

**WHEREAS**, many times people need help in meeting life's basic needs; and

**WHEREAS**, they may experience times of crisis and are not sure where to turn... 2-1-1 HelpLine is that central access point providing people of all walks of life the guidance and support they need; and

**WHEREAS**, with nearly 4,000 requests for help last year from Delray Beach residents; calls to 2-1-1 are free, confidential, 24/7, with text messaging and online chat also available; and

**WHEREAS**, 2-1-1 also has specialized advocacy and support programs that include The Special Needs HelpLine, Help Me Grow catching children's developmental delays early, Elder Crisis Outreach; and

**WHEREAS**, 2-1-1's life-saving "Sunshine" Daily Telephone Reassurance calls continue to brighten the lives of local seniors; and

**WHEREAS**, 2-1-1's newest program My Florida Veterans provides peer to peer support & help to veterans readjust, providing linkage to services- for veterans and their families.

**NOW, THEREFORE, I, Shelly Petrolia**, Mayor of the City of Delray Beach, do hereby proclaim February 11-17<sup>th</sup> 2020 as:

## **2-1-1 AWARENESS WEEK**

in the City of Delray Beach and urge all citizens to be aware that if they are overwhelmed and in crisis or just need to talk...211 is available any time of day or night. 211 staff can also provide referrals for Mental Health Counseling, Substance Abuse, Health Care, Employment, Food Assistance, Day Care, Support Groups, Volunteering, VITA free income tax preparation and so much more.

**IN WITNESS WHEREOF**, I have hereunto set my hand and caused the Official Seal of the City of Delray Beach, Florida, to be affixed this 11<sup>th</sup> day of February 2020.

---

**SHELLY PETROLIA**  
**MAYOR**