

**Whereas,** many times people need help in meeting life's basic needs; and

**Whereas,** they may experience times of crisis and are not sure where to turn... 2-1-1 HelpLine is that central access point providing individuals and families the guidance and support they need with over 106,454 requests for help last year; and

**Whereas,** people of all ages, can access 2-1-1 via phone, text or on line chat throughout the day and night, the City of Delray is indeed fortunate to have 2-1-1 HelpLine; and

**Whereas,** 211 also helps link vulnerable populations to crucial services with specialized advocacy and support programs that include 211's Special Needs HelpLine, 211 Help Me Grow, Elder Crisis Outreach; and 211's life-saving "Sunshine" Daily Telephone calls which continue to brighten the lives of local seniors;

**Now Therefore,** I Cary Glickstein, Mayor of the City of Delray Beach, on behalf of the City Commission, do hereby proclaim February 11th – 17th, 2018 as:

### **211 Awareness Week**

in the City of Delray Beach, and urge all citizens to be aware of the simple three digit number 2-1-1 as the only number they need to access information and referrals to programs and services at nearly 4,000 sites in our community that provide assistance in such areas as Health Care, Insurance, Volunteering, Food, Day Care, Mental Health Counseling, Support Groups, Financial Assistance, VITA free tax help etc.

**IN WITNESS WHEREOF,** I have hereunto set my hand and caused the Seal of the City of Delray Beach to be affixed this 20<sup>th</sup> day of February, 2018.

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**CARY D. GLICKSTEIN**  
**MAYOR**