CLEAN AND SAFE MONTHLY REPORT APRIL 2018 LIEUTENANT RUSS MAGER

Arrests:	20	
Field Contacts:	51	
Traffic Contacts:	126	
Citations:	107	
Extra Patrols:	929	

Incident Reports:	102
CAD Reports:	160
Alarms:	14
Walk & Talks:	539
Total Activity:	2,048

SIGNIFICANT ARRESTS / INCIDENTS

- 18-5849: Attempted Business Burglary 814 E. Atlantic Avenue. Overnight, a male suspect entered the patio of the business and attempted to break open a refrigerator to steal food. There is video, but his face is somewhat concealed and even his race is unable to be determined due to the lighting. This same suspect is wanted for an overnight bike theft from the rear of 131 E. Atlantic Avenue.
- 18-6541: Business Burglary 814 E. Atlantic Avenue.: Overnight, the complainant arrived to find his outside shed burglarized. Missing from the shed were four fondue makers valued at \$30 each. The shed on the east side of the property was secured by a chain and lock. When he arrived, the shed door was ripped off and the lock and chain were on the ground. This is the third time over the past few months that this occurred to the business (DBPD cases 18-5849 and 18-4323).
- Delray Affair: The event was well attended with a few issues in regards to individuals walking around with bullhorns/microphones speaking as they were walking along the vendor tents.
 This issue was addressed with PD Legal regarding the noise complaints/disturbance ordinances that can be used in the future.

PROBLEM AREAS / CITIZEN COMPLAINTS / VAGRANTS / TRANSIENTS

- Veteran's Park: Veteran's Park started seeing a drop in negative activity towards the end of the month after the Parks Department received a complaint by a citizen about vagrants taking over the pavilion. Officers requested the "No Pavilion Use Without A Permit" sign be replaced, maintenance be kept up with and that park staff monitor activity and call police when problems arise. Sergeant Quinn met with Site Supervisor Abby Murrel who advised they are working on addressing the issue with the electrical outlet switch being turned on without their permission which also brings people to hang out there. On April 30th, Sergeant Baer met with Downtown Manager Amanda Skeberis and Parks and Recreation staff regarding strategies that can be used to deter negative activity in the park. Arrests: 8, Extra Patrols: 59, Walk and Talks: 69.
- Libby Wesley Park: Officers continue to monitor this area for negative activity. Extra Patrols: 30, Walk and Talks: 9.
- Vagrants: The unit received multiple calls this month for black male Matthew Martin regarding him yelling at passers-by. He has been evaluated multiple times for a Baker Act, but does not fit the criteria. Officers will attempt trespass warnings when possible although many of the complaints about him are for when he is on the sidewalk.
- Traffic: Officers continue to enforce the City's ordinance regarding trucks on the Avenue.
 Officers continue traffic enforcement due to issues with vehicles stopping on the railroad tracks. Officers are stopping cars that are discharging passengers in the roadway and also educating pedestrians regarding Jaywalking laws. Officers continue to monitor traffic issues

in the alleyways parallel to E. Atlantic Avenue and working with Lanier Parking for enforcement.

TRAINING / SPECIAL ASSIGNMENTS

Officers were assigned to speak to staff at each of the businesses in their assigned area of
responsibility this month to see if there are any issues that were going unreported. A common
concern was regarding the homeless. Officers will look to work with Service Population
Advocate Ciancio regarding resources available to help deal with the homeless in this area.

COMMUNITY INVOLVEMENT

- Officer Brotz took part in Explorer's meetings on April 7th and April 10th.
- Officer Brotz and Sergeant Quinn assisted with the Explorers' Competition on April 14th.
- Officer Salguero took part in the Tour De Force bicycle ride this month as well as a Kids and Cops trip to Fort Lauderdale Science Museum.
- Officer Parzyck took part in the Donuts with DBPD event and continued his work with youth at the Teen Center this month.
- Sergeant Quinn attended Police Explorer meetings.
- Sergeant Quinn attended the Community Greening Eco Night at 3rd & 3rd on April 24th.
- Sergeant Quinn attended a little league baseball game at Pompey Park on April 26th.
- Officer Schumer spends time at the 505 Teen Center.
- Officer Caceres-Duque assisted with the Atlantic High Criminal Justice Program Honor Guard training

BUSINESS/COMMUNITY MEETINGS

- Officer Caceres- Duque attended the CRA meeting on April 9th.
- Sergeant Baer attended the PGAD (Pineapple Grove Arts District) meeting on April 25th.

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Clean & Safe Division

Amanda Skeberis, Clean & Safe Administrator (



April Monthly Report

Operational

EJS Grand Opening – Clean & Safe assisted the event by ensuring the area was free of trash, litter and debris. This also required working with the CRA as they own the lots on which the event was taking place. The team also stopped in to speak to the event producer to ask if any additional assistance was needed.

Delray Affair – Clean & Safe assisted the event by removing all garbage liners and lids from the receptacles and replacing with garbage bags. This was completed at the request of the event producer who monitored and serviced the cans throughout the event. The team ensured the footprint of the event was clean and modified their routine schedule to accommodate for the event as well as ensured the power was working after-hours for Delray Affair After Dark. On opening day, the team completed a walk through inspection of vendor set-up and addressed issues such as: brick and mortar retail stores setting up too much merchandise outside and vendors blocking walkways. Clean & Safe worked closely with the event producer to address any issues. The Administrator attended the closing of the event to ensure the venue was restored and noted areas requiring pressure cleaning (food vendor areas). The Administrator continued to work with the event producer who was responsible and receptive to feedback. An After Action Report was completed and will be reviewed with the event producer in an upcoming SETAC meeting.

Light pole vs vehicle – during set up for the Delray Affair, the driver of a Winnebago lost control due to a medical emergency and crashed into the decorative light pole on the north east corner of Atlantic/Swinton. Rather than waiting to order a new pole, Clean & Safe electricians used one of the poles from the installation project and a spare fixture for repairs. Lighting is crucial to this intersection due to heavy pedestrian traffic and outages need to be repaired immediately.

Team Delray Meeting – Clean & Safe hosted lunch for the bi-monthly meeting. The Administrator spoke on topics such as telephone pole removal from vacant lots in The Set, recent vandalism to City garbage cans, graffiti and more. Clean & Safe continues to be an active participant in stakeholder meetings, especially those pertaining to the district.

ROW clean-ups – Clean & Safe removed litter from the following locations: SW 11th Ave; SW 6th Ave/1st St; NW 8th Ave; NE 3rd-NE 4th Ave; 411 E Atlantic Avenue alleyway. The team will continue to target known hot spots.



Valet – ongoing complaints from the Pineapple Grove Arts District regarding traffic back-up from the valet north of El Camino were forwarded to the Parking Administrator. Concerns of illegal U-turns were also relayed to Clean & Safe officers. Through these communications, the Parking Administrator facilitated the attendance of valet employees at the meeting where members' concerns could be heard.

Tree trimming in The Set – palms in the medians as well as oaks in the vacant lots along W Atlantic Avenue from W 12th Avenue to Swinton were trimmed by Duffy's. This not only improves the appearance of the area but also reduces flying debris during hurricane season.

Graffiti abatement – bus stop in front of the Fairfield Inn was extensively vandalized with graffiti. This was discovered and abated by Clean & Safe. The team is also focusing on removing small graffiti from various fixtures and signs throughout the district as well as advertising stickers.

Hands parking lot (behind Johnnie Brown's) – after communicating the need for striping in the parking lot to the Streets Superintendent, the area was restriped over this past month.

FEC irrigation – the landscape installed along the east fence line that borders the FEC downtown is in danger of dying. Many of the plants have lost leaves and look "twiggy". Many of the plants had to be replanted once the sidewalk was in place, never allowing their roots to catch. A lack of irrigation has further prevented their progress. After expressing these concerns during a Clean & Safe Stakeholders meeting, Public Works (with approval from FEC) installed an irrigation system on the east side over this past month. The condition of the plants will be monitored and replacements/enhancements will be made as necessary. The west side of the tracks does not have a water hook-up but is faring better than the east side at this time.

Veteran's Park – Clean & Safe facilitated a meeting among Parks and Police regarding complaints of negative activity in Veteran's Park. The primary complaint is of unauthorized individuals in the pavilion/stage. Solutions in the form of adding a "Stage Use by Permit Only" sign (previously installed sign is missing), turning off electricity in the pavilion and daily grounds tours by Parks employees were agreed upon.

Tramonti – facilitated communication amongst the business and the City regarding rodent poisoning in the sewers.

Sazio – facilitated communication amongst the business and the City regarding toilet back-ups.

Board Meetings – DDA Board Meeting, Pineapple Grove Arts District, Commission meetings (2) and SETAC



Long Term Projects

Rodent Prevention Services – a 6 month contract was acquired with Eddinger's Pest Control for prevention services from 1-300 E Atlantic Avenue as this is the most densely populated restaurant area within the Clean & Safe District. In addition, complaints and observations of rodent activity have been reported by restaurant staff and City employees. Prevention services and alleyway cleanliness should reduce this activity significantly. Once a determination can be made as to the effectiveness of these services, Clean & Safe will look at expanding the serviced area.

Streets – a list of roads needing restriping in NW/SW neighborhoods, missing pedestrian crossing signs from downtown and lack of handicap access ramp in an on-street handicap parking spot were all provided to the Superintendent.

Real estate newsstands – many of the newsstand boxes are in poor condition – dirty, filled with garbage, outdated and vandalized. Clean & Safe is in the process of reviewing the LDR (102.41) governing these fixtures and developing a plan for maintenance, centralized location or possibly removal.

Policy

Complaints – Over the Bridge Café for illegal grease disposal and unsafe ADA passage to restroom, Ofc. Krick – unfounded; 27 NW 11th Ave for overgrowth and litter, Ofc. Story -; broken fence at church (?) and church landscape, Ofc. Story -; 325 NE 2nd Ave for unapproved food truck in CBD, Ofc. Angulo – verbal warning given; SE 4th Avenue valet for unapproved use of public parking, Ofc. Story – evidence turned over to Parking Administrator for follow-up.

Signage Presentation – a power point regarding unapproved signs within the Clean & Safe district and widow "clutter" was presented to representatives of Community Improvement and the DDA by the Clean & Safe Administrator. Clean & Safe and the DDA will partner to distribute literature to business owner regarding the LDRs and a two week grace period will be given for compliance. Update to follow.

Training

Animal Care & Control and Code Enforcement Application – voluntary attendance by Ofc. Story (3 hours).

WebQA – mandatory attendance by Clean & Safe Administrator.

Community Improvement Quarterly Supervisor Training – attended by Clean & Safe Administrator

Follow up/projects



Treating Atlantic Avenue Palms – continued discussion has taken place with multiple companies regarding treating and fertilizing the palms along Atlantic Avenue. Due to their unique placement and application of flexi-pave, there has been some difficulty in acquiring a company that feels comfortable performing the necessary services. These efforts will continue until a company can be hired as the palms are in desperate need of treatment.

Garbage receptacle replacements – this item remains with the Purchasing department for review.

John Deere "Gator" – The Clean & Safe Division has funds allocated from the CRA for the purchase of an additional John Deere "Gator", a gas powered four wheel drive cart. This cart will allow the team to continue to navigate tight spaces, road closures and special events in order to carry out daily tasks. In working with the City's Fleet Maintenance Department, a quote was obtained based off of a contract piggyback. The acquisition memo is currently in Legal for review.

Zoning issues – the issues from Pineapple Grove (20 foot retail frontage requirement) and the hookah "bar" on NE 4th Avenue have been turned over to Planning & Zoning for final decisions.

Cigarette butt receptacles – an aesthetically pleasing yet practical option was chosen and discussed with the Assistant Parks Director. Receptacles were ordered. Once delivered, placement within the park and signage will be discussed.

102 NW 5th Avenue – Ofc. Story has been in communication with the registered agent for this property regarding case 18-109422 (peeling paint, exposed wiring and the need for new pavement in the parking areas). It was learned that as of June, 2017, the property owners have been in the planning stages of improving the property and mentioned applying for additional funding from the CRA. Clean & Safe will continue to work with parties involved for short term and long terms resolutions.

Delray Beach Library – Clean & Safe identified the need for enhanced landscape. Weeds and deceased plants were removed. Green Aboricola was planted in addition to the previously planted arboricola for an enhanced and uniform appearance.



Electrician Report

DESCRIPTION	NUMBER SERVICED
GFI replacement	17
GFI covers replacement	1 – metal
	5 – accordion
	1 - blank
Bulb replacement	10 – 175 bulb
_	2 – 150 bulb
Ballast replacement	0
Junction box replacement	0
Yellow globe replacement	0
Glass globe replacement	0
Other	1 – capacitors
	1 – LED fixture

Street light project – removal and installation of 8 new light poles and fixtures downtown.

Street light repair – pole at N Swinton/E Atlantic replaced after being struck by a vehicle.

Pineapple Grove – reset time clock.

NW 5th Avenue - tripped breakers and replaced burnt wiring.

SW 5th Avenue/2nd Street – green light bulb burnt; reported to County traffic.

N Swinton/N 1st Street – green light bulb burnt; reported to County traffic.

Code Enforcement Report

DESCRIPTION	NUMBER
General Code	6
Housing Code	0
Verbal Warnings	2
Door Hangers	5
Right of Way	0
Nuisance Abatement/ Reoccurring Nuisance	3
Rental Housing Inspection	1
Facility Inspections	18*
Complaints (internal and external)	Listed under Policy

^{*}Increase in facility inspections due to the BTR inspections completed by Volunteer Ron!

250-290 E Atlantic Avenue – violations issued for this cluster of buildings – Vic & Angelo's, Taverna Opa, It's Sugar, and il Bacio - for lack of routine pressure cleaning and outside storage. The businesses were previously given verbal warnings. A meeting with the property manager and individual businesses was held to discuss the requirements for compliance.



Tree Trimming and Parks

Not a direct report to Clean & Safe Administrator - reporting handled by Public Works and Parks Maintenance respectively

Parking Garage

Not a direct report to Clean & Safe Administrator - reporting handled by Lanier Parking, contracted by the City for garage maintenance (and parking enforcement).

Event: Delray Affair

Date: 04/13 – 04/15/2018

Department: Clean & Safe

STRENGTHS

- **Self-contained event.** The event producer, Festival Management, handled the event efficiently and communicated effectively with Clean & Safe staff.
- Trash plan. Clean & Safe removed lids and liners from the receptacles and replaced with trash bag liners. This allowed for the event producer, who provided trash service throughout the event, to promptly replace full bags as necessary. The Parks team assisted with clean-up during event closure. The Clean & Safe team policed trash and litter both inside and outside of the event throughout the weekend per their normal schedule.
- **Pre-event preparations.** Through SETAC, Clean & Safe was provided a specific list of tasks to be carried out prior to the event opening by the event producer. This list was completed in addition to routine tasks the team typically carries out prior to an event such as thorough litter abatement in the venue, ensuring functioning lights, etc.
- **Pressure-cleaning food vendor areas**. Festival Management Group hired a pressure-cleaning company to clean the roadway where vendors were set up in the early morning following the event. They were open to and encouraged feedback as to areas that needed touched up.

AREAS OF IMPROVEMENT

- Education. The Clean & Safe team could make improvements on notifying retailers of proper outside retail display, based on LDR 4.6.6. There was an instance of one retailer's vendor who set up an excessive amount of merchandise. This presents an issue as it is unfair to those vendors participating in the event who paid the required participation fees, it is a LDR violation, and potentially a trip/fall hazard as the merchandise was leaning against a wall. A compromise was met among all parties but education may have helped to prevent or minimize these issues for future events.
- **Vendor displays**. A few of the event vendors had displays or storage boxes set up outside of their tents and on the sidewalks. This did not present any safety issues but is worth noting for the event producer for upcoming events.

RECOMMENDATIONS

• Assign a code officer to the event through SETAC. On opening day, Code Enforcement received many calls from the event producer regarding various issues. Although the weekend code officer patrolled the event, it would be more efficient to assign an officer specifically to the event to address issues that may arise.

- Better denotation of vendor areas.* For a second time, a special event has used marking paint on the streets to note vendor locations. While this paint is temporary, it remains for upwards of two months for our residents and visitors to see. One of Clean & Safe's goals is to ensure the Avenue is restored to normal after an event and details such as marking on the streets prevent achievement of that goal.
- Better coverage in food vendor areas.* While the event producer was proactive in hiring a pressure-cleaner for these areas, some grease spots remained despite two cleanings. Larger mats in cooking areas would help to prevent this issue.

*added after initial report provided to City Manager on 4/27/18

CONCLUSIONS AND NEXT STEPS (SOLUTIONS)

Overall, the event was well attended with no major incidents. No Code Enforcement personnel were assigned to this event. The normally scheduled code enforcement officer conducted routine patrols and was available to event producers. The Clean & Safe team serviced the district throughout the weekend as usual. There was an instance were Clean & Safe electricians were called to respond to the event as the power was not on for Delray Affair After Dark and the Public Works electrician was unavailable. The power turned on without assistance as expected and the call-out request was cancelled. There were a few items left behind that had to be disposed of, such as wood pallets, water buckets and other small items. The Clean & Safe Administrator was present for the event closure to conduct a walk-through in addition to conducting a walk-through the following morning.