Whereas, many times people need help in meeting life's basic needs; and

Whereas, they may experience times of crisis and are not sure where to turn... 211 HelpLine is that central access point providing individuals and families the guidance and support they need with over 91,600 callers assisted last year; and

Whereas, calls to 2-1-1 are free, confidential, available 24/7, for people of all ages and walks of life; and

Whereas, 211 also helps link vulnerable populations to crucial services with specialized advocacy and support programs that include 211's Special Needs HelpLine, 211 Help Me Grow, Elder Crisis Outreach; and 211's life-saving "Sunshine" Daily Telephone calls which continue to brighten the lives of local seniors;

Now, Therefore, **I, CARY D. GLICKSTEIN,** Mayor of the City of Delray Beach, Florida, on behalf of the City Commission do hereby proclaim February 11th – 17th, 2017 as:

211 Awareness Week

in the <u>City of Delray Beach</u>, and urge all citizens to be aware of the simple three digit number 2-1-1 as the only number they need to access information and referrals to programs and services at nearly 4,000 sites in our community that provide assistance in such areas as Health Care, Insurance, Volunteering, Food, Day Care, Mental Health Counseling, Support Groups, Financial Assistance, VITA free tax help etc.

In Witness Whereof, I hereunto set my hand and cause the official seal of Palm Beach County Florida, to be affixed this <u>21st</u> day of February, 2017.

CARY D. GLICKSTEIN
MAYOR