

The background features abstract, overlapping geometric shapes in various shades of blue, ranging from light sky blue to deep navy blue. These shapes are primarily located on the left and right sides of the frame, creating a modern, dynamic feel. The central area is a plain white background where the text is located.

Delray Beach Police Department Delray C.A.R.E.S.

Delray C.A.R.E.S.:

Population Served

Those who are struggling with addiction, mental illness, or homelessness, in the City of Delray Beach.

Delray C.A.R.E.S.

- ▶ The CARES program is a direct result of the opioid epidemic.
- ▶ In 2015 there were 195 reported overdoses in the City of Delray Beach, in 2016 the number jumped to 690 overdoses.
- ▶ The Delray Beach drug task force and the Delray Beach Police Department created the “After Narcan Program”, where a volunteer would contact the overdose victim or the family to attempt to engage the individual in treatment to avoid another overdose or maybe death.
- ▶ The Chief of the Delray Beach Police Department, along with the Delray Beach Drug Task Force, agreed it would be within the best interest of the city to hire a licensed clinician to work within the police department.



Ariana Ciano, LMHC, MCAP, NCC

Delray C.A.R.E.S. Removes Barriers, Provides Care Coordination

- ▶ Assists individuals and their families with navigating resources within the city and county.
- ▶ Assist homeless population in Delray Beach by setting up meetings with Palm Beach County Homeless outreach to complete applications for eligible housing programs with the county, helps them apply for benefits, linkage to healthcare, food, showers, meetings and local faith-based organizations.

Delray C.A.R.E.S. Removes Barriers, Provides Care Coordination

- ▶ Connects individuals to mental health facilities and follows up to make sure they are following through with services recommended.
- ▶ Outreach all individuals at local churches, on streets, and at PD to assure they are connected to the services that are available to them.
- ▶ Sits on panel of Palm Beach County Sober Home Task Force, Delray Beach Drug Task force, Palm Beach County Heroin Task Force, Palm Beach County Baker Act Task Force and Delray Beach Homeless Initiative.

What is Homelessness?

- ▶ The word homeless often brings a particular image to mind. Typically this image is an unkempt man, apparently living on the streets, and assumed to be struggling with mental health and substance abuse issues. While that stereotype represents reality for a relatively small percentage of people who are homeless, the faces, ages, and situations of those who are homeless widely vary.
- ▶ Homelessness includes families with children, young adults, couples, single men and women, and unaccompanied youth.

Types of Homelessness

Unsheltered

- ▶ People who live in places not meant for human habitation - on the streets, in cars, wooded areas or abandoned buildings.

Sheltered

- ▶ People staying in homeless shelters or transitional housing until they find stable permanent housing of their own.

The CARES program assists with sheltered, unsheltered and individuals at risk of becoming homeless.

Causes of Homelessness



We can identify contributing factors, such as drug and alcohol abuse and mental illness, among many factors.



Three primary factors that contribute to homelessness



1) lack of access to housing



2) need for employment and income opportunities



3) inadequate access to health care.

Homeless numbers in Delray Beach 2018

- ▶ In January of every year HUD (Housing Urban Development) requires each county to conduct a POINT in TIME count.
- ▶ In 2018 there were a reported 110 persons experiencing homelessness in Delray Beach. The total count for Palm Beach County in 2018 was 1,308 homeless individuals.

Homeless Children

- ▶ For the 2017- 2018 school year, there were 4,356 school aged children experiencing some form of homelessness in Palm Beach County.
- ▶ For the 2017-2018 school year, there were 139 children experiencing some form of homelessness in Delray Beach alone.

Homeless Children

- ▶ For the 2018- 2019 school year, there are 3,651 school aged children experiencing some form of homelessness in Palm Beach County.
- ▶ For the 2018-2019 school year, there are 101 children experiencing some form of homelessness in Delray Beach alone.



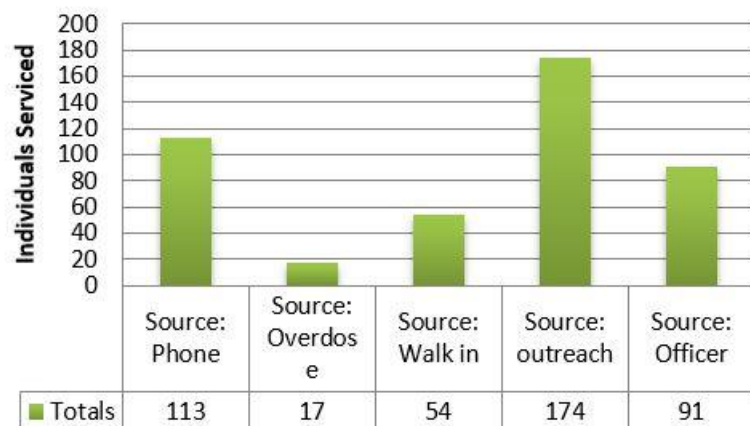
In 2018, the CARES program came into contact with 449 individuals.

432 individuals were provided resources and linkage to services.

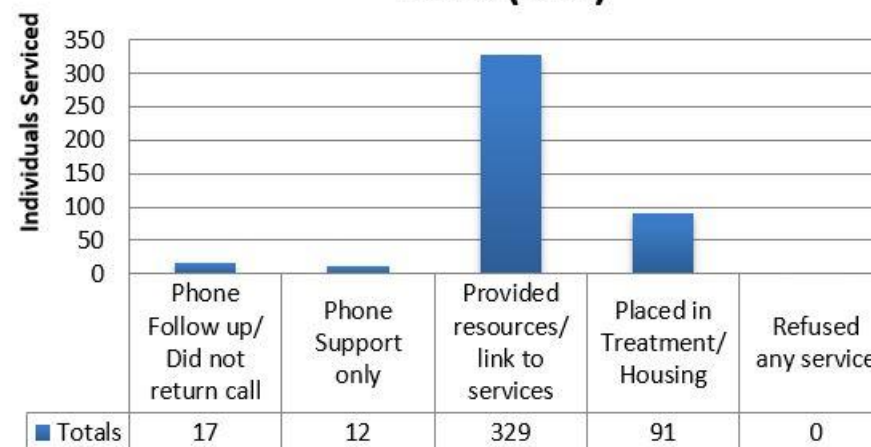
A reported 325 were experiencing some type of homelessness.

91 individuals were placed in treatment, shelter or housing.

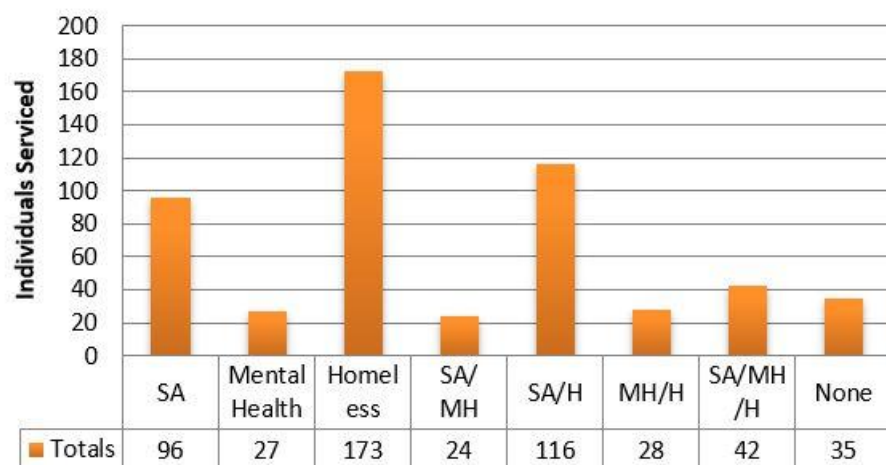
Referral Source as of December 31, 2018 (541)



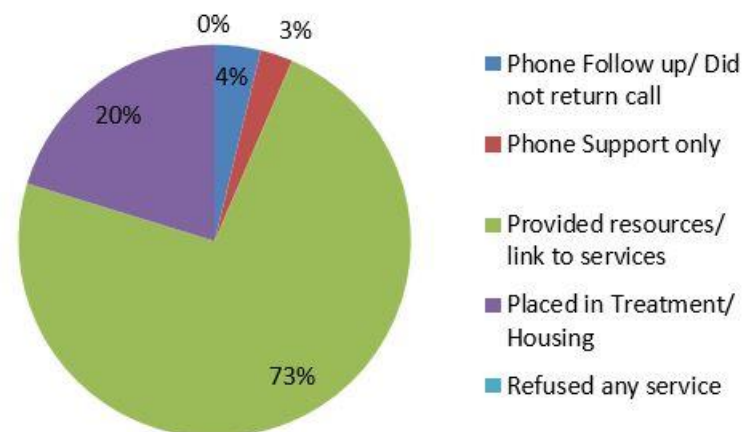
CARES Outcomes as of December 31, 2018 (541)



Individual Breakdown as of December 31, 2018 (541)



CARES Program Current 2018





What makes Delray Beach different?

- ▶ Delray Beach has a homeless taskforce who meets on a monthly basis since 2016. Our meetings are open to the public.
- ▶ The Delray Beach Homeless task force is made up of individuals from local resources including Family Promise, Police Department, Neighborhood and Community Services, DDA, Healthier Delray Beach, Caring Kitchen as well as other community partners including, AVDA, Goodwill Industries, Palm Beach County Homeless Coalition, The Health Care District of Palm Beach County, Palm Beach County Community Services and Faith Based Organizations.

Together we come up with ideas and implement solutions on how to help persons experiencing homelessness in our city.



Successful Events

- ▶ **Project homeless connect:** The Homeless Coalition has come to St. Matthews church two times and once to Pompey Park. This outreach event allows those who are experiencing homelessness to have better access to services. Services include: free food, clothing, haircuts, health screening, vision checks, eyeglasses, bikes & comfort kits. Referrals and assistance are provided for housing, food stamps, employment, obtaining ID cards and other direct services.
 - ▶ **Back to the workforce:** The Homeless Coalition has come to Cason Methodist Church and worked with a select group of individuals within our community to help build resumes, identify employment strengths and assist with work readiness.
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The Shower Truck:

- ▶ This shower truck is a result of the collaboration of the faith-based organizations in our community.
- ▶ 38 individuals have showered since inception.
- ▶ Goal is for individuals to set up job interviews on Friday afternoons after they have showered and have obtained a clean set of clothing.
- ▶ One individual is selected weekly as the shower truck ambassador to collect any trash in the area of the shower truck
- ▶ The clergy at St. Matthews have verbally stated at The Task Force meeting that there have been no problems or complaints since the program began.

★ 1 person has attended a job interview post shower & has been hired at a local employer.



Delray C.A.R.E.S.: | System Coordination

- ▶ Delray Beach Police Department
- ▶ Delray Beach Fire Rescue
- ▶ Drug Abuse Foundation
- ▶ South County Mental Health Hospital
- ▶ Ted's Place
- ▶ Wayside House
- ▶ The Avenue Church
- ▶ Caring Kitchen
- ▶ The Lord's Place
- ▶ Jerome Golden
- ▶ The Lewis Center
- ▶ Homeless Outreach Team
- ▶ Healthcare District
- ▶ Southeast Florida Behavioral Health Network
- ▶ Palm Beach County Substance Awareness Coalition
- ▶ Gulfstream Goodwill
- ▶ Richwagen's

Delray C.A.R.E.S.: Moving Forward

1. Continue to work on closing the gaps of missing services in Delray Beach
 - ▶ *Continuity of quality care, employment readiness, recovery support, low-barrier access to social services and supports, safe and affordable housing, etc.*
2. Continue to train interns on their journey to become service population advocates
3. Continue to work with other agencies in replicating the CARES program in their departments
4. Training officers to become a “homeless outreach officers” who can directly serve people experiencing homelessness.

Compassionate Leadership

The success of the CARES Program, is a direct result of compassionate leadership. Community members gained trust in the advocate and with law enforcement, in turn inspiring others to reach out for help, get involved directly with CARES to offer resources, and replicate within their own local departments.





Ariana Ciancio, the Delray Beach Police Department's service population advocate, talks with

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Q & A