to life-saving crisis intervention, suicide prevention, emotional support, and community navigation services year-round.

The mental health of many in our community is at risk due to challenges with health, addiction, and a lack of basic needs such as housing, utility payments, food and transportation. 211's team handles every request with compassion and empathy, de-escalating crisis situations and helping people navigate community resources to overcome everyday struggles and life's darkest moments

211 is also the regional responder for the national 988 Suicide & Crisis Lifeline, the Florida Veterans Support Line and other special projects designed to help people facing unique crisis situations.