



Keep the Lid on Overages



YES

Materials must fit inside a container with the lid shut for regular service.

Excess materials in containers present environmental, service and safety risks. See reverse side for further explanation.

If you regularly have excess materials, we're here to help you put a lid on overages. Call the Customer Service number on your invoice to discuss right-sizing your service(s).



NO

Overfilled containers are subject to a contractually negotiated overage rate.

Why Avoid Overages?

By keeping the lid closed on your container, you will help:



Avoid Overage Charge – \$150 when lid is open 6” or higher with excess materials

Prevent Animal Hazards – scavenging animals can be harmed during collection

Decrease Litter – materials outside containers contribute to litter in your community

Minimize Service Delays – truck is filled before route is completed, leaving other customers waiting

Reduce Equipment Failure – weight from excess materials and rain/snow can lead to equipment failure

Eliminate Safety Risks – drivers are exposed to greater risks while managing excess materials and open lids, including truck fire dangers posed by falling debris.

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